

Coventry City Council

UNCLASSIFIED

[REDACTED]

[REDACTED]

[REDACTED]

**Community Services**  
Policy and Performance

Civic Centre 1  
Little Park Street  
Coventry  
CV1 5RS

Telephone 024 7683 1652  
Fax 024 7683 3494  
simon.brake@coventry.gov.uk

Our reference FOI 20121925  
20<sup>th</sup> November 2013

Dear [REDACTED]

### **Freedom of Information Act 2000**

Thank you for requesting information about dog warden services, which the Council received on 13<sup>th</sup> November 2013. Your request has been considered under the Freedom of Information Act 2000 ("The Act").

You have requested the following information;

#### **Normal Day Time Service**

**1. Do you provide a dog warden service for normal operational hours?**

Yes

**2. What are your normal operational days/hours?**

5 days a week 8:30 – 5:00

**3. Do you provide a collection service for contained strays?**

Yes

**4. Do you provide a service for strays that are uncontained strays (still roaming)?**

Yes

**5. What is the contact telephone number for reporting a lost, found or roaming stray during normal operational hours?**

0500 834333

*Director of Community Services*  
Brian Walsh  
*Head of Service*  
Simon Brake  
Assistant Director Policy, Performance  
and Health

**6. Please provide details of your stray holding kennels for normal service and their operational days/hours.**

We have 11 kennels on site which operate 24/7 between 8:30 – 5:00 Monday to Friday for normal pick up service – 5:00 – 8:30 Monday – Friday and weekends/bank holidays members of the public can drop any stray dogs off.

**Out of Hours Service**

**7. Do you provide a dog warden service outside your normal operational hours?**

We operate a drop off service

**8. What are the operational days/hours for your out of hours service?**

5pm – 8:30am Monday to Friday and weekends/bank holidays

**9. If yes, do you offer a collection service for contained strays?**

No

**10. If yes, do you provide a service for uncontained strays (still roaming)?**

No

**11. If no, do you provide an acceptance point where members of the public can take a stray dog? Please provide full details of your acceptance point including telephone numbers, their operational hours and any guidelines.**

5pm – 8:30am Monday to Friday and weekends/bank holidays we operate a drop off, we share our building with the City Council Security team who operate 24/7 any stray dog found out of hours can be dropped off and a member of the Security team will open up the kennels for the finder to place the dog in.

We have officers who then walk, feed and clean dogs out on Saturday/Sunday mornings and bank holidays.

**12. If you do not provide an out of hours service what advice is given to a member of the public who reports finding a stray?**

N/A

**13. What is the contact telephone number for reporting lost, found or roaming strays outside normal operational hours?**

024 7683 2208

**14. Please provide details of your stray holding kennels for out of hours service and their operational days/hours.**

N/A

**General**

**15. Does your council provide a neutering scheme? If yes please provide further details?**

No

**16. Are members of the public finding stray dogs allowed to retain them in line with current UK legislation? If yes, please provide details of your procedures such as do you visit and check for identification and also any information you provide to the finder.**

If a finder requests to take ownership of a dog they have found – we will scan the dog for ownership check lost dog records – then serve a section150 EPA notice.

For information publicly available on the Council website regarding the dog warden service please use this link: [http://www.coventry.gov.uk/info/432/dog\\_warden\\_service](http://www.coventry.gov.uk/info/432/dog_warden_service)

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If you wish to apply to reuse the information you have requested or have any other issues relating to this request please do not hesitate to contact me.

You have a right to make representations about the outcome or handling of your request – in the first instance this must be made in writing within 40 working days of the date of this letter, to the Council's Information Governance Team at:

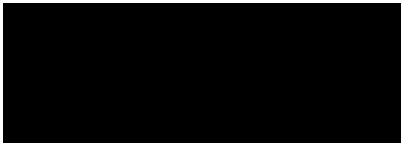
Council House, Room 21a  
Lower Ground Floor  
Earl Street, Coventry.  
CV1 5RR  
[infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

20th November 2013

If you have done the above but are still dissatisfied, The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5A

Yours sincerely



Simon Brake  
**Assistant Director Policy, Performance and Health**