



# **CCTV SCHEME BRITISH STANDARD 7958 EVALUATION REPORT**

**1<sup>st</sup> April 2024  
to  
31<sup>st</sup> March 2025**

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

---

**CONTENTS**

	<b>Page</b>
<b>1. Methodology</b>	<b>3</b>
<b>2. Introduction</b>	<b>4</b>
<b>3. Policy Statement and Scheme Description</b>	<b>5</b>
<b>4. Purpose and Scope of the CCTV Scheme</b>	<b>7</b>
<b>5. Changes in Operation, Management or Policy</b>	<b>10</b>
<b>6. Proposals for the scheme</b>	<b>11</b>
<b>7. Statistical Analysis and Evaluation</b>	<b>12</b>
<b>8. Conclusion and Recommendations</b>	<b>35</b>
<b>9. Appendix A – Camera Location</b>	<b>38</b>

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

---

## **1.0 METHODOLOGY**

In order to comply with the requirements of British Standard 7958, Closed Circuit Television (CCTV) Management and Operation – Code of Practice and the recommendations contained in the Information Commissioners CCTV Code of Practice published in 2014. Coventry City Council commissioned Plass Solutions Ltd to undertake an independent evaluation of the Closed Circuit Television systems that are monitored in the dedicated Control Room.

Whilst the Information Commissioners CCTV Code of Practice mention that a review should be undertaken that assesses the effectiveness of the system, British Standards are specific in the criteria required to be covered by such an evaluation. However, the afore-mentioned Codes of Practice agree that the results of the evaluation should be publicly available.

The topics required to be covered by the British Standard are as follows:

- a) a description of the scheme and the geographical area(s) of operation the schemes policy statement
- b) the purpose and scope of the scheme
- c) any changes to the operation or management of the CCTV scheme
- d) any changes that have been made to the policy
- e) any proposals to expand or reduce the operation of the scheme
- f) the aims and objectives for the next 12 months.

The British Standard and Biometrics and Surveillance Camera Commissioner's 'Surveillance Camera Code of Practice' also requires the following information to be included within the evaluation:

- a) the number of incidents recorded by the scheme
- b) the number of incidents reported to the police and where appropriate other bodies
- c) an assessment of the CCTV scheme's impact on crime levels and types of crime in the area covered by the scheme.

As Coventry Communications Centre's Control Room is working towards the above-mentioned British Standard and Code of Practice, the following evaluation will focus on the content of that Standards as outlined above.

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

---

## **2.0 INTRODUCTION**

### **2.1 Description of the scheme**

The Coventry Communications Centre CCTV system consists of 374 cameras (including the UMTC cameras) that have been installed at strategically positioned locations in the City Centre.

The system is monitored by trained and dedicated staff.

### **2.2 System Operation**

The system is monitored by dedicated staff that have achieved or are in the process of achieving the accredited training now required by the Private Security Industry Act 2001. The system is operated and managed in accordance with current legislation and detailed CCTV Code of Practice and Operational Procedural Manual.

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

---

### **3.0 POLICY STATEMENT AND SCHEME DESCRIPTION**

#### **3.1 CCTV**

The scheme initially comprises of cameras located in specific external and internal locations with control, monitoring and recording facilities at a dedicated location. A problem orientated process was utilised to assess the appropriateness of CCTV in the area subject of this evaluation. The cameras have therefore been sited to capture images that are relevant to the purposes for which the scheme has been established. The purposes of the CCTV scheme are outlined later in this report.

#### **3.2 Ownership**

The scheme is owned by Coventry City Council, who is responsible for the management, administration and security of the system. The owners manage the system and ensure the protection of individuals and the public by complying with the Code of Practice.

Should the public wish to make contact with the owners of the scheme they may write to:

The CCTV & Community Safety Manager  
Coventry City Council  
Coventry Communication Centre  
Whitley Depot  
London Road  
Coventry  
CV3 4AR

The above contact point will be available to members of the public during office hours. Enquirers will be provided with the relevant documentation on request.

#### **3.3 Quality Policy Statement**

The Management of the Coventry Communications Centre is dedicated to providing all Clients with services that meet or exceed their expectations and which meet the requirements of BS.EN.ISO 9001:2015, BS7958:2015 and the Biometrics and Surveillance Camera Commissioner's 'Surveillance Camera Code of Practice' 2021 that are relevant to our service, including maintaining the standards of the building itself.

