



Information Governance

Chris West
Executive Director
Council House
Earl Street
Coventry
CV1 5RR

18th December 2015

Please contact Information Governance
Direct line 024 7683 3323
infogov@coventry.gov.uk

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)
Request ID: REQ00540

Thank you for your request for information relating to Domiciliary Care.

Please would you give me figures for September 2015. If you do not hold figures for that month, please give figures for the most recent month for which complete figures are available (and indicate what month that is).

If you do not hold data for every part of every response, please answer the questions you are able to answer.

1. How many domiciliary care staff and managers are currently working on your behalf? Please indicate whether they are working directly for the council or for home care providers contracted by the council.

2. How many of the domiciliary care staff (below manager level) currently working on your behalf have achieved:

a. The Care Certificate

b. The Common Induction Standards in adult social care

c. The National Minimum Training Standards in healthcare

d. Either A Level 2 or Level 3 Diploma in Health and Social Care or an NVQ Level 2 or 3 qualification in Health and Social Care.

3. How many of the domiciliary care managers currently working on your behalf have achieved either a Level 5 Diploma in Leadership in Health, Social Care and Children and Young People's Services or a Level 4 Health and Social Care NVQ

The council doesn't currently record the information contained in this request and are advising you as per Section 1(1) of the Act.

To advise and assist you further I can confirm the information is accessible to you on the following link:-

<https://www.nmds-sc-online.org.uk>

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its [FOI/EIR Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

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If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

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