



Community Services
Policy and Performance Group

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Our reference FOI 20080160
29 November 2012

Dear

Thank you for requesting information about Resource Allocation System (RAS) in adult social care, which the Council received on 2nd November 2012. Your request has been considered under the Freedom of Information Act 2000.

You have requested the following information;

1. The Minimum Process Framework issued by Think Local Act Personal advises that the actual allocation should be "as close as possible" to the indicative allocation in order to avoid wasted process. Can I ask what guidance is given to decision makers - or other steps taken - to ensure this is the case? Also, while you are clear that the indicative allocation is not an entitlement and may not be wholly used, is it the case that the actual allocation may also exceed the indicative amount?

Following the outcome focussed assessment the Case Manager will make a recommendation as to whether an individual is eligible for funded support from the Local Authority. If 'yes' the Case Manager will then calculate an Indicative amount using the personal outcomes matrix. This is an approximate indication of what it might reasonably cost to support an individual; however the actual cost of support may be a higher or lower figure. Further information about the matrix outcome levels are contained within the attached Coventry Resource Allocation System guidance document.

Once this stage has been completed the Case Manager / Outcomes Broker will work with the individual and their family/friend/advocate to identify how outcomes can be achieved. A support plan is then developed and a Personal Budget agreed.

Please note that most of the information that you request is owned by the Coventry City Council and subject to copyright protection. Under the Re-Use of Public Sector Information 2005 Regulations you are free to use this information for your own use or for

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If you wish to apply to reuse the information you have requested or have any other issues relating to this request please do not hesitate to contact me.

I hope you feel that our response meets your request. However you have a right to make representations about the outcome or handling of your request – in the first instance this must be made in writing within 40 working days of the date of this letter, to the Council's Information Governance Team at:

Council House, Room 21a
Lower Ground Floor
Earl Street, Coventry.
CV1 5RR
infogov@coventry.gov.uk

If you have done the above but are still dissatisfied, you then have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely


Simon Brake
Assistant Director Policy and Performance