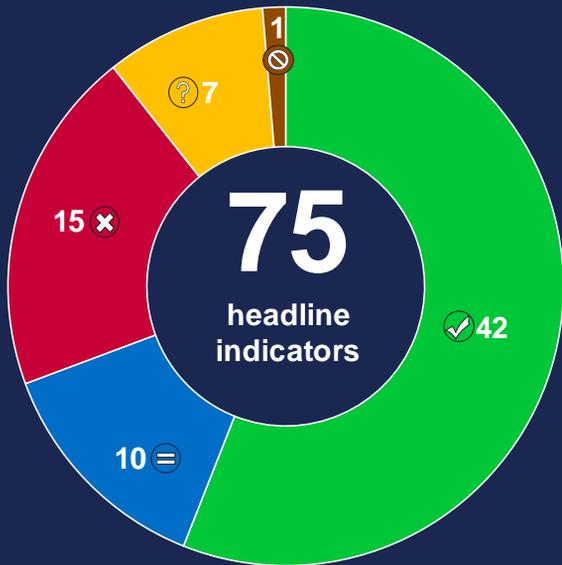


Overall performance

Towards the One Coventry Plan



In 2018/19, 78% of directional indicators improved or stayed the same compared to 71% in 2017/18.

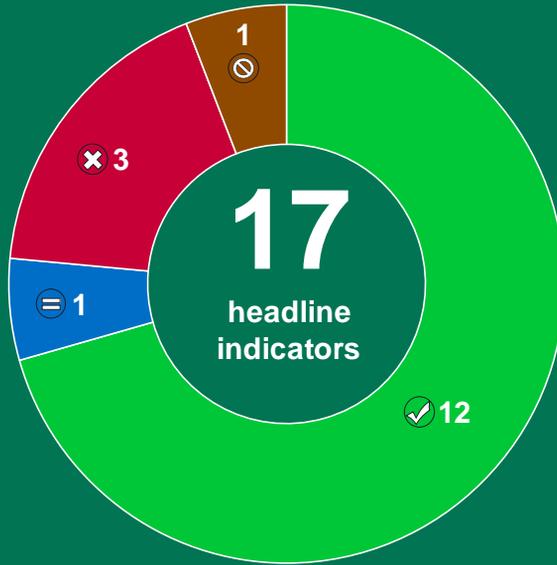


One Coventry approach



Globally connected

Promoting the growth of a sustainable Coventry economy



The local economy remains resilient. 72% of residents are in employment (↑2%).



9,845 active enterprises in 2018, a decrease of 220 from 2017.



5.4% of young people not in education, employment or training. Better than regional and national.



Investment and events help encourage people into the city centre.



Overall footfall is up 0.2% - bucking the national trend – and evening footfall is up 4.1%.

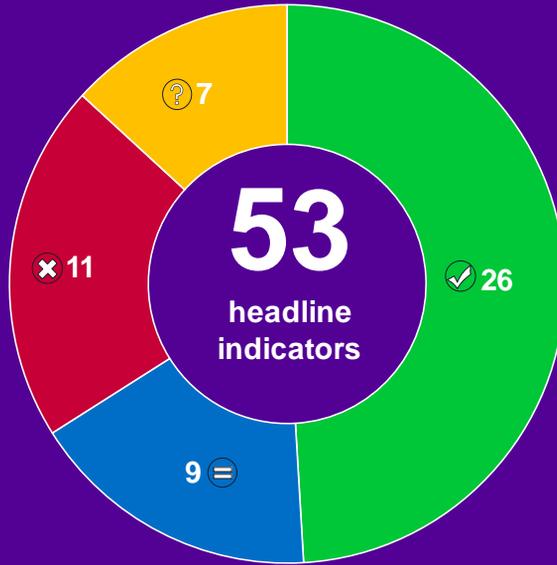


98% of collectable business rates collected in year – target met.



Locally committed

Improving the quality of life for Coventry people



 85% of identified hotspots meet the EU air quality standard for NO₂.

 15.7 miles of carriageway and 60 footway sites improved.

 **↑**47% fly-tipping to 6,922 incidents. Corresponding increase in enforcement actions.

 **↑**62% demand for housing & homelessness services. Delivery remains challenging.

 Educational attainment and qualification levels improved. Secondary schools improving.

 40 care leavers attending university compared to 5 just five years ago.

 Surge in concern about crime and violence – though actual rates are still relatively low.

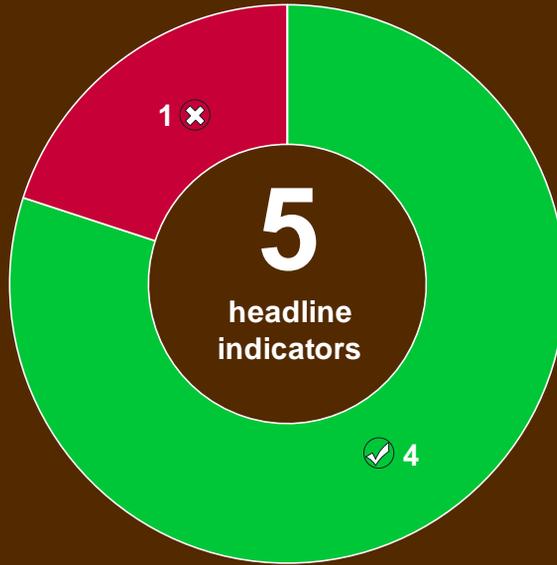
 Healthy life expectancy has marginally improved.

 Levels of obesity remain a problem.



Delivering our priorities

with fewer resources



3,830 fte employees – an increase of 136.23 fte.



10.94 days sickness – down from 11.75 days – but remains distant from 8 day target.



Digital transformation: 36% of transactions completed online or by self-service



83% of the 500,000 calls to the Council were answered first time. Up from 74% a year ago.



10,690 tonnes of CO₂ (net) generated from LA operations – down from 14,833 a year ago.



Highlights



95% of pupils attended good/outstanding primary schools; **80%** in secondary, and **100%** in special schools



2nd of 63 UK city clusters for patent applications per population, secondary only to Cambridge



40 care leavers attending university in 2019, compared to just 5 care leavers in 2014



7th highest exporter per job out of 62 UK cities. 38% went to the EU; 13% headed to China



European City of Sport



Only **5.4%** of young people not in education, employment, or training (NEET); better than regional and national averages



↓40% in statutorily homeless households since the implementation of the Homelessness Reduction Act



Full fibre broadband roll-out to Coventry households, increasing their value by **£101m** in the next 15 years



50% increase in enforcement action taken regarding fly-tipping



3rd consecutive year of increase in employment; currently at **72%**



550 additional trees planted in parks and green spaces



1 in 3 working-aged residents are qualified to degree level or above



City of Culture



↑0.2% in overall footfall, bucking national trend, and **↑4.1%** in evening footfall



6 out of 10 adults are physically active