



Coventry City Council

UNCLASSIFIED

People Directorate
Strategy and Communities

Civic Centre 1
Little Park Street
Coventry
CV1 5RS

Our reference: 20123053
20th August 2014

Telephone 024 7683 1652
Fax 024 7683 3494
simon.brake@coventry.gov.uk

Dear

Freedom of Information Act 2000

Thank you for requesting information about contact details for the anti-social behavior manager, which the Council received on 31st July 2014 and considered under the Freedom of Information Act 2000 ("The Act").

You have requested the following information;

- 1. Please can you provide me with contact details of the person would be responsible for ASB (Anti-Social Behaviour) or Community Safety as a Manager/Lead for your council please? Contact details to include contacts name, job title, direct contact number and e-mail address please.**

Anti-Social, Nuisance Behaviour and Crime is addressed by officers, working in partnership with other agencies, from the Community Safety Team at Coventry City Council on behalf of the Police and Crime Board. The manager of the Community Safety Team is Mandie Watson. Her job title is Head of Community Safety. The contact address is: Room 214 Broadgate House , Coventry CV1 1FS. E-mail: Mandie.Watson@coventry.gov.uk Telephone: (024) 7683 2580. Caseworkers within the Community Safety Team are managed by Natalie Bazeley Natalie.Bazeley@coventry.gov.uk Telephone: (024) 7683 3039 and any incidents or concerns can be addressed with Natalie.

Executive Director - People
Brian Walsh
Head of Service
Sara Roach
Deputy Director Strategy and
Communities

2. Also does your council use an electronic or computer software system to monitor ASB (Anti Social Behaviour)/Community Safety within your council, to either record ASB instances, manage community triggers or case management.

We currently use Northgate software M3, to record instances of Anti-Social Behaviour and case manage cases. We are currently investigating how we can use this software to record and monitor Community trigger incidents when people can report in October.

Please note, under the Re-Use of Public Sector Information 2005 Regulations you are free to use this information for your own use or for the purposes of news reporting.

However, any other type of re-use under the Regulations, for example; publication of the information or circulation to the public, will require permission of the copyright owner and may be subject to terms and conditions. For documents where the copyright does not belong to Coventry City Council you will need to apply separately to the copyright holder.

If you wish to apply to reuse the information you have requested or have any other issues relating to this request please do not hesitate to contact me.

If you are unhappy with the outcome or handling of your request you should write to us within 40 working days of the date of this letter:

Information Governance
Council House, Room 21a
Lower Ground Floor
Earl Street, Coventry.
CV1 5RR
infogov@coventry.gov.uk

If having done that you are still dissatisfied, the Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

Simon Brake
Assistant Director, Communities and Health