



UNCLASSIFIED

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People Directorate
Strategy and Communities

Civic Centre 1
Little Park Street
Coventry
CV1 5RS

Our reference: 20122795
4th June 2014

Telephone 024 7683 1652
Fax 024 7683 3494
simon.brake@coventry.gov.uk

Dear [REDACTED]

Freedom of Information Act 2000

Thank you for requesting information about domestic violence and the Troubled Families Programme, which the Council received on 14th May 2014 and considered under the Freedom of Information Act 2000 ("The Act").

You have requested the following information;

- 1. Is Domestic Violence a local criteria for inclusion of families in the Troubled Families Programme?**
- 2. Has any assessment been made of the incidence of domestic violence within families involved with the Troubled Families Programme?**
- 3. What percentage of families in the Troubled Families do you estimate have incidence of domestic violence?**
- 4. What estimates have been made of incidence of wider violence within families involved with the Troubled Families Programme?**
- 5. Is there a named, dedicated worker for each family involved with the Troubled Families Programme?**
- 6. How many families within the Troubled Families Programme does each dedicated, named key worker have?**
- 7. Does the local authority use a contract-based approach between the key worker and the family?**

Executive Director - People
Brian Walsh
Head of Service
Sara Roach
Deputy Director Strategy and
Communities

- 8. Does the council monitor the number of families re-entering the Troubled Families Programme?**
- 9. How many of the “turned around families” who exited the Troubled Families Programme currently match the criteria of eligibility for the Troubled Families Programme? And if there are any, have they re-entered the programme?**
- 10. To whom does the council report the number of families re-entering the Troubled Families Programme to?**
- 11. Are members made aware of statistics on re-entry to the Troubled Families Programme?**
- 12. Please provide any data or reports regarding re-entry to the Troubled Families Programme?**
- 13. What savings, across all services, do you anticipate resulting from a family successfully exiting the Troubled Families Programme? In which budget would savings accrue? How will such savings be accounted for?**

In response to the above questions, please see attached document.

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If you are unhappy with the outcome or handling of your request you should write to us within 40 working days of the date of this letter:

Information Governance
Council House, Room 21a
Lower Ground Floor
Earl Street, Coventry.
CV1 5RR
infogov@coventry.gov.uk

If having done that you are still dissatisfied, the Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

4th June 2014

Yours sincerely



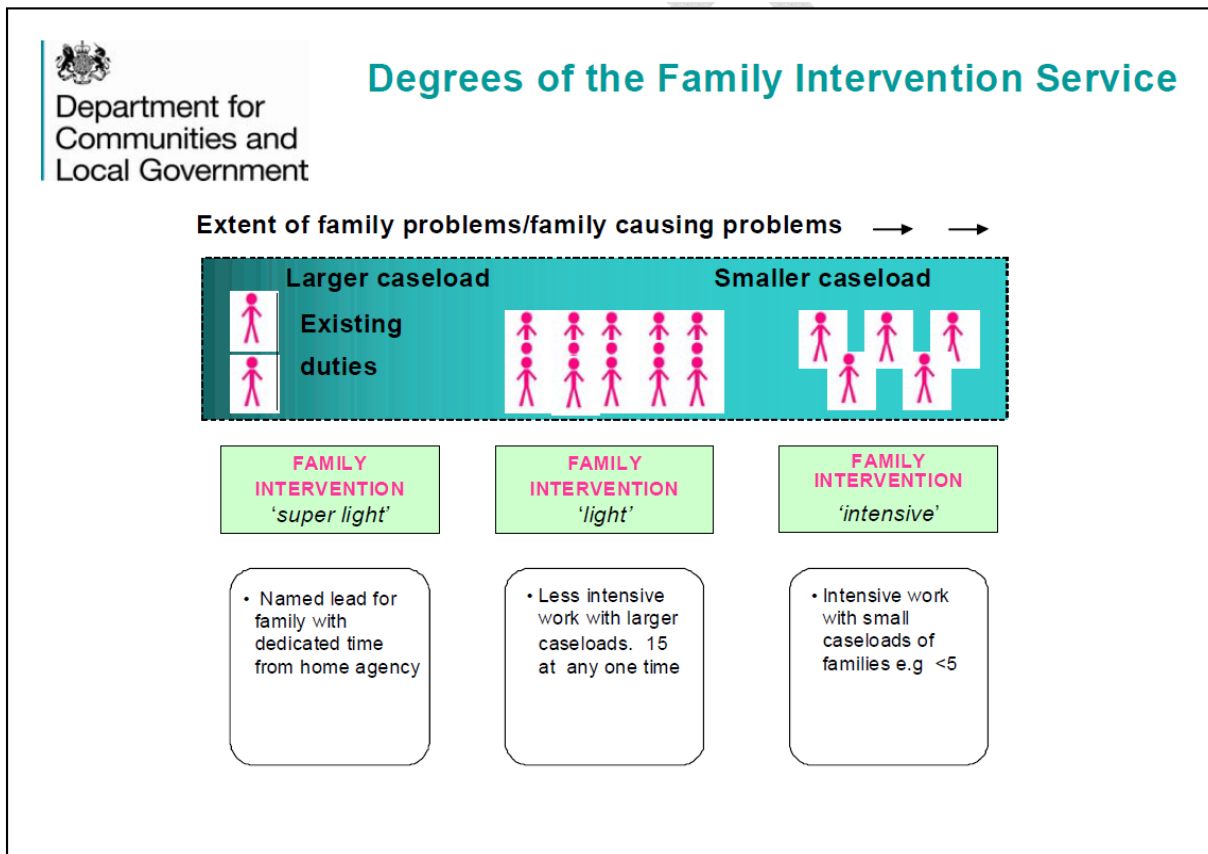
Simon Brake
Assistant Director, Communities and Health