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

---

Our commitment to each of our clients is to provide a high quality level of service and commit to continual improvement. We are confident that in doing so we enhance the security of their premises, thereby providing them and their employees with the safest practicable working environment.

Implementation of the Quality Policy is the responsibility of every member of staff starting with the Chief Executive who provides inspirational leadership to all areas of the Council.

The Quality Policy has the full support of senior management together with Quality Procedures to ensure that activities are controlled in a manner compatible with achieving required service levels and obligations effectively. It is mandatory that all staff adhere to the procedures in order to achieve a consistent approach to quality within the Communications Centre. This is supported by business objectives which are discussed during the management reviews of the Quality management System.

The Management accepts responsibility for communicating to all employees the Coventry Communications Centre's commitment to quality and ensuring the Quality Policy is understood, implemented and maintained at all levels. All members of staff are encouraged and motivated to carry out their business with integrity and in an ethical manner, demonstrating respect for others within a diverse cultural environment that does not tolerate prejudice or discrimination.

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

---

## **4.0 THE PURPOSE AND SCOPE OF THE SCHEME**

### **4.1 Purposes of the scheme**

The following are the objectives for which the Coventry City Council - Communications Centre CCTV system was established:

The following objectives have been established for the Coventry City Council - Communications Centre CCTV and associated systems:

- (a) reducing the fear of crime/offences
- (b) deterring and preventing crime/offences
- (c) improve the safety and security of residents, visitors and the business community who use the facilities within the areas covered
- (d) assisting in the maintenance of public order and reducing offences involving vandalism and nuisance
- (e) providing high quality evidence which may assist in the detection of crime and the apprehension and prosecution of offenders
- (f) protecting property
- (g) providing assistance with civil claims
- (h) providing assistance with issues relating to public safety and health
- (i) providing assistance and reassurance to the public in emergency situations

### **4.2 Scope of the scheme**

The cameras have been sited to capture images that are relevant to the purpose for which the scheme has been established.

The scheme will be operated fairly, within the applicable law and only for the purposes for which it is established or which are subsequently agreed in accordance with the Code of Practice.

Operators are aware of the purpose for which the scheme has been established and that the CCTV equipment is only used to achieve the identified purposes. The scheme will be operated with due regard for the privacy of the individual.

Before cameras are placed in residential areas the residents in that area will be consulted concerning the proposed system. The results of the consultation will be taken into account.

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

---

The public interest in the operation of the scheme will be recognised by ensuring the security and integrity of operational procedures. The system will only be operated by trained and authorised personnel.

An evaluation of the scheme will be made annually and this will be available to the public at specified locations.

Coventry City Council and partners support the individual's right to privacy and will insist that all agencies involved in the provision and use of Public CCTV systems connected to the Council's Communication Centre's CCTV Control Room accept this fundamental principle as being paramount.

The scheme aims to provide surveillance of the public areas in order to fulfill the purposes of the scheme. The area protected by CCTV is indicated by the presence of signs. The signs are placed so that the public are aware that they are entering a zone which is covered by surveillance equipment. The signs state the organisation responsible for the scheme, the purposes of the scheme and a contact telephone number. Data will not be held for longer than necessary and disposal of information will be regulated.

The scheme is registered with the Information Commissioner. The registration number is Z6007528. The scheme will be managed in accordance with the principles of the Data Protection Act 2018, Human Rights Act 1998 and all other relevant legislation including the Surveillance Camera Code of Practice. Reviews of Data Protection and Legal requirements are taken annually.

#### **4.3 Personnel**

All personnel involved with the monitoring of CCTV have or are in the process of being security screened in accordance with British Standard 7858.

#### **4.4 Training**

All employees engaged in the monitoring and operation of CCTV have received or are in the process of receiving training to the standards required by the Private Security Industry Act 2001. As a further requirement of the above Act all operators will be licensed by the Security Industry Authority.

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

---

#### **4.5 Operation of the scheme**

The system is operated in accordance with a Code of Practice, a Procedural Manual and the requirements of the Data Protection Act 2018, Human Rights Act 1998 and relevant legislation. The scheme is registered with the Information Commissioner; details of which can be obtained from the Information Commissioners website.

