



Coventry City Council

UNCLASSIFIED

Email: [REDACTED]

Resources Directorate

Mark Chester
Head of ICT Infrastructure and
Operations
Council House
Earl Street
Coventry
CV1 5RR

Please contact: Mark Chester
Telephone: 024 76 787970
Mark.chester@coventry.gov.uk

Our reference: 20123929

Date: 21st April 2015

Dear [REDACTED]

Freedom of Information Act (FOIA) 2000

Thank you for your recent request for information. Your request has been considered under the above Act. You have requested the following information.

Can you please provide the following information of your supplier of Social Care Finance IT:

1. *Who is the current supplier of this system and what is the system's name?*

**Adults Care Director CD Finance
Supplier – Careworks Limited (COV-Connecting Care – Adult
and Older People Social Care Services)**

**Children's Protocol/LCS Controcc
Supplier - Liquidlogic Ltd (Childrens Social Care Software)**

2. *At what date did you start using the current system, and what was the previous IT system?*

**Care Director 01/12/2009
Protocol 01/09/2014.
The Previous system was an in house developed system SURFACS**

3. *When is the system due for renewal?*

**Protocol 31/11/2016
Care Director 30/08/2016**

4. How much is the total cost of the contract p.a. (including support and maintenance)?

Care Director	£121,678
Protocol	£52,478

You are free to use this information for your own purposes. If you wish to use the information for other purposes, you will need to contact us.

If you are unhappy with the outcome or handling of your request you should write to us within 40 working days of the date of this letter:

Information Governance
Council House, Room 21a
Lower Ground Floor
Earl Street, Coventry.
CV1 5RR
infogov@coventry.gov.uk

If having done that you are still dissatisfied, the Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

Mark Chester
Head of ICT Infrastructure and Operations