



Information Governance

Coventry City Council
PO Box 15
Council House
Coventry
CV1 5RR

www.coventry.gov.uk

3 January 2020

Please contact Information Governance
Direct line 024 7697 5408
infogov@coventry.gov.uk

Dear Sir/Madam

**Freedom of Information Act 2000 (FOIA)
Request ID: REQ06569**

Thank you for your request for information relating to Council Tax and disabled band reduction. Your request and our responses are outlined below:

1. How many households in your local authority area made an unsuccessful claim for a disabled band reduction on their council tax bill during the 2018/19 tax year?

We can confirm that we do not hold this information and are advising you as per Section 1(1) of the Act. This is because our system only records the number of successful applications awarded.

2. How many households in your local authority area made a successful claim for a disabled band reduction on their council tax bill during the 2018/19 tax year?

122 new reductions were approved in 2018/19.

3. Including any successful claims made during the 2018/19 tax year, how many households in your local authority area were successfully claiming a disabled band reduction on their council tax bill as of 5 April 2019?

811.

4. How many households in your local authority area paid council tax during the 2018/19 tax year?

Approximately 125,000.

5. What is/are your policy/policies in relation to backdating a successful claim for a disabled band reduction to a council tax bill?

We would seek to establish information to support the backdating claim.

6. What methods (such as online or by post) do you use to make residents in your local authority area aware of the existence of the disabled band reduction to a council tax bill?

Information is available on the Council website via the following link:

https://www.coventry.gov.uk/info/55/council_tax/481/council_tax_discounts/3

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its [FOI/EIR Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: info.gov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email casework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance