

Adult Social Care My Safeguarding Experience Part 1



Coventry City Council

ONE
COVENTRY

● User involvement form

This form allows us to record what you want to happen as a result of the harm or mistreatment being reported. It includes the name of the worker who will be assisting you and their contact details.

When a worker contacts you, they will:

- Listen to you
- Find out your views and wishes
- Make sure you are involved
- Take you seriously
- Treat you with respect
- Support you to feel safe
- Support you to make decisions if you find this difficult
- Keep you informed
- For those people who are not able to make decisions to ensure there is a person to advocate on their behalf

● Making safeguarding personal

What is most important to you?

In your own words tell us the three most important things you want to happen as a result of the harm or mistreatment being reported.

1





2

3

What do you want to happen? (Tick which apply to you)

- I want to feel safer
- I want the abuse to stop
- I want access to justice
- I want the person to be held accountable
- I want the person to be supported/signposted
- I want to be helped to protect myself better
- I want to know where I can access support from in the future
- I want system change (where this played a part)
- I want others to be protected from similar harm
- I want to be more in control of my life
- I want the return of property/money
- Other... please state

● Is there anything else you want to tell us?

Name of your worker	
Their job role	
Tel number	
Email address	

○ Contact Adult Social Care Direct

Call **024 7683 3003**

or email ascdirect@coventry.gov.uk

or visit www.coventry.gov.uk/health-social-care

Speech impairment, deaf or hard of hearing? You can call using Next Generation Text (also known as Text Relay and TypeTalk): **18001 024 7683 3003**

If you require this information in another language or format, please email ascdirect@coventry.gov.uk

Jeśli potrzebujesz zawartych informacji w innym języku lub formacie, prosimy o wiadomość e-mail na adres ascdirect@coventry.gov.uk

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਜਾਂ ਫਾਰਮੈਟ ਵਿੱਚ ਚਾਹੀਦੀ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ascdirect@coventry.gov.uk 'ਤੇ ਈਮੇਲ ਕਰੋ

اگر آپ کو یہ معلومات کسی دوسری زبان یا فارمیٹ میں درکار ہوں تو براۓ مہربانی ascdirect@coventry.gov.uk پر ای میل کریں۔

إذا اردت الحصول على هذه المعلومات بلغة أو تنسيق آخر، يرجى إرسال بريد إلكتروني إلى: ascdirect@coventry.gov.uk

Dacă aveți nevoie de aceste informații într-o altă limbă sau format, vă rugăm trimiteți email la: ascdirect@coventry.gov.uk

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Worried that someone you know is being harmed or neglected? Report it here