#### **4.6 Audit**

As mentioned in the introduction to this report, the scheme is required to be independently monitored. This includes a review of the scheme's operation and working practices. Audits have been undertaken on 22<sup>nd</sup> and 23<sup>rd</sup> April 2025 and 7<sup>th</sup> May 2025 prior to this evaluation report, which considered the following:

a) The level of attainment of objectives and procedures:

The level of attainment of objectives is covered in the main evaluation. The statistics relate to the 2024/25 period. Procedures are governed by the Code of Practice and Procedural Manual; these were reviewed and comply with relevant processes and legislation in particular the Data Protection Act 2018 and Human Rights Act 1998.

b) Random audits of the data log and the release of information:

All administrative documentation, which incorporate the release of information and incident reports in connection with this scheme were examined and all appear to be completed in accordance with the Procedural Manual.

c) The review policy:

The review policy is outlined within the Code of Practice. Procedures are reviewed on an ongoing basis in order to comply with procedures and legislation.

d) Standard of costs for the release or viewing of material:

The Information Commissioner states that requests are free of charge to the Data Subject. However, Coventry City Council may charge reasonable fees when responding to manifestly unfounded or excessive requests. There have been no Subject Access Requests during 2024/2025.

e) Legislation:

At the time of the above audit all legislative requirements appear compliant.

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

---

## **5.0 CHANGES IN OPERATION, MANAGEMENT OR POLICY**

As reflected in the Code of Practice, any major changes to the Code of Practice take place only after consultation with the relevant management group and upon agreement of the organisations with a participatory role in the operation of the system.

5.1 Major changes to the code are defined as changes which affect its fundamental principles and shall be deemed to include:

- additions and omissions of cameras to the matters which have privacy
- implications
- additions to permitted uses criteria e.g. purposes of the scheme
- changes in the right of access to personal data, except statutory requirements
- significant legal implications.

5.2 Minor changes to this Code of Practice are defined as operational and procedural matters which do not affect the fundamental principles and purposes; these include:

- additions and omissions of contractors
- additional clarifications, explanations and corrections to the existing code
- additions to the code of practice in order to conform to the requirements of
- any statutory Acts and changes in criminal legislation

A minor change may be agreed between the manager and the owner of the system.

The Code of Practice is subject to annual review. A copy of the Code of Practice can be obtained on the Council's website or by writing to:

The CCTV & Community Safety Manager  
Coventry City Council  
Coventry Communication Centre  
Whitley Depot  
London Road  
Coventry  
CV3 4AR

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

---

**6.0 PROPOSALS FOR THE SCHEMES INCLUDING AIMS AND OBJECTIVES**

The Coventry City Council – Communications Centre CCTV Control Room utilises the latest technology in CCTV. This is seen as being beneficial to all those who visit, reside and work in the area and in particular to those with special needs.

The aims and objectives remain the same and these are the prevention and detection of crime, to reduce the fear of crime and make the area safe environment.

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

---

## **7.0 STATISTICAL ANALYSIS AND EVALUATION**

In order to achieve meaningful evaluation, the CCTV scheme must be assessed against specific performance indicators which are relevant to the objectives of the scheme. This can be achieved by utilising baskets of indicators which are divided into the categories of Contextual, Key and Support Indicators.

### **7.1 Contextual Indicators**

Contextual Indicators relate to the circumstances or background surrounding the particular initiative. In this case the purposes of the CCTV are mainly to prevent and detect crime. Indicators will include both British Crime Statistics and Police Recorded statistics for this type of crime.

### **7.2 Key Indicators**

Key Indicators are closely related to the actual objectives of the particular initiative and attempt to measure its effect. This will include the total crime for the police area. Also included in this category will be the number of incidents reported by the Coventry Communications Centre's CCTV Control Room to police and other agencies.

### **7.3 Support Indicators**

Support Indicators are used to refute or verify the key indicators. The measurements will include the number of media seized by police which contain evidential value.

## **7.4 EVALUATION**

### **7.4.1 Contextual Indicators**

The responsibility for the publication of crime statistics transferred from the Home Office to Office of National Statistics (ONS) in April 2012, with the year starting on 1<sup>st</sup> July and finishing on 30<sup>th</sup> June. The following information has been taken from the ONS website.

