



Information Governance

Coventry City Council
PO Box 15
Council House
Coventry
CV1 5RR

www.coventry.gov.uk

Please contact Information Governance
Direct line 024 7683 3323
infogov@coventry.gov.uk

21 March 2017

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)
Request ID: REQ02443**

Thank you for your request for information relating to Discretionary Housing Payments

1. On how many occasions since 7 November 2016 have you made a prospective discretionary housing payment ('DHP') award to households affected by the benefit cap, that is, agreed to make payment before a tenancy agreement has been entered into? If you do not have figures for the period since 7 November 2016, please provide figures for the 3 month period prior to the date on which figures were last captured.

0.

2. On how many occasions have you made an indefinite award of DHP (subject to continued eligibility) for a benefit capped household?

0.

3. What is the median length of time for a DHP for benefit capped households?

10 weeks.

4. What is the maximum period of time between an application for DHP and the decision that payment will be made?

30 Days.

5.What is the maximum period of time between an application for DHP and the payment of DHP?

30 Days.

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its FOI/EIR [Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance