



Flooding Questionnaire

Dear Resident,

It has come to our attention that you may have experienced flooding to your property. To enable us to better understand the flood risk posed to your property please contact us on 0500 834 333 or fill in this questionnaire and return it to:

Flood Risk Management and Drainage
 Whitley Depot
 259 London Road
 Coventry
 CV3 4AR

Name

Address

Post Code Tel. No.

How long have you lived here? Has your property ever flooded internally or externally? Yes / No

Please list ALL the DATES your property has flooded and tick the AREAS FLOODED in the table below

DATE of Flooding	INTERNAL Flooded AREA										EXTERNAL Flooded AREA												
<i>Please list below actual dates of flooding. If you cannot recall exact dates please specify Month & Year or give an indication of what time of the year the flooding occurred. e.g. Season & Year</i>	Domestic habitable Room	Conservatory / Porch / Veranda	Attached Garage - WITH interconnecting door to house	Under Floor / through airbricks	Basement used as Living Accommodation	Cellar used for Storage or Utility Purposes	Shop / Factory / Office Building	Restaurant / Pub / Food Outlet-Preparation-Storage	Health Centre / Hospital / Elderly Accomodation	Nursery / School / College / University	Attached Garage - NO interconnecting door to house	Detached Garage/ Other Out-building	Drive / Parking Area	Front Garden / Landscaped Area	Rear Garden / Landscaped Area	Road / Public Footpath	Childrens Play Area / School Grounds	Area used for Sports	Parkland	Field used for arable / grazing / horticulture	Wasteland	Watercourse	

How often does flooding occur ? Please tick as appropriate

INTERNAL Flooding	
More than 4 times a year	Once every 5 years
Three to four times a year	Once every 5 to 10 years
Twice a year	Once every 10 to 20 years
Once a year	Less than once every 20 years
Once every 2 years	

EXTERNAL Flooding	
More than 4 times a year	Once every 5 years
Three to four times a year	Once every 5 to 10 years
Twice a year	Once every 10 to 20 years
Once a year	Less than once every 20 years
Once every 2 years	

What impact does the flooding have ? Please tick as appropriate

INTERNAL Flooding	
No visible damage	
Repairable, no permanent damage	
Irreparable damage to carpets, furniture, fittings	
Property becomes uninhabitable following flooding	
Damage to materials, stock, goods, crops	
Loss of production / business	
Temporary closure of shop/factory/business due to flooding	

EXTERNAL Flooding	
Flooding has minimal effect	
Depth / area of flooding significantly affects normal use	
Depth / area of flooding causes safety hazard to user	
Severity of flooding poses significant health risk	
Significant damage to affected area	
Environmental Impact	

What was the approx. depth and area of INTERNAL flooding?

Depth:	
Area:	

What was the approx. depth and area of EXTERNAL flooding?

Depth:	
Area:	

Where does the flood water come from? Please tick as appropriate.

Out of Manholes / Gullies on property	Runs off the road
Out of Manholes on the road	Runs off neighbouring property
Out of Gullies on the road	From Stream / Watercourse
Out of Cellar Drain	Runs off fields

Was flooding foul sewage, surface water or combined? Please tick as appropriate

Foul Sewage	
Surface Water	
Combined Foul & Surface Water	

Does flooding only occur when it rains? Yes / No

Has your property ever had blocked drains? Yes / No

Have you ever reported the flooding? Yes / No

If you have reported the flooding, to whom and when?

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Have you any photographs, videos or other evidence to support your statements? Yes / No

It would help us with our investigations if you could provide us with copies of these.

Have you any other relevant information? Yes / No

Please use the space below or attach further sheets for sketches and/or additional information.

Signature

Date