



UNCLASSIFIED

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Please contact Bernie Robinson  
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Dear

### **Freedom of Information Act 2000**

Thank you for requesting information about Penalty Charge Notices (PCN's), which the Council received on 13 February 2014. Your request has been considered under the Freedom of Information Act 2000 ("The Act").

You have requested the following information;

- i. Details and counts of all complaints made by bus drivers in Coventry in the last six months concerning motorists in the bus lane.
- ii. Details and counts of all successful representations made by recipients of PCN's concerning driving in bus lanes in Coventry in the last six months.

*In respect of questions i & ii, The Council have not received any complaints made by bus drivers in Coventry in the last six months concerning motorists in the bus lane. In respect of representations made by recipients of bus lane –related PCN, the Council does not record this as a specific set of information in its systems. Consequently, the Council are unable to provide any information relating to the above, and are informing you as required per Section 1(1)(a) of the Act that states:*

*"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request".*

The following additional data requests apply to PCN's that have been issued by Coventry City Council as the result of bus lane infringements in the year 2013.

1. In 2013 how many PCN's were issued by Coventry City Council as the result of a bus lane infringement.

*32,642 is the total number of PCN's issued in 2013 for bus lane infringement.*

Of the number of PCN's identified in 1):

How many representations were received?

How many representations were rejected?

How many of the rejected representations resulted in an appeal to the adjudicator?

*Please refer to the Council response in respect of your questions i & ii, the Council is unable to provide the number of representations received or rejected specifically for bus lanes as the Council does not hold this information.*

*The total number of bus lane PCN's appealed to the adjudicator is 79.*

Of the number of appeals that were made:

How many appellants requested a postal hearing?

How many appellants requested a telephone hearing?

How many appellants requested a personal hearing?

How many of the appeals to be conducted by post did the Council not contest?

How many of the appeals to be conducted by telephone did the Council not contest?

How many appeals in the form of a personal hearing did the Council not contest?

*The Council is unable to provide the number of appeals requested by postal, telephone and personal hearing as this information is not recorded. It has been established that the Council does not hold the above information relating to method of appeal. Consequently, the Council are unable to provide any information relating to the above, and are informing you as required per Section 1(1)(a) of the Act that states:*

*"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request".*

*The total number of appeals not contested is 29.*

For the non-contested appeals:

By communication channel, what were the reasons for the decision not to contest and the number of appeals in each reason category?

*The reasons for the decision not to contest are the PCN was cancelled.*

For the contested appeals:

How many appeals allowed?

*13 were allowed.*

By channel, what were the reasons for allowing the appeals and the number of appeals in each reason category?

*Each case is considered on an individual basis by the Adjudicator. The Traffic Penalty Tribunal website is a useful website where you can find out when and how to appeal to the Tribunal against what may be considered an incorrectly issued parking or bus lane Penalty Charge Notice (PCN). Decisions are also available on this website. The Traffic Penalty Tribunal website address is:*

*<http://www.trafficpenaltytribunal.gov.uk/site/index.php>*

How many appeals were rejected?

*20 appeals were rejected.*

By channel, what were the reasons for rejecting the appeals and the number of appeals in each reason category?

*Each case is considered on an individual basis by the Adjudicator*

Finally how many PCN were issued by Coventry City Council in 2013?

*28,750 PCN were issued by Coventry City Council in 2013.*

Please note, under the Re-Use of Public Sector Information 2005 Regulations you are free to use this information for your own use or for the purposes of news reporting.

However, any other type of re-use under the Regulations, for example; publication of the information or circulation to the public, will require permission of the copyright owner and may be subject to terms and conditions. For documents where the copyright does not belong to Coventry City Council you will need to apply separately to the copyright holder.

If you wish to apply to reuse the information you have requested or have any other issues relating to this request please do not hesitate to contact me.

You have a right to make representations about the outcome or handling of your request – in the first instance this must be made in writing within 40 working days of the date of this letter, to the Council's Information Governance Team at:

Council House, Room 21a  
Lower Ground Floor  
Earl Street, Coventry.  
CV1 5RR  
[infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you have done this and are still dissatisfied, the Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely

Bernie Robinson  
**Business Support Officer**