27th January 2016

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)
Request ID: REQ00875

Thank you for your request for information relating to number of people who have died whilst awaiting Social Care package 2013-2015.

Your request:

‘The number of people who have died awaiting the start of an initial package of social care in a) 2013, b) 2014 and c) 2015.

I look forward to recording your response as soon as possible within the next 20 working days.’

We have estimated that it will cost more than the ‘appropriate limit’ to consider your request.

Section 12 of the Act allows public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit, which for a local authority is set at £450.

In respect of your request we would need to evaluate 136 cases, which may take between half an hour to an hour each. This could also involve officers being contacted to establish the individual circumstances of the cases. Taking the maximum amount of time as being an hour per case, this would approximately take 136 hours work.
However, if you pay the fee as set out in this notice, your request will be processed. The estimated cost of processing your request is £3400.

This charge has been calculated in accordance with Section 13 of the Freedom of Information Act 2000 and the Freedom of Information Fees Regulations.

Payment can be made via the Council web site. To do this, go to Pay Online, select from the Account Group drop down menu Council & Democracy and Request for Information from the Account Type (it may take a moment for this option to appear). Please put your request reference number in the ‘Account’ box.

If you wish us to continue to process your request you should pay the fee within 3 calendar months by 27th April 2016. If we do not receive payment of the fee by this date, I will take it that you do not wish to pursue this request and will consider the request closed.

Alternatively it may be possible that you could narrow down the scope of your request, for example, by being more specific about what information you particularly wish to obtain, including any dates or periods of time relevant to the information required. Please note though that any reformulated request will be treated as a fresh request.

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the Council’s web site and in particular its FOI/EIR Disclosure log, Council's Publication Scheme, Open Data and Facts about Coventry.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance