

## o Contact Adult Social Care Direct

Call **024 7683 3003**

or email [ascdirect@coventry.gov.uk](mailto:ascdirect@coventry.gov.uk)

or visit [www.coventry.gov.uk/health-social-care](http://www.coventry.gov.uk/health-social-care)

Speech impairment, deaf or hard of hearing?

You can call using Next Generation Text (also known as

Text Relay and TypeTalk): **18001 024 7683 3003**

If you require this information in another language or format,  
please email [ascdirect@coventry.gov.uk](mailto:ascdirect@coventry.gov.uk)

Jeśli potrzebujesz zawartych informacji w innym języku lub formacie, prosimy o wiadomość e-mail na adres [ascdirect@coventry.gov.uk](mailto:ascdirect@coventry.gov.uk)

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਜਾਂ ਫਾਰਮੈਟ ਵਿੱਚ ਚਾਹੀਦੀ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ

[ascdirect@coventry.gov.uk](mailto:ascdirect@coventry.gov.uk) 'ਤੇ ਈਮੇਲ ਕਰੋ

اگر آپ کو یہ معلومات کسی دوسری زبان یا فارمیٹ میں درکار ہوں تو براۓ مہربانی [ascdirect@coventry.gov.uk](mailto:ascdirect@coventry.gov.uk) پر ای میل کریں۔

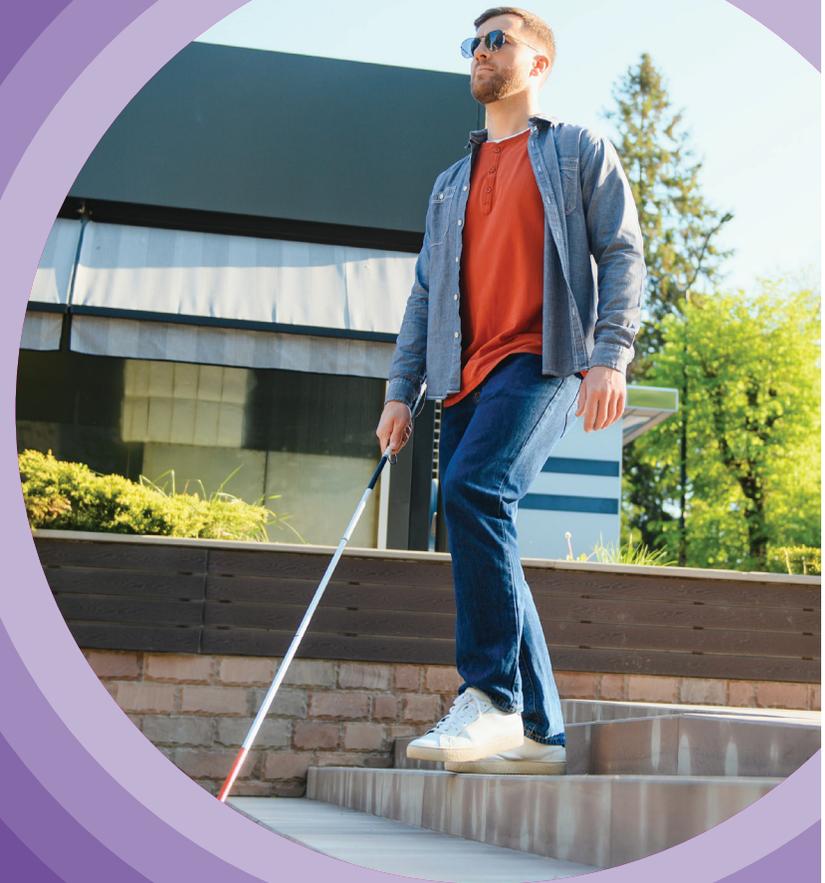
إذا اردت الحصول على هذه المعلومات بلغة أو تنسيق آخر، يرجى إرسال بريد إلكتروني إلى: [ascdirect@coventry.gov.uk](mailto:ascdirect@coventry.gov.uk)

Dacă aveți nevoie de aceste informații într-o altă limbă sau format, vă rugăm trimiteți email la:  
[ascdirect@coventry.gov.uk](mailto:ascdirect@coventry.gov.uk)

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[ascdirect@coventry.gov.uk](mailto:ascdirect@coventry.gov.uk)

# Visual and Hearing Impairment Team

Coventry City Council Therapy Service



Updated Sept 2023  
23-0801

[www.coventry.gov.uk](http://www.coventry.gov.uk)

## ○ How can the Visual and Hearing Impairment Team help?

### **The Visual & Hearing Impairment Team is part of the Therapy Service Coventry City Council.**

We are a team of Rehabilitation Workers who work with people who are:

- **Deaf, deafened or hard of hearing**
- **Visually impaired**
- **Dual sensory loss (both sight and hearing loss)**

Our main role is to promote independent living. We can undertake an assessment of your needs, which will include asking about how your visual or hearing impairment affects the things you do every day.

You may be having difficulty seeing to read, write or tell the time, cooking your meals, making a cup of tea or crossing the road. If you have difficulty hearing or are profoundly deaf we can assist with advice and or some provision of communication devices.

Our Rehabilitation Workers will be able to discuss these with you and provide information, training and demonstrate any equipment available to help you with these tasks. The assessment may result in signposting to services where you can purchase certain types of equipment.

If you are 18+ and your needs cannot be met by equipment or rehabilitation - you may wish to have a needs and wellbeing assessment with either a social worker or community care worker. If you have a dual sensory loss that impacts on your daily living including tasks at home, getting out and about and communication, a specialist assessment of your needs may be required.

## ○ Registration

We also maintain the registers of people who are blind, partially sighted, hearing impaired or have a dual sensory loss. When a Consultant Ophthalmologist assesses that a person is eligible to be registered visually impaired they will complete a Certificate of Visual Impairment (CVI). A copy of the certificate is sent to the Team. Registration is voluntary and the individual will be contacted to explain what benefits and services are available. People who have a hearing impairment or dual sensory loss don't need to be certified by a doctor, they can just contact the team if they wish to be registered.

If you need any further information please contact

### **Coventry City Council Visual and Hearing Impairment Team**

Tel:

**024 7683 3003**

(Adult Social Care Direct)

Text:

**07903 714541**

Email:

**[whiteam@coventry.gov.uk](mailto:whiteam@coventry.gov.uk)**

