



People Directorate
Strategy and Communities

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Our reference FOI 20122139
16 January 2014

Dear [REDACTED]

Freedom of Information Act 2000

Thank you for requesting information about Delayed Transfers of Care which the Council received on 10th December 2013. Your request has been considered under the Freedom of Information Act 2000.

You have requested the following information;

- 1) The total number of Delayed Transfers of Care by the following age groups where the sole reason for that delay is the responsibility of social services' and Delayed Transfer of Care is from an 'acute' setting:**

In respect of 2008/09 data

It has been established that the Council does not hold the requested information for the financial year 2008/09. Thus, we are unable to provide any information relating to the above, and are informing you as required by Section 1(1) (a) of the Act/Regulations.

Consequently, the Council has applied Section 1(1) (a) of the Act, to this part of your request, i.e:

"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request".

To advise and assist you regarding the types of information the Council does hold and regularly discloses, you may wish to view the latest Freedom of Information responses issued by the Council on our [disclosure log](#) or look at the [Council's Publication Scheme](#) and it's published reusable [Open Data](#) .

Executive Director - People
Brian M Walsh
Head of Service
Sara Roach
Deputy Director Strategy and
Communities

For a wider range of information about the Coventry area and to see what other organizations are doing, have a look at [Facts about Coventry](#)

In respect of all other financial years

Information you have requested has been withheld from disclosure. The exemption engaged is Section 12 of the Freedom of Information Act 2000 ("The Act").

Section 12 of the Act exempts Public Authorities from providing information where the estimated cost of compliance with the request exceeds the appropriate limit. Any estimate must be made in accordance with the limits set in fees regulations made under Section 12 (5) of the Act.

These Fees Regulations (SI 2004/3244 Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations) allow for a refusal where the cost of compliance, for local authorities such as the Council, would exceed £450.

In respect of financial years, 2009/10, 2010/11, 2011/2012, 2012/13 and 2013/14 the Council holds the information requested as the patients Date of Birth is recorded on handwritten section five forms. Therefore the information would need to be manually collated for all the financial years required to meet the request. Additionally the Council would then need to identify and match the specific data on the SITREP forms submitted to the Department of Health which occurs on the last Thursday of each month. As the data submitted to Central Government is based on the last week of each month. This would take approximately 192 hours to complete, as there are 2309 forms would need to be checked to obtain the required information at 5 minutes per form. As a guide, staff time to identify and extract this information is charged at a rate of £25 per hour.

Since a substantial amount of work will be involved in processing your request as it is currently phrased for question 1, I am afraid a fee is payable before we can provide you with the information. The fee in this case is £4,800.

Payment can be made using the online payment facility on the [Council web site](#).

To do this, go to [Pay Online](#) and select - Freedom of Information request. Please insert your request reference number (20122139) in the 'Account' box.

While the legislation allows the Council 20 working days to respond to your request from the date of its receipt, this time limit is suspended until we receive payment.

If we do not receive your payment by **10th April 2014** we will consider your request closed and no further action will be taken by the Council.

As soon as we receive your payment we will begin work on your request (please be aware that payments take at least three working days from receipt to clear).

Alternatively, if you do not want to pay online, please make cheques payable to **Coventry City Council** and send to the address given below.

Information Governance Team
 Council House,
 Room 21a, Lower Ground Floor
 Earl Street, Coventry.
 CV1 5RR
infogov@coventry.gov.uk

2) The total number of delayed days for the following financial years:

	2008/09	2009/10 Weekly (52 results)	2010/11 Weekly/ Monthly (26 results)	2011/12 Monthly (12 results)	2012/13 Monthly (12 results)	2013/14 YTD Monthly (7 results)
Total number of delays	Information not held	2044	4715	2823	2250	1214

The frequency of the SITREP collection and reporting by the Department of Health changed from weekly to monthly in August 2010, this means that it is not possible to compare like with like for every year. The frequency of results is above each of the relevant years.

In respect of 2008/09 data

The Council does not hold any data for the financial year 2008/09, as regular analysis of this data only began in 2009/10. Consequently, the Council has applied Section 1(1) (a) of the Act, to this part of your request, ie:

"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request".

3) The total number of delayed patients for the following financial years:

	2008/09	2009/10	2010/11	2011/12	2012/13	2013/14 YTD
Total number of patients	Information not held	309	305	85	67	43

In respect of 2008/09 data

The Council does not hold any data for the financial year 2008/09, as regular analysis of Delayed Transfers of Care data only began in 2009/10. Consequently, the Council has applied Section 1(1) (a) of the Act, to this part of your request, i.e.:

"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request".

4) The average number of total delayed days for the following financial years:

	2008/09	2009/10	2010/11	2011/12	2012/13	2013/14 YTD
Average number of delays	Information not held	39.0	181.3	235.3	187.5	173.4

Please note: the above figures displayed above are the average number of total delayed days is the total number of delays divided by the number of recorded results (weekly or monthly) in each reporting year.

In respect of 2008/09 data

The Council does not hold any data for the financial year 2008/09, as regular analysis of Delayed Transfers of Care data only began in 2009/10. Consequently, the Council has applied Section 1(1) (a) of the Act, to this part of your request, i.e.:

"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request".

5) Total amount reimbursed by Social Services to the NHS for Delayed Transfers of Care:

	2008/09	2009/10	2011/12	2012/13	2013/14 YTD
Total amount reimbursed	Nil	Nil	Nil	Nil	Nil

No financial reimbursements have been made by Social Services to Health Services during the period specified above.

Publicly available data on Delayed Discharges Transfers of Care is available via the following link:

<http://www.england.nhs.uk/statistics/statistical-work-areas/delayed-transfers-of-care/delayed-transfers-of-care-data-2013-14/>

16 January 2014

Please note, under the Re-Use of Public Sector Information 2005 Regulations you are free to use this information for your own use or for the purposes of news reporting. However, any other type of re-use under the Regulations, for example; publication of the information or circulation to the public, will require permission of the copyright owner and may be subject to terms and conditions. For documents where the copyright does not belong to Coventry City Council you will need to apply separately to the copyright holder.

If you wish to apply to reuse the information you have requested or have any other issues relating to this request please do not hesitate to contact me.

You have a right to make representations about the outcome or handling of your request – in the first instance this must be made in writing within 40 working days of the date of this letter, to the Council's Information Governance Team at:

Council House, Room 21a
Lower Ground Floor
Earl Street, Coventry.
CV1 5RR
infogov@coventry.gov.uk

If you have done this and are still dissatisfied, the Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely



Simon Brake
Assistant Director, Communities and Health