

5 October 2018

[www.coventry.gov.uk](http://www.coventry.gov.uk)

Please contact Information Governance  
Direct line 024 7683 3323  
infogov@coventry.gov.uk

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)  
Request ID: REQ04698**

Thank you for your request for information relating to noise nuisance complaints and investigations –

**I would like to make the following request under the Freedom of Information Act/Environmental Information Regulations -**

**1) How many complaints did your council receive about noise nuisance in the years 2015, 2016, 2017 and 2018 (to date)? (Please provide figures for each separate year).**

Year	Total Complaints	Warning Letters Sent	Total Notices	Total Prosecutions
2015	3,881	267	98	4
2016	3,974	309	146	10
2017	4,138	375	164	9
2018	3,277	205	218	13
<b>Total</b>	<b>15,270</b>	<b>1156</b>	<b>626</b>	<b>36</b>

**2) How many investigations into noise nuisance did your council carry out in the above years? (Again please can you break this down by year).**

Investigation can be as little as a phone call, but all complainants are contacted by a noise officer to discuss the noise issues raised with us.

**3) How many of those investigated were classed as Statutory Nuisances in the above years? (break down by year).**

**4) How many warnings were issued in the above years? (break down by year).**

**5) How many prosecutions were there in the above years? (break down by year).**

In response to questions 3-5, please see the response to question 1 above.

**6) If possible, please can you provide short details of prosecutions (i.e the general location and short details of the case – e.g “continuously barking dog”).**

Please see the attached document Noise Prosecutions 2015-2018-CSV.

To assist, further information is accessible to you via the Council’s website on the following weblink:-

[http://www.coventry.gov.uk/downloads/63/environment\\_and\\_waste](http://www.coventry.gov.uk/downloads/63/environment_and_waste)

The supply of information in response to a Freedom of Information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council’s web site](#) and in particular its [FOI/EIR Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [casework@ico.org.uk](mailto:casework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

## **Information Governance**

Enclosure: Noise Prosecutions 2015-2018-CSV

DTRECD	DETAILS	OUTCOMEDESC
04/02/2015	Loud Music	Convicted
17/04/2015	Loud Music	Convicted
15/09/2015	loud television noise	Convicted
21/10/2015	Loud Music	Convicted
02/03/2016	Loud Music	Convicted
09/05/2016	Loud Music	Convicted
09/05/2016	husband and wife both fined, 2 prosecution cards Loud Music	Convicted
13/07/2016	Loud Music	Convicted
20/09/2016	Raised Voices	Convicted
16/11/2016	Loud Music	Convicted
14/12/2016	Raised voices and loud music	Convicted
14/12/2016	Loud Music	Convicted
14/12/2016	Loud Music	Convicted
14/12/2016	Loud Music	Convicted
27/01/2017	Loud Music	Simple Caution
27/01/2017	Loud Music	Simple Caution
21/06/2017	Loud Music	Convicted
27/06/2017	Raised Voices.	Convicted
28/06/2017	Loud Music	Convicted
26/07/2017	Loud Music	Convicted
09/11/2017	loud music	Convicted
17/11/2017	Loud Music	
17/11/2017	Loud music	Convicted
04/01/2018	Loud Music	Convicted
24/01/2018	Loud music	Convicted
02/02/2018	Raised Voices	Convicted
22/05/2018	Loud Music	Convicted
25/05/2018	Music	Convicted
25/06/2018	Loud Music	Convicted
25/06/2018	Loud music	Convicted
25/06/2018	Loud music	Convicted
25/06/2018	Raised voices	Convicted
03/09/2018	Loud Music	
03/09/2018	Loud Music	Convicted
18/09/2018	Loud music.	Convicted
26/09/2018	DIY Noise	Convicted