



**Information Governance**  
Coventry City Council  
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[www.coventry.gov.uk](http://www.coventry.gov.uk)

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Please contact Information Governance  
Direct line 024 7697 5408  
infogov@coventry.gov.uk

Dear Sir/ Madam

**Freedom of Information Act 2000 (FOIA)**  
**Request ID: REQ06872**

Thank you for your request for information relating to potholes.

Your request and our responses are outlined below:

**For each financial year between 2015-16 and 2018/19, please could you answer the following questions:**

**1. How many claims has your council:**

**1a. Received for compensation due to damage caused to vehicles by potholes?**

2018/19 – 35

2017/18 – 56

**1b. Accepted and subsequently, made payments to the claimant?**

2018/19 – 9

2017/18 – 23

**2. What was the total compensation amount paid by the council to claimants?**

2018/19 - £6,590

2017/18 - £7,066

Further to the responses to question 1 and 2, we can confirm that we do not hold the requested information for the years 2015/16 to 2017/18, hence we are advising you as per Section 1(1) of the Act. The information is no longer held due a change in the Council's claims systems.

**3. How much money did the council:**

**3a. Spend on road maintenance (please provide both capital and revenue spend)?**

**3b. Allocate for your road maintenance budget?**

The figures below are the total budget and spend for the following Highway assets only: Roads and footways. Further budget and spending is available for other Highway assets including; bridges/ structures, one off specific projects and highway drainage. Funds are made up of monies received via Department for Transport (Dft) maintenance grants and pothole funding streams and local corporate capital resource.

Year	Capital Road Maintenance Budget £000s	Capital Spend on Road Maintenance £000s	Revenue Spend £000s
2015/16	4,781	5,070	1,127
2016/17	4,080	4,635	1,078
2017/18	3,796	3,957	1,049
2018/19	4,117	3,932	1,418

**4. How many potholes were:**

**4a. Reported to the council?**

Financial Year/Month	2015/16	2016/17	2017/18	2018/19
Apr	96	159	51	227
May	59	81	65	140
June	37	66	73	62
July	50	44	39	53
Aug	51	54	33	46
Sept	43	24	35	37
Oct	31	28	31	41
Nov	28	33	27	36
Dec	67	25	39	47
Jan	148	66	197	95

<b>Feb</b>	186	108	160	112
<b>Mar</b>	169	105	256	126
<b>Total</b>	<b>965</b>	<b>793</b>	<b>1006</b>	<b>1022</b>

#### **4b. Repaired by the council?**

We hold the information which you have asked for but we have estimated that the cost of meeting your request would exceed the cost limit of £450 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees Regulations 2004). This represents the estimated cost of one person spending 18 hours or more, in determining whether the information is held.

This information is not captured in a current report format. In order to answer your request, we estimate that as it would take two officers, a total of three weeks to and manually trawl through the records to compile the information.

This part of your request has therefore been refused under section 12(2) of the Act.

In order to assist you further, we have provided the figures below that show the number of jobs completed. Please note that some jobs have multiple potholes on them.

**2015-16** – 4,763

**2016-17** – 4,782

**2017-18** – 5,286

**2018-19** – 7,273

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Should you wish to make any further requests for information, you may find what you are looking for is already published on the [Council's web site](#) and in particular its FOI/EIR [Disclosure log](#), [Council's Publication Scheme](#), [Open Data](#) and [Facts about Coventry](#).

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [casework@ico.org.uk](mailto:casework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**