



██████████
████████████████████

Education & Skills

Postal address:
Coventry City Council
PO Box 15
Council House
Coventry
CV1 5RR

www.coventry.gov.uk

E-mail: Becky.Twite@coventry.gov.uk

Phone : 024 76787343

Customer reference:

Our reference: REQ04582

17 August 2018

Dear █████

Freedom of Information Act 2000 (FOIA)

Thank you for your request for information relating to library books.

You have requested the following information:

For the last year

1. Which book gets taken out the most

Our most issued book for 2017 was "The Third Wheel" by Jeff Kinney.

2. Which book doesn't get returned

3. Which book gets checked out the least

4. What is the highest late fee you had to charge and for which book

In regards to questions 2, 3 & 4 above, we hold the above information but we have estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees Regulations 2004). This represents the estimated cost of one person spending 18 hours or more, in locating, retrieving and extracting the information requested.

We do not record this information in a summary format. In order to locate, retrieve and extract the information requested we would have to check individual customers' accounts. This part of your request has therefore been refused under section 12(2) of the Act.

Our maximum fine is £10 per item.

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its [FOI/EIR Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours sincerely

Becky Twite
Project Support & Operational Finance Officer