

Organisational Abuse

Organisational abuse means neglect and poor care of a person with care and support needs in a setting such as a care home/hospital, or in a person's own home.

For example, neglect or poor care because of the arrangements, processes and practices in an organisation. It can be a one-off incident, repeated incidents or ongoing ill-treatment.

<https://www.coventry.gov.uk/csab>

If you're worried someone is at risk of harm, talk to Adult Social Care Direct on:

024 7683 3003

Email: ascdirect@coventry.gov.uk

**Doing Nothing
Is Not an Option**

