



Coventry City Council

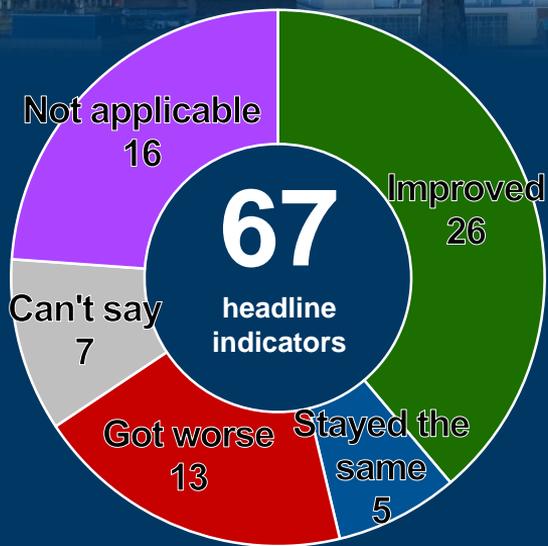
# Council Plan

2017/18 Half-Year Performance Report  
April to September 2017

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December 2017

# Council Plan 2017/18 Half-Year Performance – Overall summary



**67** headline indicators are used to measure the Council's performance towards the Council Plan.

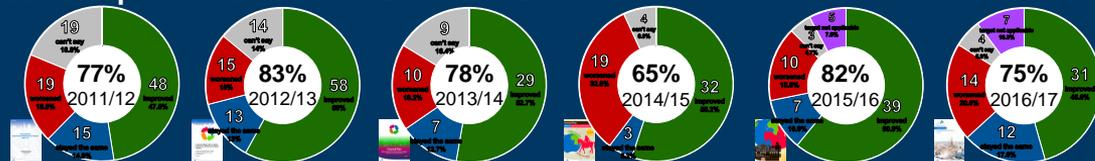
**70%** of directional indicators\* have improved or stayed the same.

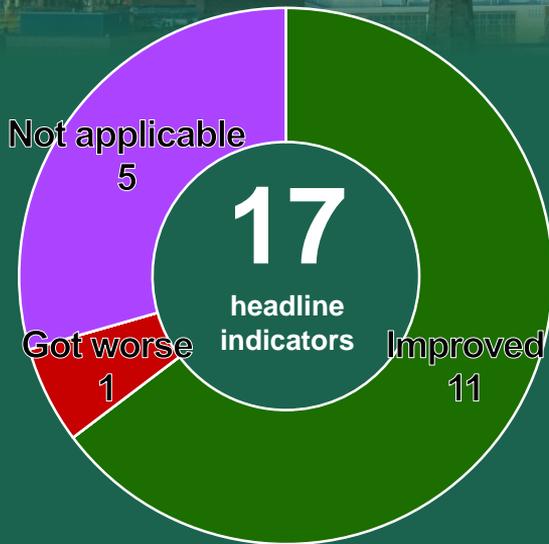
\* excluding can't say or not applicable

**£107m** fall in core government grant in 2017/18 than the equivalent figure received in 2010/11.

**31** of 67 indicators have improved or stayed the same.

## Historic performance trends 2011/12 to 2016/17





**↑5.8%**  
enterprises operating in the city in 2017 compared to 2016.

**↑1.2%**  
city centre footfall in contrast to a decline nationally.

Overall unemployment and young people not in education, employment & training continues to fall, however it remains above the national average.

There has been a growth in the number of properties, in particular, larger houses. The approved local plan enables the city to meet its demand for housing.



<b>GVA</b> £22,165	<b>Business rates change from 2002 base</b> 132.74	<b>Business rates collection rate</b> 97.2%	<b>Enterprises</b> 10,065	<b>City centre footfall (year on year change)</b> +1.2%	<b>Visitor trips</b> 7.97m	<b>Resident employment rate</b> 69.9%	<b>Unemployment (model-based)</b> 5.0%	<b>16-17 year old NEETs</b> 6.8%	<b>Residents qualified to NVQ4</b> 33.7%
<b>Median annual pay (full-time)</b> £28,432	<b>Median annual pay</b> £23,055	<b>Gross disposable household income per head</b> £14,527	<b>Council tax base change from 2009 base</b> 106.67	<b>Council tax number of properties</b> 140,944	<b>Properties in higher Council tax bands (C-H)</b> 29.51%	<b>Council tax collection rate</b> 96%			



The city's road network is in a good condition. This is reflected by the decrease in potholes reported and the increase in public satisfaction.

**132**

potholes reported this half-year, compared to 173 last half-year.

**2,030**

fly-tipping incidents this half-year (205 tonnes) – an increase from 1,505 (167 tonnes) last half-year.

**12,164** crimes

this half-year, **↑9.22%** from last half-year. The half-year crime rate of 28.61 remains lower than in Wolverhampton (34.56) and Birmingham (44.69).

There is an increasing challenge around **homelessness** particularly around the cost, both in terms of financial and poor outcomes, around placements in temporary bed and breakfast accommodation.

