



Coventry City Council

UNCLASSIFIED

Children's Social Care
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Please contact:
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Dear

Freedom of Information Act 2000 (FOIA)

Thank you for requesting information about Troubled Families which the Council received on 24 August 2015. Your request has been considered under the above legislation.

How many families have been identified as a 'troubled family' as defined by the Troubled Families Programme more than once in the past three years. This might result in that family re-entering the Troubled Families Programme.

In Coventry the Troubled Families programme was delivered through the Early Intervention and Prevention service. Troubled Families was a small portion of this work as the service works with families that meet Level 2 or Level 3 Common Assessment Framework threshold's regardless of whether they met Phase 1 criteria or not. Therefore the majority of families were screened for eligibility on exiting the Early Intervention Service. To date no families who have been "turned around" and claimed Payment by Results have subsequently been placed back on the Troubled Families Programme.

Of those families who have been identified more than once, how many were re-identified as a result of the expansion of the identification criteria in the Expanded Troubled Families Programme (i.e. they would not have been eligible to be identified again under the old criteria).

The expanded Troubled Families criteria means that Troubled Families is now the umbrella for Early Help in Coventry and also expands into Level 4 Statutory Services (i.e. requiring early help criteria). The Phase 2 screening and data collection process is in development, however it is likely that some "turned around" Phase 1 families may become re-identified as Troubled Families under the expanded programme.

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If you are unhappy with the outcome or handling of your request you should write to us within 40 working days of the date of this letter at:

Information Governance Team
Council House,
21a Lower Ground Floor
Earl Street, Coventry.
CV1 5RR
infogov@coventry.gov.uk

If you have done this and are still dissatisfied, the Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

Jackie Rutherford
Business Manager