Feedback from Tile Hill Family Hub Sessions 05/10/16

Connecting Communities Consultation - How to get involved

Family Hubs
We want to create family hubs for 0-19 year olds in areas of the city where people who most need to use services live. These new hubs will provide a wide range of services for children, young people and their families from all over the city to use.

How do I get involved?
We want to hear what you’ve got to say about how services could work best for families in the future. We’ll be holding consultation events across the city so if you’re someone whose family uses and cares about support services for 0-19 year olds then we’d like to hear from you!

We only have limited spaces on these events so let us know as soon as possible if you’d like to come along.

Please email connectingcommunities@coventry.gov.uk or call us on 02476 834 022

If you need this information in another format or language please contact 024 7683 4022 or email connectingcommunities@coventry.gov.uk

www.coventry.gov.uk
Tile Hill Family Hub Consultation 05.10.16

Venue – Jardine Crescent Youth Centre

Facilitator: Nigel Patterson

Notetaker: Kristi Larsen

Who took part?

Two sessions were organised one from 1.00pm – 3.00pm session and one from 4.00pm to 6.00pm. 11 parents had pre-registered for the first session but the majority of them called to cancel on the day.

Session 1 - 3 attendees turned up all at different times so the session plan was not used. 1 parent/child, 1 Councillor and 1 youth worker from the voluntary sector.

Session 2- 8 attendees turned up all at different times so the session plan was not used.

4 young people, 1 partner organisation and 3 parents.

In total there were 11 attendees.

Feedback

What are your first thoughts on what you have heard today? How might it affect you or your neighbours? Are there any particular groups of people who will be more affected? (Eg age, gender, ethnicity, faith, disabilities, etc)

Parent:

- Which building will become the family hub will it be the Childrens Centre or the Youth Centre?
- Concern raised that portage service won’t continue she has found that this has really helped with her daughter’s development.

Councillor:

- Family hub needs careful marketing, otherwise it could become stigmatised
- Acting early/troubled families can influence the design of family hubs – issues with identifying families early
- Calling it Connecting Communities means nothing to their parents, could be an issue with the messaging and communications.
- Lots of men picking up and dropping off at the children Centre – be good to capture their ideas of a family hub and make sure its male friendly.
- What voluntary sector organisations will be involved in the family hubs, will Barnados be involved in a Family Hub?
- What other areas have been looked at that have the Family Hub model?
- Housing need to be included in the services in the Family Hub
Youth worker:

- Will there be jobs for youth workers in the Family Hub proposal?
- What timescales are you looking at with regards to winding down the youth provision?
- From someone who represents the views of the voluntary sector, it’s great to have a building like the youth centre which is low cost to rent or free. Concerned that the building won’t stay open and the impact this will have on Kidz club.
- Has this model been used in other places? Do we know that it works?
- Working together is great but it does take a long time to build up the relations/data sharing – has this been thought out through the cost savings?

Second Session

Young people:

- Sad that the youth club is closing
- It’s unfair for us and for children growing up without having a youth centre
- Stops you getting into trouble having somewhere to go, if it closes we might get into trouble more
- Children need to read more if they don’t have books at home need to have access to a library
- We won’t be able to talk to the youth workers, I talk to youth workers about how we can make things better – I’m involved in making leaflets get more people to come
- Make people pay to help with running costs, so they could pay staff and keep it open
- Youth club is a place where we can go after a stressful day to chill out, I use it for football and to sit in a nice chair.
- We could do cooking and bring our ingredients and drinks

Partner Agency:

- Why are there no events in Stoke Aldermoor, Stoke Heath and Richard Lee (Wyken) when all areas having children centres closing?
- There will be a rise in ASB

Parents:

- If the centre closes it will create problems for children, they are cutting everything in Tile Hill – kids need a youth club.
- There is already a feeling of a lack of community as it is and by closing the youth centre will be removing a large part of it.
- It will just cost the police more as the levels of crime will go up and anti-social behaviour
- The fact that not many people turned up means that parents aren’t worried about what their kids get up to.
- All had used the youth club years ago – run really well with just two people one on the door and one on the tuck shop, it is a real shame that this won’t be offered to their children or to the next generation.
• You need something for the kids to do – what are they going to do with this building? Knock it down for housing? Tile Hill Social Club was knocked down ages ago and nothing happened
• Why change something that’s not broke – charge the children. Charge a pound/two pound and get the parents to sign the kids in. Parents need to start volunteering and charging
• My Tile Hill /My Eastern Green facebook pages this event should have been advertised on there
• Open it up for the younger ones – stay and play groups at the weekend. Since the playgroups moved to Canley you can’t get a place in playgroups round here, Sure start only open half a day.
• Charge to rent out the rooms hire for parties.

**What do we think a FAMILY HUB for 0-19 year olds could be/**

**Which services are in it? Who uses it? How does it look and feel? What is online/offline?**

**Anything else important?**

**Parent:**

• Seeing the family hub model makes sense – I think everyone that is needed is included. It’s hard to say what other professional are needed as the workers that I’ve had contact with are all included in the model

**Councillor:**

• Family hub needs careful marketing, otherwise it could become stigmatised
• Acting early/troubled families can influence the design of family hubs – issues with identifying families early
• Calling it Connecting Communities means nothing to their parents, could be an issue with the messaging and communications.
• Lots of men picking up and dropping off at the children Centre – be good to capture their ideas of a family hub and make sure its male friendly.
• What voluntary sector organisations will be involved in the family hubs, will Barnados be involved in a Family Hub?
• What other areas have been looked at that have the Family Hub model?
• Housing need to be included in the services in the Family Hub

**Youth worker:**

• Will there be jobs for youth workers in the Family Hub proposal?
• What timescales are you looking at with regards to winding down the youth provision?
• From someone who represents the views of the voluntary sector, it’s great to have a building like the youth centre which is low cost to rent or free. Concerned that the building won’t stay open and the impact this will have on Kidz club.
• Has this model been used in other places? Do we know that it works?
• Working together is great but it does take a long time to build up the relations/data sharing – has this been thought out through the cost savings?
Second Session

Young people:

- There should be one building for all activities library/youth services – one building used for all activities on different days – library one day, youth club another day

Partner Agency:

- What will the reach of a children’s centre be?
- Have GPs been involved in any of the discussions around family hubs?

Parents:

- Having a youth worker in a family hub won’t work as the young people wouldn’t go into a hub to speak to them
- If families need help then there is social services – what would a family centre provide?
- Sure start amazing all the help, get them weighed and the groups but YP won’t want to go there
**Equalities Monitoring**

2 monitoring forms were filled in

**Gender**

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**Age**

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**Disability**

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**Religion/Belief**

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**Ethnic Origin**

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**Do you have children?**

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