

# Dear Social Worker

## We like it when you...

**Are there for us**, and treat us as individuals

**Are a good listener**, and find out our wishes, feelings and aspirations; so you are able to demonstrate how they have influenced your decision making

**Develop a rapport with us**, talk to us and have a conversation to get to know us rather than just fire questions at us

**Are creative**, and we work through issues together in a variety of ways

**Are a good communicator**, with us, our carers and other professionals so we get the support we need

**Are up to date**, regarding cultural awareness and the latest trends influencing children and young people

**Are organised**, and consistent as this helps us to feel more secure about the decisions being made

**Keep us informed**, even when things haven't moved on, you explain the situation to us

**Keep your promises**, stick to what has been agreed in our plan in a timely way. Where changes have to be made you explain the reasons to us as soon as possible

**Turn up on time**, visit us regularly, and if you are delayed contact us to apologise

**Provide support**, to help us record our life story

**Say a proper goodbye**, if you have to leave and introduce the new worker to us. You know we don't want to have to keep repeating our story

## Thank you from

Coventry **VOICES** of Care Council

On behalf of all Coventry  
Looked after Children

