Dear PA

Coventry Of Care Council

We like it when you...

keep us informed

and up-to-date about our entitlements

engage and motivate us,

help us to make full use of the service

support us to achieve our

goals, encourage our personal development and help us to reach our full potential

help us settle, support our integration into our community and become familiar with our surroundings

give us the opportunity

to discuss and provide feedback on the quality of care and services we receive

build quality relationships with us by taking time to get to know us as individuals

listen to us, be there for us when we tell you our problems

ensure you take the time to work with us to develop quality

pathway plans

use your position responsibly; use the power to influence others, fight for us so we can improve our lives

go the extra mile for us, show us you care, attend our achievements

keep your promises, if there is something that has been agreed stick to it, where that is not possible, give us a full explanation

help develop our independence

help us to learn how to budget, cook, pay bills and live independently

Thank you from

