



**Information Governance Team**

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17 September 2020

Dear Sir/Madam.

**Freedom of Information Act 2000 (FOIA)  
Request ID: REQ07187**

Thank you for your request for information relating to financial assessments and direct payment scheme.

You have requested the following information:

- 1. Has anyone requesting a financial assessment (means test for care) either face to face or remotely (e.g. by phone or online) between 01.03.2020-29.05.2020 been refused an assessment due to lack of capacity during the Covid-19 pandemic? If so, how many have been refused, and if possible, please could you provide the details of the assessment and grounds on which it/they were refused. Please do not worry about providing details if it is not possible to do so within a reasonable time frame.**

Coventry City Council has not refused a financial assessment due to lack of capacity due to COVID-19.

- 2. What is the maximum weekly amount paid by the Council to any individual under the Direct Payment scheme for the care of a relative between 25.12.2019 - 25.02.2020, or any other dates that conform roughly with this time period if the above dates are not possible?**
- 3. What is the maximum weekly amount paid by the Council to any individual under the Direct Payment scheme for the care of a relative between 25.02.2020 - 25.04.2020 or any other dates that roughly conform to this period if the above dates are not possible?**

For Questions 2 to 3, Direct Payments are received for people to arrange their own care and support not for the care of a relative. In order to assist you further, the maximum weekly amount paid to an individual between 25 December 2019 and 25 February 2020 was £412 and between 25 February 2020 and 25 April 2020 was £3,095.04.

The supply of information in response to a freedom of information request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: [infogov@coventry.gov.uk](mailto:infogov@coventry.gov.uk)

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email [casework@ico.org.uk](mailto:casework@ico.org.uk).

Please remember to quote the reference number above in your response.

Yours faithfully

**Information Governance**