The latest figures from the Crime Survey for England and Wales (CSEW) showed that crime against individuals and households has generally decreased over the last 10 years with some notable exceptions, such as sexual assault.

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

---

The latest Crime Survey for England and Wales (CSEW) estimated 9.5 million incidents of headline crime (which includes theft, robbery, criminal damage, fraud, computer misuse, and violence with or without injury) in the survey year ending (YE) September 2024. This was 12% higher than last year's survey (8.5 million incidents in YE September 2023), mainly because of a 19% rise in fraud (to around 3.9 million incidents). This was similar to levels of fraud estimated in YE March 2020.

Experiences of domestic abuse, sexual assault, stalking and harassment among people aged 16 years and over are presented separately in our statistics as prevalence estimates (the proportion of all people who were victims in the previous 12 months). Over the last decade, there has been a gradual decrease in domestic abuse, but an increase in sexual assault. Latest estimates from the CSEW for YE September 2024 showed no statistically significant change in these experiences compared with YE March 2023, except for stalking:

- 4.5% of people aged 16 years and over had experienced domestic abuse in the last year (approximately 2.2 million victims).
- 2.8% (around 1.4 million people) had experienced stalking, a 0.6 percentage point decrease from 3.4% (1.6 million victims).
- 2.2% (approximately 1.0 million people) had experienced sexual assault.
- 9.0% had experienced some form of harassment (around 4.4 million people; this estimate is not comparable with the previous year).

Although police recorded crime does not tend to be a good indicator of general trends in crime, it can give more insight into lower-volume, but higher-harm offences, reported to the police, including those that the survey does not cover or capture well. Data for YE September 2024 showed that:

- The number of homicides decreased by 4% (to 550 offences) compared with YE September 2023 (572 offences).
- Offences involving knives or sharp instruments increased by 4% (to 55,008 offences) compared with YE September 2023 (52,969 offences).
- Offences involving firearms decreased by 17% (to 5,372 offences) compared with YE September 2023 (6,499 offences).

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

---

- Robbery increased by 4% (to 82,347 offences) in comparison with YE September 2023 (78,865 offences).
- Shoplifting offences rose by 23% (to 492,914 offences) compared with the previous year (402,220 offences) and is the highest figure since current police recording practices began for the year ending March 2003.

Since the mid-1990s, the CSEW has shown long-term decreases in violence with and without injury, theft offences and criminal damage. Fraud and computer misuse estimates are only available from year ending (YE) March 2017 onwards. While fraud levels have fluctuated over this time period, there has been a decrease in computer misuse.

The headline CSEW crime measure captures theft offences, robbery, criminal damage, fraud, computer misuse, and violence with or without injury. There were an estimated 9.5 million incidents of CSEW headline crime in YE September 2024, a 12% increase compared with YE September 2023 (8.5 million incidents), mainly because of a 19% rise in fraud (to around 3.9 million incidents).

Providing context from a longer time period, CSEW headline crime remains lower than in the YE March 2017 survey (11.2 million incidents), when fraud and computer misuse were first included.

Police recorded crime covers more offences than the CSEW. It includes crimes against all people (including those aged under 16 years and those not permanently resident in households), businesses and organisations, and society (such as drug and weapons possession), that come to the attention of the police. Trends in police recorded crime are affected by improvements to recording practices and variations in police activity. These effects are more pronounced for some crime types.

In YE September 2024, police recorded 6.7 million crimes, which is the same as in the previous year. This is up from 4 million in YE March 2014. However, while increases over the last decade may include some genuine changes in trends in crimes that are reported to, and recorded by, the police, it will also be because of changes in police activity and recording practices. It therefore should not be used to say that overall crime has increased.

Although police recorded crime does not tend to be a good indicator of general trends in crime, it can give more insight into lower-volume, but higher-harm offences reported to the police, including those that the survey does not cover or capture well. This includes homicide, offences involving weapons, and robbery.

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

---

Further information on crime in England and Wales can be found on [www.ons.gov.uk/peoplepopulationandcommunity/crimeandjustice/bulletins/crimeinenglandandwales/yearendingseptember2024](https://www.ons.gov.uk/peoplepopulationandcommunity/crimeandjustice/bulletins/crimeinenglandandwales/yearendingseptember2024)

#### **7.4.2 Key Indicators**

##### **West Midlands Police crime and offence statistics:**

As previously mentioned, contextual performance indicators are closely related to the background and environment of the particular initiative, it is therefore advantageous to examine the context in which the cameras operate. This will include the total crime for the police area. There is an argument that the number of recorded offences would be reflected in the levels of incidents created by the CCTV operators.