1. Is Domestic Violence a local criteria for inclusion of families in the Troubled Families Programme?

Domestic abuse is one of Coventry’s local discretionary criteria.

2. Has any assessment been made of the incidence of domestic violence within families involved with the Troubled Families Programme?

A review of the incidence of domestic abuse was undertaken in August 2013. This looked at the prevalence of domestic abuse in families key-worked through the local authorities early intervention service (Children and Families First). This review suggested that at least 90% of the Intensive Family Support (see figure 1: ‘Intensive’ intervention) and 50% of Level 3 CAF (see figure 1: ‘Light’ intervention) are experiencing domestic abuse, have experienced domestic abuse or are suspected to be experiencing domestic abuse. The ‘superlight’ cases were not part of this review.



3. What percentage of families in the Troubled Families do you estimate have incidence of domestic violence?

See diagram in question 2.

4. What estimates have been made of incidence of wider violence within families involved with the Troubled Families Programme?

We have not evaluated the wider violence in families within Troubled Families as a separate entity to domestic abuse.

5. Is there a named, dedicated worker for each family involved with the Troubled Families Programme?

In Coventry the Troubled Families programme is in a tiered approach as outlined by the Department of Communities and Local Government's Degrees of the Family Intervention Service Model (see figure one), and uses the keyworker model through the Common Assessment Framework.

'Intensive' - The Intensive Family Support work intensively with a small caseload of 5-6 families. These workers sit within the early intervention service.

'Light' – the 'Light' families are key-worked by Children and Family Workers in the early service through a L3 CAF. These workers typically have a caseload of 15 families.

'Super Light' – 'Super Light' families are key-worked by our local partners often supported by the early intervention service including schools, children's centres, Youth Offending service, Social Landlords.

6. How many families within the Troubled Families Programme does each dedicated, named key worker have?

See question 5.

7. Does the local authority use a contract-based approach between the key worker and the family?

The Intensive Family Support intervention uses a contract-based approach utilising behaviour and parenting contracts at the beginning of the intervention, often with the threat of sanctions for non-engagement. Parenting contracts are also used at the 'Light' and 'Super Light' level in particular where there is poor attendance.

8. Does the council monitor the number of families re-entering the Troubled Families Programme?

We do not routinely monitor this. However, anecdotally the majority of families re-entering the Troubled Families Programme were closed and transferred to Social Care due to safeguarding concerns and were not "turned around" at that point.

- 9. How many of the “turned around families” who exited the Troubled Families Programme currently match the criteria of eligibility for the Troubled Families Programme? And if there are any, have they re-entered the programme?**

We are aware of only 1 family who had been “turned around” and claimed Payments by Results for where the family have current match 2 of the 3 national troubled families criteria. They have re-entered the programme.

- 10. To whom does the council report the number of families re-entering the Troubled Families Programme to?**

This will be reported to the Cabinet Member for Children, Learning and Young People and the Education and Children’s Services Scrutiny Board.

- 11. Are members made aware of statistics on re-entry to the Troubled Families Programme?**

This will be reported to the Cabinet Member for Children, Learning and Young People and the Education and Children’s Services Scrutiny Board.

- 12. Please provide any data or reports regarding re-entry to the Troubled Families Programme?**

This will be reported to the Cabinet Member for Children, Learning and Young People and the Education and Children’s Services Scrutiny Board in July.

- 13. What savings, across all services, do you anticipate resulting from a family successfully exiting the Troubled Families Programme? In which budget would savings accrue? How will such savings be accounted for?**

This is a piece of work that will be completed towards the end of the year, once we have been able to load up a sufficient amount of data to the Department of Communities and Local Governments recently launch Troubled Families Cost Benefit Analysis tool.