



UNCLASSIFIED

Email to: [REDACTED]

**Customer and Workforce Services**

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Our reference: FOI/20112773

Date: 7<sup>th</sup> August 2013

Dear [REDACTED]

**Freedom of Information Act 2000**

Thank you for requesting information regarding the City Council's HR and Payroll solution or service.

Your request has been considered under the Freedom of Information Act 2000 (The Act).

Request:

1. The name of your current HR/Payroll software solution and provider. (If this is outsourced provide the name of the outsourcing provider.)  
Response: **Northgate Arinzo**
2. The date that the contract was signed with your HR/Payroll provider.  
Response: **1.11.2010**
3. The length of the current contract term for both HR and Payroll.  
Response: **3 years with the potential to extend to a further 2 years**
4. The value of the current contract.  
Response: **£85k per annum**
5. The date that the HR and Payroll contracts are due to be renewed.  
Response: **1.11.2015**
6. How many employees are there in your organisation?  
Response: **Approx 14,800 (including schools)**

Please note, under the Re-Use of Public Sector Information 2005 Regulations you are free to use this information for your own use or for the purposes of news reporting. However, any other type of re-use under the Regulations, for example; publication of the information or circulation to the public, will require permission of the copyright owner and may be subject to terms and conditions. For documents where the copyright does not belong to Coventry City Council you will need to apply separately to the copyright holder.

You have a right to make representations about the outcome or handling of your request – in the first instance this must be made in writing within 40 working days of the date of this letter, to the Council's Information Governance Team at:

Council House, Room 21a  
Lower Ground Floor  
Earl Street, Coventry.  
CV1 5RR  
[infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you have done this and are still dissatisfied, the Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely

Jane Waterhouse  
Performance & Policy Officer