During 2020 the recorded crime has increased by 7.5%. There was an increase in Public Order (+41%), Anti-Social Behaviour (+40%), Violence (+25%), Other Crime (+25%), Weapons (+8%) and Drugs (+3%). Decreases were recorded in Theft from a Person (-33%), Shoplifting (-30%), Burglary (-22%), Robbery (-22%), Other Theft (-21%), Vehicle (-19%), Criminal Damage/Arson (-14%) and Bike Theft (-9%).

During 2021 the recorded crime had increased by 22%. There was an increase in Public Order (+66%), Weapons (+61%), Violence (+49%), Criminal Damage/Arson (+48%), Other Crime (+41%), Drugs (+24%), Other Theft (+7%), Bike Theft (+4%) and Robbery (+1%). Decreases were recorded in Burglary (-19%), Anti-Social Behaviour (-16%), Vehicle (-5%), Theft from a Person (-3%) and Shoplifting (-3%).

During 2022 the recorded crime had increased by 8%. There was an increase in Other Crime (+1043%), Shoplifting (+42%), Drugs (+29%). Public Order (+29%), Violence and Sexual (+19%), Criminal Damage/Arson (+13%), Vehicle (+2%) and Bike Theft (0%). Decreases were recorded in Other Theft (-14%), Weapons (-21%), Burglary (-36%), Robbery (-40%), Anti-Social Behaviour (-66%) and Theft from a Person (-67%).

During 2023 the recorded crime has decreased by 5%. There was an increase in Shoplifting (+45%), Anti-Social Behaviour (+17%), Robbery (+7%). Decreases were recorded in Drugs (-3%), Other Crime (-3%), Weapons (-4%), Burglary (-5%), Other Theft (-5%), Vehicle (-7%), Criminal Damage/Arson (-7%), Violence and Sexual (-9%), Bike Theft (-12%), Theft from a Person (-14%), and Public Order (-24%).

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

---

During 2024 the recorded crime has decreased by 6%. There was an increase in Shoplifting (+30%), Anti-Social Behaviour (+16%), Other Crime (+12%), Drugs (+2%). Decreases were recorded in Theft from a Person (-26%), Public Order (-23%), Burglary (-16%), Robbery (-16%), Vehicle (-11%), Bike Theft (-11%), Violence and Sexual (-10%), Other Theft (-10%), Criminal Damage/Arson (-7%) and Weapons (-6%).

#### **7.4.3 Coventry crime statistics**

The following table, taken from National website for Policing in England, Wales and Northern Ireland, depicts the number of notifiable offences recorded by West Midlands Police for area of Coventry.

<b>Offence</b>	<b>2020/2021</b>	<b>2021/2022</b>	<b>2022/2023</b>	<b>2023/2024</b>	<b>2024/2025</b>
Anti-social Behaviour	7,102	3,898	2738	3422	3848
Bicycle Theft	346	527	665	463	479
Burglary	1,743	1,692	2521	2455	1929
Criminal Damage / Arson	2,927	3,630	3501	3259	2872
Drugs	810	1,199	1264	1094	985
Other Crime	632	738	775	689	829
Other Theft	1,804	2,736	3327	3079	2723
Possession of Weapons	392	409	810	692	634
Public Order	2,883	3,826	3650	2527	2027
Robbery	648	814	929	867	719
Shoplifting	1,203	1,714	1983	2813	3868
Theft from a Person	187	463	540	479	342
Vehicle Crime	3,008	3,725	5503	4903	3669
Violence and Sexual Offences	14,755	19,156	18084	15809	15084
<b>Total</b>	<b>38,440</b>	<b>44,527</b>	<b>43571</b>	<b>40077</b>	<b>37539</b>

During 2019/2020, there were 32,647 incidents recorded by the Police in the Coventry area. During 2020/2021 this increased to 38,440 and then in 2021/2022 it increased further to 44,527. During 2022/2023 this decreased to 43,571 and decreased further in 2023/2024 to 40,077. In 2024/2025 this decreased to 37,539.

#### **7.4.4 Incident Reports by CCTV Operators:**

The table below shows the number of recorded incidents by CCTV operators. The most prominent recorded incidents were Theft, followed by Shoplifting.

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

---

Type	2020/2021	2021/2022	2022/2023	2023/2024	2024/2025
Abusive Behaviour	26	48	9	9	2
Accident	0	0	1	0	0
Affray	1	5	68	74	49
Aggressive begging	0	0	6	0	0
Aggressive Behaviour	95	249	122	129	382
Alarm Activation	15	10	26	24	27
Alcohol	11	40	0	1	0
Alleged Assault	0	0	1	0	0
Alleged dangerous animal	0	0	1	0	0
Alleged rape	0	0	0	1	0
Alleged Stabbing	0	0	1	0	0
Altercation/domestic	0	0	59	65	62
Animal Cruelty	0	1	1	3	9
Ambulance	14	34	13	10	19
Anti Social Behaviour	76	175	261	385	325
Anti Social Drinking	5	6	52	46	84
Armed Robbery	0	0	0	1	0
Arrest	0	0	4	7	11
ASBO/Bail/CRASBO	0	0	5	2	3
Assault	46	103	153	217	279
Assault/Robbery	0	0	1	0	0
Assistance Call	32	72	0	14	24
Attempted Abduction	0	2	0	0	0
Attempted Burglary	2	0	0	1	1
Attempted Murder	0	0	0	2	0
Attempted Robbery	0	3	0	1	0
Attempted Shoplift	0	0	0	0	1
Attempted Suicide	3	5	0	1	1
Attempted Theft	187	294	92	98	9
Ban Breach	2	0	1	3	0
Banned Person	0	0	0	1	3
Begging/Busking	67	2	46	33	30
Bike theft	0	0	1	0	0
Breach of Bail	0	0	0	1	0

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

Broken down vehicle	0	0	0	1	0
Burglary	25	17	2	15	8
Car Crime	0	1	0	0	0
Car Parks	2	3	1	0	0
Cleanliness	0	0	0	1	0
Concealment	0	0	0	1	0
Concern Welfare	4	6	84	184	180
Criminal Damage	22	22	45	49	59
CCTV Request	0	0	0	0	31
Damage to Barrier	0	0	0	1	0
Dangerous Driving	7	8	6	11	23
Dangerous Behaviour	6	1	5	0	0
Dangerous Building	1	0	0	2	0
Dangerous riding	0	0	1	0	0
Detag	1	0	2	0	0
Demonstration	0	0	0	1	0
Detained	0	0	1	0	0
Disorder	50	176	85	100	119
Domestic Argument	8	22	2	1	0
Domestic Violence	0	0	1	0	0
Drink Driver	3	8	8	13	3
Drugs	19	45	115	89	62
Drunk	51	94	121	101	141
Ejection	0	0	2	1	0
Emergency Panic Button	2	13	14	17	0
Evading Police	0	0	1	0	0
Eviction	0	0	1	0	0
Environmental Health	0	0	1	1	1
False ID	0	0	2	0	0
Fighting	4	26	0	10	6
Fire	5	6	8	12	23
Fire Alarm	2	2	0	0	0
Fire Arms	16	4	63	80	81
Fireworks	1	0	2	2	0
First Aid	4	2	10	14	21

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

Fly Tipping	0	0	0	20	354
Follow	0	0	1	0	0
Fraud/Fake/Deception	10	8	13	21	23
Going Equipped	0	0	1	0	1
Graffiti	5	4	2	2	2
Hammer	0	0	1	0	0
Harassment	6	11	8	8	13
Health and Safety	6	10	7	1	1
High Risk	3	10	0	0	0
Highways	1	1	0	1	3
Homeless	0	0	2	0	9
Illegal party	1	0	0	0	0
Illegal parking	0	2	0	0	0
Illegal street trading	0	2	0	0	0
Inappropriate Behaviour	1	1	0	0	1
Indecent Exposure	1	3	4	2	1
Incident out of City	2	0	4	8	4
Incident city centre	0	1	0	0	0
Injury	1	1	0	0	0
Insecure Building	1	1	2	5	2
Intelligence	11	10	18	6	17
Intruder	1	2	1	0	0
Investigation	0	0	0	2	0
Erratic Behaviour	0	0	1	0	0
Kidnap	3	3	0	3	6
Knife	0	0	1	1	0
Known Offender	310	278	291	245	145
Landscapes	0	2	0	2	0
Live incident	0	0	1	0	0
Lost Child	0	0	5	1	2
Lost Property	1	1	0	0	0
Lost Found	1	1	6	10	6
Lost Sibling	0	0	0	1	0
Medical	0	0	5	6	20
Mental Health	5	7	6	4	2