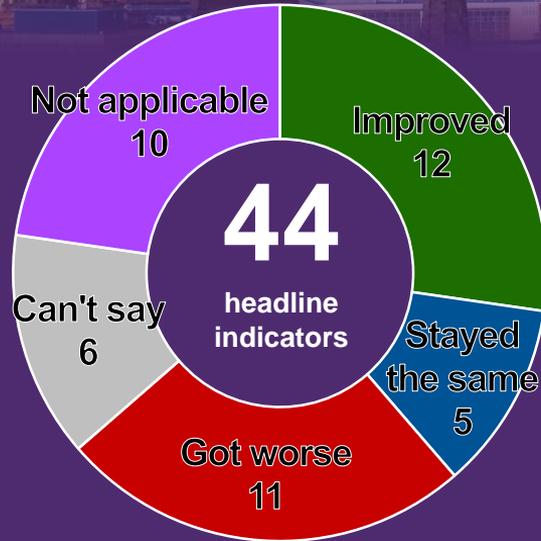


**95.8%** of primary & **75.0%** of secondary school pupils attending a good or outstanding school.

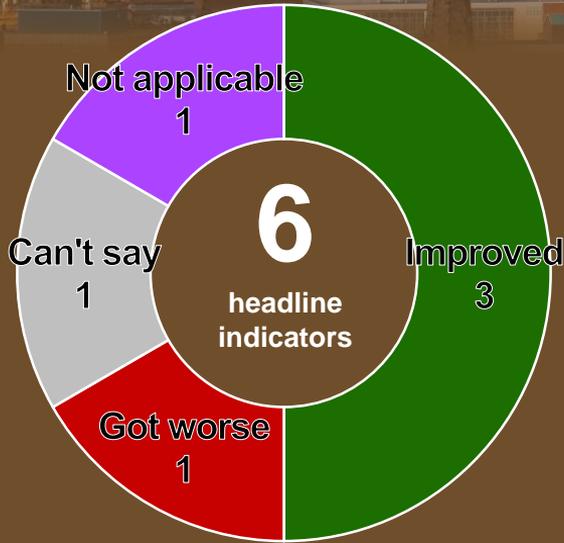
Children's social care now rated "requires improvement to be good". Adult social care has seen a decrease in users accessing long-term support.

Progress made towards the "**better health, better care and better value**" plan in health and wellbeing services.





Principal roads in a good / acceptable condition <b>99%</b>	Non-principal roads in a good / acceptable condition <b>98%</b>	Unclassified roads in a good / acceptable condition <b>80%</b>	Footways / pavements in a good / acceptable condition <b>36%</b>	<b>Fly-tips reported in the city 2,030</b>	<b>Household waste recycled and composted 35.5%</b>	<b>Change in crime rate (half-year) 19.22%</b>	<b>First time entrants to youth justice (rate per 100,000) 334</b>	<b>Domestic violence offences known to the police 1%</b>	<b>Repeat victims of domestic violence reported 11.4%</b>
Percentage of pupils attending good/ outstanding primary schools <b>96%</b>	Percentage of pupils attending good/ outstanding secondary schools <b>75%</b>	Key stage 2 expected standard in reading, writing & maths <b>58%</b>	Key stage 4: attainment 8 <b>42.5</b>	Key stage 4: progress 8 <b>-0.12</b>	Key stage 4: standard pass (grades 9-4) in English and maths <b>57.8%</b>	Key stage 5 level 3 average point score A Level entry <b>28.7</b>	Key stage 5 level 3 average point score per tech level entry <b>29.5</b>	Key stage 5 level 3 average point score per general applied entry <b>34.41</b>	Overweight or obese among children in Reception <b>22.9%</b>
<b>HIV late diagnosis 52.8%</b>	<b>Smoking status at time of delivery 11%</b>	% of recorded cases of diabetes registered with GP practice <b>6.7</b>	Adults achieving 150 minutes of physical activity / week <b>61%</b>	Hospital admissions caused by injuries in children 0-14 (rate) <b>173.2</b>	<b>Conceptions to girls aged under 18 (rate) 28.3</b>	<b>Good level of development age 5 66.1%</b>	<b>Gap between the lowest achieving 20% in the early years and the rest 37.3%</b>	<b>Looked after children 663</b>	<b>Repeat referrals to social care 18.1%</b>
% of children with 3+ placements in the previous 12 months <b>8%</b>	Common assessment framework closed with all actions complete <b>69.4%</b>	Households accepted as statutory homeless (in priority need) <b>268</b>	Homelessness cases prevented and relieved <b>281</b>	Adults using social care who receive self-directed support <b>88%</b>	Adults using social care who receive direct payments <b>21%</b>	Adult safeguarding S42 enquiries (rate) <b>102</b>	Regulated adult social care services rated as inadequate <b>1%</b>	Adult social care service users receiving long term ongoing support <b>3,428</b>	Proportion of adult social care service users who feel safe <b>75%</b>
Adults who contacted social care not previously receiving social care support <b>3,119</b>	<b>Breastfeeding rates at 6-8 weeks 48.1%</b>	Male healthy life expectancy at birth <b>62.9</b>	Female healthy life expectancy at birth <b>63.8</b>						



No new savings are proposed for 2017/18. However, as existing savings are delivered, it is inevitable that reductions in the level or quality of services will be felt in some areas.

The city continues to be successful in attracting external funding. However, the current projection indicates that a lower level of external grant will be applied next year.

**5%** point increase in transactions done online, from 28% in 2016/17 to 33% in Apr-Sep. More residents are choosing to self-serve.

**↓293.38**

full-time equivalent posts in six months; a further reduction in the size of the Council workforce. As the workforce continues to reduce in size, the Council is looking at new ways of working with residents and communities. The intention is to shift the relationship between the public and community based organisations to a basis of equal partnership and sharing of resources.

The government's stated intention is to move towards localising 100% of business rates, so that local government will be funded primarily by Council tax and business rates instead of a revenue support grant. In December, the communities secretary announced that the sector will retain 75% of business rates by 2020-21.

CO <sub>2</sub> emissions <b>↓10%</b>	Core employee headcount (fte) <b>3,814.93</b>	Sickness absence days (half-year) <b>4.05</b>	External funding attracted <b>£23m</b>	Transactions done online <b>33%</b>	Reduction in face to face and telephone contact <b>↓30%</b>
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