

29 January 2020

## **Place Directorate**

Coventry City Council PO Box 15 Council House Coventry CV1 5RR

www.coventry.gov.uk

Please contact Information Governance Direct line 024 7697 5408 infogov@coventry.gov.uk

Dear Sir/Madam

Environmental Information Regulations 2004 (EIR) Request ID: REQ06737

Thank you for your request for information relating to Noise complaints 1<sup>st</sup> January 2018 to 31st December 2019

Your request and our response:

The number of noise complaints received in the area the local authority covers, and also what these complaints are in relation to, for example, dogs barking at night, or unsociable behaviour etc. The time period both these elements need to cover is: 1st January 2018 to 31st December 2019

Please find request information attached

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

Should you wish to make any further requests for information, you may find what you are looking for is already published on the <u>Council's web site</u> and in particular its FOI/EIR <u>Disclosure log</u>, <u>Council's Publication Scheme</u>, <u>Open Data</u> and <u>Facts about Coventry</u>.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email <a href="mailto:casework@ico.org.uk">casework@ico.org.uk</a>.

Please remember to quote the reference number above in your response.

Yours sincerely

## **Information Governance**

Encl: Noise FOI Jan 18 - Dec 19

	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18
Noise - Alarm Registrations	1	0	0	0	0	1	1	0	2	4	1	4
Noise - Commercial (Music)	3	11	6	6	19	20	29	24	14	7	5	4
Noise - Commercial (Non-Music)	16	8	4	13	22	24	30	37	20	27	14	9
Noise - Domestic (Music)	161	145	137	146	201	199	231	158	130	157	129	57
Noise - Domestic (Non-Music)	123	118	87	137	119	151	187	177	140	147	144	70
Noise - Vibration	0	0	2	0	0	0	1	1	0	0		0
Noise - Citizen (Non-music)	8	5	13	6	4	5	2	8	8	3	12	5
Noise - Citizen (Music)	5	8	15	17	12	17	23	6	14	6	10	6
	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19
Noise - Alarm Registrations	3	1	1	0			1	0	2	2	0	0
Noise - Commercial (Music)	5	6	8	9	11	7	20	32	14	12	4	3
Noise - Commercial (Non-Music)	12	15	15	19	22	18	26	25	27	16	20	8
Noise - Domestic (Music)	149	97	142	165	189	173	217	153	89	121	124	66
Noise - Domestic (Non-Music)	156	167	165	159	154	140	170	139	146	151	160	75
Noise - Vibration			1	0	1	0	0	1	0	0	0	0
Noise - Citizen (Non-music)	8	8	4	8	13	9	4	7	3	6	9	15
Noise - Citizen (Music)	14	16	8	15	7	8	11	9	3	11	13	8