



Coventry City Council

UNCLASSIFIED

[REDACTED]
[REDACTED]

Children's Social Care
Assistant Director: Yolanda Corden

People Directorate
Civic Centre 1
Earl Street
Coventry
CV1 5RS

Telephone 024 7683 1196

Our reference: 20123903
Date: 22 April 2015

Please contact:
Jackie Rutherford
Telephone: 024 76831196
E-mail: Jackie.rutherford@coventry.gov.uk

Dear [REDACTED]

Freedom of Information Act 2000 (FOIA)

Thank you for requesting information about Troubled Families which the Council received on 24 March 2015. Your request has been considered under the above legislation.

You have requested the following information:

The ethnic breakdown of families you have identified for inclusion in the troubled families programme.

The below table shows the ethnic breakdown of families within the Troubled Families Programme in Coventry, based on a representative sample (20%) of data submitted to the Department of Communities and Local Government through the Family Monitoring Data.

ETHNICITY	% of Troubled Families
13 - White – British	83%
11 - Mixed – White and Black Caribbean	5%
15 - White – any other White Background	3%
06 - Black or Black British – Caribbean	2%
05 - Black or Black British – African	2%
05 - Black or Black British – African	2%
09 - Mixed – White and Asian	2%
07 - Black or Black British – any other Black background	1%
10 - Mixed – White and Black African	1%
12 - Mixed – any other Mixed background	1%

The breakdown of religion or belief of families you have identified for inclusion in the troubled families programme.

Information you have requested regarding the details of each case has been withheld from disclosure. The exemption engaged is Section 12 of the Freedom of Information Act 2000 ("The Act").

Section 12 of the Act exempts Public Authorities from providing information where the estimated cost of compliance with the request exceeds the appropriate limit. Any estimate must be made in accordance with the limits set in fees regulations made under Section 12 (5) of the Act.

These Fees Regulations (SI 2004/3244 Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations) allow for a refusal where the cost of compliance, for local authorities such as the Council, would exceed £450.

As a guide, staff time to identify and extract this information is charged at a rate of £25 per hour.

In summary it has been established that this information is not held in a reportable format. In order to determine what level of information we hold in relation to the details of each case, a manual trawl would be required through 905 individual case files to extract the relevant information.

Since a substantial amount of work will be involved in processing your request as it is currently phrased, I am afraid a fee is payable before we can provide you with the information. The fee in this case is £5,656 - please see the schedule below explaining how this was calculated. If the actual cost turns out to be less than the estimate, the balance will be returned to you.

DISBURSEMENTS	CHARGE MADE
COST OF COMPLYING WITH THE REQUEST	£5,656
PHOTOCOPYING	
POSTAGE AND OTHER FORMS OF TRANSMISSION	
VAT (IF APPLICABLE)	
TOTAL	£5,656

Payment can also be made using the online payment facility on the [Council web site](#).

To do this, go to [Pay Online](#) and select - **Freedom of Information request**. **Please insert your request reference number (20122994)** in the 'Account' box.

While the legislation allows the Council 20 working days to respond to your request from the date of its receipt, this time limit is suspended until we receive payment.

As soon as we receive your payment we will begin work on your request (please be aware that payments take at least three working days from receipt to clear).

If we do not receive your payment by 17 July 2015, we will consider your request closed and no further action will be taken by the Council.

The breakdown of number of children in families you have identified for inclusion in the troubled families programme.

We have worked with 2,365 children across 905 families as part of the Troubled Families Programme.

How many families you have identified for inclusion in the troubled families programme are 'single-parent' households?

We currently do not specifically collect this data, however we submit the number of adults within a household to the Department of Communities and Local Government as part of the Family Monitoring Data. Based on the representative sample (20%) submitted to date, 46% of Troubled Families have only 1 adult (i.e. aged 18+ years) in their household. Please note this will not include single parent families who children that are 18+ years old.

Please note, under the Re-Use of Public Sector Information 2005 Regulations you are free to use this information for your own use or for the purposes of news reporting.

However, any other type of re-use under the Regulations, for example; publication of the information or circulation to the public, will require permission of the copyright owner and may be subject to terms and conditions. For documents where the copyright does not belong to Coventry City Council you will need to apply separately to the copyright holder.

If you wish to apply to reuse the information you have requested or have any other issues relating to this request please do not hesitate to contact me.

If you are unhappy with the outcome or handling of your request you should write to us within 40 working days of the date of this letter at:

Information Governance Team
Council House,
21a Lower Ground Floor
Earl Street, Coventry.
CV1 5RR
infogov@coventry.gov.uk

If you have done this and are still dissatisfied, the Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Cheshire
SK9 5AF

Yours sincerely

Jackie Rutherford
Business Manager