



Information Governance

Coventry City Council
PO Box 15
Council House
Coventry
CV1 5RR

www.coventry.gov.uk

Please contact Information Governance
Direct line 024 7683 3323
infogov@coventry.gov.uk

2 June 2017

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA) Request ID: REQ02723

Thank you for your request for information relating to the number of potholes reported.

1. The number of potholes reported within your local authority area in 2014, 2015, 2016, 2017 (to date), broken down by year.

Carriageway Potholes:

2014	2467
2015	1102
2016	1172
2017 (up to 17.05.17)	378

2. The minimum depth and width (in inches or cm) a reported pothole must be in order to be recorded as a pothole by your local authority.

The Council has no minimum requirements for customers to call and report what they believe to be a pothole.

In terms of assessing if a repair is required then the Officer works to intervention levels identified in the Highways Maintenance Strategy (appendix K and amendment).

To advise and assist you further this can be found via the following link:

http://www.coventry.gov.uk/downloads/download/785/highway_plans

3. The number of potholes repaired within your local authority area in 2014, 2015, 2016, 2017 (to date), broken down by year.

This information, in the format you have requested, is not available in any of our current reports.

Job tickets raised contain multiple defects. It would require a manual analysis of 4000+ job tickets to collate the information required.

We have therefore estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees Regulations 2004). This represents the estimated cost of one person spending 18 hours or more, in determining whether the information is held, locating, retrieving and extracting it.

Your request has therefore been refused under Section 12(2) of the Act

4. The amount of money the local authority has spent on repairing potholes within your local authority area in 2014, 2015, 2016, 2017 (to date), broken down by year.

We do not hold this information by calendar years; we only record by financial years (April to March).

2014	Estimated costs £ 593,109
2015	Estimated costs £ 891,733
2016	Estimated costs £1,017,057
2017	The spend to date from April 2017 is approximately £113k

5. The amount of money the local authority has spent in 2014, 2015, 2016, 2017 (to date), broken down by year, on paying compensation to claimants where vehicle damage was caused by potholes/damaged road surfaces.

2014	£35,511
2015	£ 1941
2016	£ 7905
2017 (to date)	£ 160

The supply of information in response to a Freedom of Information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its FOI/EIR [Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance