



Training Team A

Tel:
Fax:

Troubled Family Outcomes Plan and Data Collection Booklet

Details of Colin Coventry, 4 years

Family Name	Coventry	Given Names	Colin
Actual DOB	01-Oct-2015	Gender	Male
Ethnicity		Primary Language	
Case Number	8564		
Primary Address	W H Smith Ltd Upper Precinct COVENTRY CV1 1DD	Telephone	
		Mobile	

All Relationships

Relationships	No Relationships have been defined.
Episode Coordinator Name	Training Team A User 1
Intervention Start Date	06-Dec-2019
Intervention End Date	
Does the Family meet any of the Children who need help Criteria in Section One?	Yes
Does the family meet any of the Crime & Anti-Social Behaviour criteria in Section Two?	Yes
Does the family meet any of the Education criteria in Section Three?	Yes
Does the family meet any of the Worklessness or Financial Exclusion criteria in Section Four?	Yes
Does the family meet any of the Domestic Violence or Abuse criteria in Section Five?	Yes
Does the family meet any of the Parent or Child Health criteria in Section Six?	Yes
Manager to provide Oversight/Person to provide Validation	<input type="text"/>

Section One: Children who need Help

1A. A child identified as needing help or a child who has been assessed as needing early help including those children who have had an early help assessment (EHA) or equivalent.	Yes
How does this family meet this criteria? Where is the evidence for this?	The family were identified as in need of early help - See assessment dated 10/02/2019

<p>1B. A child referred by a professional as having a problem of equivalent concern to the indicators above including but not exclusively:?</p> <ul style="list-style-type: none"> • Teenage pregnancy – families where a mother gave birth at the age of 16 or under, in the last 12 months? • Risk of Child Sexual Exploitation • Genital Mutilation or Extremism • Victims of Sexual or emotional Abuse or neglect • Frequent missing episodes/ list as missing by the Police • Private fostering / Special Guardianship • Children missing from education • Parenting problems which are impacting on the family home 	<p>Yes</p>
<p>How does this family meet this criteria? Where is the evidence for this?</p>	<p>Claire has had 2 episodes of being missing from home for over 12 hours. She is also as risk of CSE due to her relationship with older males in the community. These are detailed in the Early Help assessment.</p>
<p>1C. A child in need under section 17 of The Children Act 1989</p>	<p>No</p>
<p>1D. A child who has been subject to an enquiry under section 47, The Children Act 1989 or a child subject to a child protection plan</p>	<p>No</p>
<p>Outcomes</p>	
<p>1.1 Was the Early Help case open for at least 3 months</p>	<p>Yes</p>
<p>1.1 Did it have a completed assessment and at least 1 Early Help planning meeting?</p>	<p>Yes</p>
<p>1.1 Did the Early Help Case successfully close or de-escalate (i.e. multi-agency intervention to single agency plan, etc.) ?</p>	<p>Yes</p>
<p>How does this family meet this Outcome? Where is the evidence for this?</p>	<p>Dates for the episode are: 01/02/2019 to 01/12/2019 See episode for the assessment and 3 completed early help planning meetings See closure summary to show the case was closed due to all actions met and no further action</p>
<p>1.2 No further requirement to have a child in need plan or child protection plan and the case is closed or stepped down to Early Help with no re-escalation to social care in 6 months of closure</p>	<p>No</p>
<p>Early Years Specific</p>	
<p>1E. A child Identified as having a delay in speech language and communication skills. This can include children not reaching the threshold in the communication domain at 2-2.5 year old check carried out by health visitors</p>	<p>Yes</p>
<p>How does this family meet this criteria? Where is the evidence for this?</p>	<p>The assessment includes a statement from Colin's' previous health visitor to highlight that he did not reach the age related thresholds in his 2.5 year check.</p>
<p>Outcomes</p>	

1.3 At least one of the following: <ul style="list-style-type: none"> • Take up of the 2 year funding for at least 6 month? • Accessing support for communication, speech and language from a professional (e.g. Speech and Language Service, or Wellcom Screening and Support, etc.)? • Accessing group programmes that support with communication or early years development (e.g. Stay and Play sessions) 	Yes
How does this family meet this Outcome? Where is the evidence for this?	Colin is receiving speech and language support at his nursery - Assessment details this.
Teenage Pregnancy	
1F. Teenage pregnancy – families where a mother gave birth at the age of 16 or under, in the last 12 months	No
Section Two: Parents and young people involved in crime and/or anti-social behaviour	
Crime	
2A. A child (under 18) who has committed a proven offence in the previous 12 months. A proven offence is where a formal outcome is given, either in or out of court (e.g. Referral Order, Youth Rehabilitation Order, Detention Training Order, Youth Caution or Youth Conditional Caution) - this would result in a YOS intervention	No
2B. An adult prisoner who is less than 12 months from his / her release date and will have parenting responsibilities on release	No
2C. An adult who is currently subject to licence or supervision in the community following release from prison and has parenting responsibility	Yes
2D. An adult who is currently serving a community order or suspended sentence, who has a parenting responsibility	
How does this family meet this criteria? Where is the evidence for this?	1 month before the early help episode was opened Mum's brother (Chris) came to live with the family - He is subject to a licence - See assessment for details.
Outcomes	
2.1 At least a 33% reduction in offending either in number of offences or gravity of offences (e.g. YOS Direction of Travel) over the last 6 months.	Yes
How does this family meet this Outcome? Where is the evidence for this?	During the course of the early help episode Chris did not get arrested or charged with any further criminal activities.- Last meeting notes and closure record detail this.
Anti-Social Behaviour	
2E. A child who has committed an offence in the previous 12 months which has resulted in a non crime/out of court disposal (this may or may not have resulted in YOS intervention (YOS interventions include Community or Enhanced Community Resolution)	Yes
2F. An adult or child who has committed an Ant-Social Behaviour (ASB) incident (or equivalent local measure) in the last 12 months	Yes
2G. An child or adult (who has parenting responsibility) who is currently serving an Anti-Social Behaviour Order (ASBO)	No
How does this family meet this criteria? Where is the evidence for this?	Claire was given a verbal warning on 10/12/2018 by the police for causing anti social behaviour - See assessment.
Outcomes	

2.2 At least a 60% reduction in anti-social behaviour across the family over the last 6 months, this may include number of offences or gravity of offences (e.g. YOS Direction of Travel) for those that have had out of court disposals	Yes
How does this family meet this Outcome? Where is the evidence for this?	Claire has not had any further charges from the Police for causing any type of anti social behaviour - See last meeting notes and closure summary.
Any Other Crime or Anti-Social Behaviour Concerns	
2H. Adults or children referred by professional because their potential crime problem or offending behaviour is of equivalent concern to indicators above (covered by a single discretionary indicator).	Yes
How does this family meet this criteria? Where is the evidence for this?	During the course of the early help episode an action was identified to support Claire with her 'risky' behaviour. See assessment and initial early help planning meeting.
Outcomes	
2.3 Professionals no longer have concerns about a family member(s) potential crime problem	Yes
How does this family meet this Outcome? Where is the evidence for this?	Claire was allocated a youth worker from the family hub. She engaged well with the support and as a result has changed her behaviour for the better - See 2nd planning meeting / final meeting and closure record.
Section Three: Children who have not been attending school regularly	
3A. A child whose average attendance over the last three consecutive terms has not been regular as defined by (in order of priority): 1) Where unauthorised absence is greater than 10%. OR 2) overall attendance is less than 80% (i.e. UA & AA combined are greater than 20%)	Yes
3B. A child who has received at least 3 fixed term exclusions in the last 3 consecutive school terms, or a child at primary school who has had at least 5 school days of fixed term exclusions in the last 3 consecutive terms; or a child of any age who has had at least 10 days of fixed term exclusion in the last 3 consecutive terms.	No
3C. A child who has been permanently excluded from school in the last 3 consecutive school terms, or a primary school	No
3D. A child who is in alternative provision (e.g. Extended Learning Centre, The Key, Woodfield, engaged in work related learning, etc.)	No
3E. A child who is neither registered with a school nor being educated otherwise (i.e. Not on school roll— a non-attendeo would be captured as part of the attendance criteria)	No
3F. A child referred by an education professional as having school attendance problems of equivalent concerns to the indicators above because he / she is not receiving a suitable full time education.	Yes
How does this family meet this criteria? Where is the evidence for this?	At the start of the early help episode Claire's schools attendance was 79%. School staff were very concerned with her attitude to learning and put her at risk of a permanent exclusion. See assessment.
3G. A child referred by an education professional as having good overall school attendance but there are concerns around punctuality / late marks (e.g. more than 50 late marks over the last 3 consecutive terms)	
Outcomes	

<p>3.1 (1) Every child in the household has greater than 80% attendance and less than 10% unauthorised absence attendance and fewer than 3 fixed term exclusions over the last 3 consecutive terms*</p> <p>OR</p> <p>(2)Every child in the household has less than 10% unauthorised absence attendance and fewer than 3 fixed term exclusions over the last 3 consecutive terms*</p>	Yes
<p>How does this family meet this Outcome? Where is the evidence for this?</p>	During the course of the early help episode Claire's attendance improved significantly - See final meeting notes and closure record.
<p>3.2 Exceptional Circumstance: where a child has less than 40% attendance or has been off roll, attendance must increase by at least 40% increase and meet a minimum threshold of 50%. E.g. a Child with 40% attendance must achieve 56% (40% increase) attendance, or a child with 20% attendance must meet 50% attendance (150% increase)*</p>	No
<p>3.3 *if a child meets the criteria but is not longer school age at the point of closure / claiming then a post 16 positive destination must be proved in order to achieve this outcome</p>	No
<p>Section Four: Adults out of work or at risk of financial exclusion, and young people at high risk of workless</p>	
<p>4A. A household where an adult is claiming any out-of-work benefits (or Universal Credit, if relevant):</p> <ul style="list-style-type: none"> ● Income Support ● Job Seekers Allowance ● Employment Support Allowance ● Incapacity Benefits ● Carers Allowance <p>Exemptions:</p> <p>An adult is claiming only Carers Allowance (i.e. they are not claiming any other out of work benefits) does not need to demonstrate progress to work. In these cases worklessness is not considered a problem for these families</p>	Yes
<p>How does this family meet this criteria? Where is the evidence for this?</p>	At the start of the early help episode mum was claiming Jobs seekers allowance - See assessment.
<p>4B. A child who is about to leave school, has no/few qualifications and no planned education, training or employment</p>	No
<p>4C. A young person (16-18 years old) who is not in education, training or employment (NEET)</p>	No
<p>4D. Parents and families nominated by professionals as being at significant risk of financial exclusion. This may include those with problematic/unmanageable levels and forms of debt and those with significant rent arrears, or those accessing Food Banks</p>	Yes
<p>4E. Family has debt or financial problems that impact on their ability to meet basic family needs e.g. food, clothing, accommodation</p>	Yes
<p>4F. Rent or council tax arrears with threat of eviction from home</p>	Yes
<p>How does this family meet this criteria? Where is the evidence for this?</p>	As identified on the episode started stage - Mum had significant debts and was at risk of being made homeless. The assessment describes mum's unmanageable debts.
<p>Outcomes</p>	

4.1 An adult moved off benefits and into continuous employment for 13 weeks (or 26 out of last 30 weeks for JSA)	Yes
<p>4.2 The family (at least 1 relevant adult) have made adequate steps to move themselves closer to sustained employment, by the end of the intervention this should include at least 1 of:</p> <ul style="list-style-type: none"> ● Occupations / Vocational Training ● Academic / adult education (e.g. ESOL, English, Maths) ● Digitally enabled: CV written & registered with Universal Job Match & have an appropriate email set up ● Engaged with DWP Provision or other services to remove barriers to employment ● Actively seeking employment opportunities (e.g. have applied for 2+ jobs in the last month) ● To make use of work experience and volunteering opportunities ● Has undertaken and temporary job including seasonal work for at least 4 weeks ● Attending a job club minimum of 4 sessions ● To take up employment of a minimum of 5 hours a week for a period of at least 4 weeks ● Engage with the Ambition Coventry programme or associated projects ● Engage with a “progress to work” course, for example Prince's Trust ● To access relevant support or programme to improve confidence (e.g. Living with Confidence, etc.) where low confidence or self-esteem is a barrier to employment ● Or any other relevant activity that would contribute towards progress to work ● Attended an accredited parenting programme (e.g. Tripe P, Stepping Stones, Family Links, etc.) ● Attend a TFEA run group work along the lines of work club or group information session ● Talent Match aged 18-24, 12 months unemployed ● Well being measures e.g. Recovery Programme, etc ● Probation Service Programmes ● Homeless measure—taking steps to 	Yes

<p>secure permanent accommodation, registered as homeless, engaging/registering in support agencies</p> <ul style="list-style-type: none"> Self employment, engaging with mentor and having a business plan signed off 	
<p>How does this family meet this Outcome? Where is the evidence for this?</p>	<p>On 05th June 2019 Mum started a part time job and was able to come off out of work benefits. Chris was also able to gain employment and also come of out of work benefits. Mum had 2 appointments with the citizens advice bureau who helped with the debts - See case notes dated 12/02/2019 % 24/02/2019 They both continue to work at the point of closing the episode. See final meeting notes and closure summary.</p>
<p>4.4 a) An income and debt re-payment plan is in place and implemented And/or b) There is no escalation in sanctions or further arrears identified And/or c) Family do not become homeless due to rent arrears And/or d) Families have access to and make appropriate use of financial products e.g. current account And/or e) Family take responsibility for their debt issues and no longer require support from services</p>	<p>Yes</p>
<p>How does this family meet this Outcome? Where is the evidence for this?</p>	<p>With support from Citizens Advice mum has been given a repayment plan - Planning meeting 15/03/2019 details this. She continues to repay this as the point of closing the episode. See closure record.</p>
<p>Section Five: Families affected by domestic violence and abuse</p>	
<p>5A. The young person* or adult known to local services as having recently experienced, or is currently experiencing or is at risk of experiencing DVA</p>	<p>No</p>
<p>5B. A household or family member has been subject to a police call out for at least one domestic incident in the last 12 months</p>	<p>No</p>
<p>5C. The young person* or adult known is to local services as having historically experienced DVA and are continuing to deal with the long term impact (e.g. mental health, self-esteem, confidence, child behaviour, etc.)</p>	<p>Yes</p>
<p>How does this family meet this criteria? Where is the evidence for this?</p>	<p>Colin, Claire and mum were the victims of domestic violence perpetrated by Colin's dad - This happened during 2018 before the early help episode was opened. Details are in the assessment.</p>
<p>5D. A young person* or adult in the household who is known to local services as having perpetrated an incident of DVA in the last 12 months</p>	<p>No</p>
<p>Outcomes</p>	
<p>5.2 Appropriate support is in place (e.g. CDVASS, REACH, Defuze, Triple P, Living with Confidence, etc.)</p>	<p>Yes</p>
<p>How does this family meet this Outcome? Where is the evidence for this?</p>	<p>The family were referred to CDVASS for a series of counselling sessions - The sessions were completed after a positive engagement. Report from worker at CDVASS attached as a document. 2nd meeting - 04/04/2019 details the referral as an action. Final meeting highlights success along with the closure summary.</p>
<p>Section Six: Parents and Children with a range of health problems</p>	
<p>6A. An adult with mental health problems who has parenting responsibilities or a child with mental health problems</p>	<p>No</p>
<p>6B. A new mother who has a mental health or substance misuse problem and other health factors associated with poor parenting. This could include mothers who are receiving a Universal Partnership Plus service or participating in a Family Nurse Partnership</p>	

<p>6C. Adults with parenting responsibilities or children who are nominated by health professionals as having any mental and physical health problems of equivalent concern to the indicators above. This may include unhealthy behaviours, resulting in problems like obesity, malnutrition or diabetes. ?</p> <ul style="list-style-type: none"> ● Children in school with a long term health condition: diabetes, asthma and epilepsy (Could include Children eligible for an Education, Health and Care Plan)? ● Self-Harm? ● A child has been identified as having a Special Educational Need or Disability including those that have an Education Statement or Education, Health and Care Plan 	<p>Yes</p>
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<p>How does this family meet this criteria? Where is the evidence for this?</p>	<p>Colin attends regular medical appointments at University hospital due to having been diagnosed with severe asthma. See assessment</p>
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<p>6D. An adult with parenting responsibilities or a child with a drug or alcohol problem (where therapeutic/ rehabilitation intervention is required)</p>	<p>No</p>
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Outcomes

<p>6.1 For those with specialist or specific medium/long term health needs meets at least one of the following:</p> <ul style="list-style-type: none"> ● A care plan or self-care strategy in place where there wasn't one before, at the end of intervention ● Family are accessing all support they need from health professionals (e.g. GP, IAPT, CAMSH, REACH, Health Visiting, Primary Mental Health Team, FNP, Parenting, etc) ● Improved mental health as demonstrated by using Strength Difficulties Questionnaire, Parent Anxiety Scale, Steps to Change, or any other relevant scaling tool (c) ● Family or child is accessing support through the school, this can include more informal work around mental health including nurture groups, peer support groups, school counselling or any other relevant adjustments ● Family or child is accessing support through other health related specialist support (e.g. NSPCC, Compass, Grapevine, etc.) ● Lead Professional has delivered direct work covering some or all of the mental health needs – for example, work around self-esteem, protective behaviours, etc. ● Lead Professional or member of the TAF has submitted a referral in to specialist services (NB. Long waiting lists mean that a client may still be waiting for the service) ● Where all support/services are in place prior to the start of intervention, all necessary support is still in place and there has been no escalation of needs (Neutral Result) 	<p>Yes</p>
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<p>How does this family meet this Outcome? Where is the evidence for this?</p>	<p>At the start of the early help episode mum was struggling to get Colin to all of the health appointments and had missed several. Colin's bedroom was a cause for concern as it was very damp and had very bad mould on the walls, which was a contributing factor to his asthma. Initial planning meeting identifies an action to get the housing team to assess the damp and repair the house if necessary. This was achieved and the damp problem was resolved - see 3rd meeting notes. During the course of the early help episode Mum has been able to take Colin to all of his medical appointments and has not missed any. See final meeting and closure record.</p>
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<p>6.2 Parent takes responsibility for managing their family's health demonstrated using some of the following measures when applicable:</p> <ul style="list-style-type: none"> • All children in the household have received age appropriate vaccinations, by the end of the intervention • All 0-5 year olds in the household checks are up to date, by the end of intervention • All adults and children are registered with a GP, by the end of intervention • Take up of dentist services (registration with a dentist, with a check-up for each child or adult in the last 6 months), by the end of intervention: (desired not essential) 	<p>Yes</p>
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<p>How does this family meet this Outcome? Where is the evidence for this?</p>	<p>Mum takes Claire and Colin to all of their medical appointments. See closure record,</p>
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Management Oversight/Validation of Recording

Date	Details of Management Oversight	Manager Recording Oversight
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Troubled Families Review

<p>Please record your Troubled Families Oversight relating to the outcomes that have been recorded and the evidence provided.</p>	
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