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

Missing Person	74	118	109	182	136
Missing Person Found	10	6	5	0	22
Monitoring	94	125	129	104	119
Motor Bike	0	0	0	1	0
Mugging	0	0	1	0	0
Murder	12	0	2	1	3
Needles Found	0	1	1	0	0
Noise	1	0	1	0	0
Nuisance Calls / Behaviour	0	0	0	1	0
Observation	49	89	294	687	871
Obstruction	0	0	2	0	0
Other	11	19	3	4	10
Parking Services	8	15	0	1	0
Pick Pocket	0	0	0	2	0
Poaching	0	1	0	0	0
Police Assistance	4	10	10	0	3
Police Operation	0	0	0	0	3
Possible theft	0	0	0	2	0
Protest	14	18	4	7	13
Public Order	1	0	24	10	2
Public Safety	0	0	1	1	0
Racial/Religious Abuse	3	6	8	10	11
Radio Misuse	0	0	1	0	0
Rape	1	0	0	1	0
Refuse	0	0	4	3	2
Refused Entry / To Leave	1	1	0	1	0
Road Traffic Collision	31	28	35	98	103
Robbery	28	33	58	140	83
Rogue Trader	0	0	0	1	0
Rough Sleeper	6	14	2	2	0
Search	0	0	2	0	0
Self Harm	0	0	1	0	0
Serious Incident	0	0	5	9	1
Sexual Activity / Assault	4	19	42	41	35
Shooting	0	3	0	0	0

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

Shoplifting	73	0	94	307	462
Smoke	0	0	1	0	0
Stabbing	10	11	1	2	6
Stalking	0	0	0	1	1
Stolen Property	0	0	1	1	1
Stop and Search	0	0	0	1	0
Store Ban	0	0	0	1	0
Strange Behaviour	0	0	1	0	0
Stray Dog	0	0	0	1	0
Street Patrol	0	0	0	0	2
Street Services	0	1	4	0	0
Street Trading	4	1	0	0	1
Street Pride	13	27	3	2	1
Suicide	23	54	23	0	35
Suicidal	0	0	0	25	6
Suspect	0	0	49	38	6
Suspect Dealing	0	0	1	0	0
Suspect Package	5	5	12	8	3
Suspected drunk driver	0	0	1	0	0
Suspected mental health	0	0	0	0	1
Suspected Rave	1	0	0	0	0
Suspected Spiking	0	0	0	1	0
Suspected Theft	0	3	4	1	0
Suspicious Behaviour	152	161	164	219	191
Suspicious Vehicle	0	0	1	0	0
Tagging	0	0	2	0	0
Tailgating	0	0	0	0	1
Taxi Licensing	0	0	0	1	0
Theft	173	315	468	524	634
Theft and Assault	0	0	0	1	0
Theft of motor vehicle	0	0	0	0	1
Threat to Life	1	4	26	11	6
Threatening Behaviour	1	10	4	2	1
Traffic Lights / Jam	0	2	3	1	0
Trespassing	5	17	9	5	10

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

Under Age Drinking	0	5	0	1	2
Unsecured Building	0	0	0	1	0
Unsecured Vehicle	2	0	0	0	0
Urinating	0	0	0	1	0
Vehicle/Parking	2	3	13	19	30
Verbal Abuse	0	0	0	1	0
Vulnerable Person	1	28	6	3	4
Wanted Person/on Warrant	11	8	11	9	25
Water Leak	0	1	0	0	0
Weapons	28	58	9	5	38
Welfare Check	0	6	0	3	1
Wildlife	0	0	0	1	0
Wounding	0	0	0	0	1
<b>TOTAL</b>	<b>2042</b>	<b>3090</b>	<b>3542</b>	<b>4691</b>	<b>5578</b>

During 2020/2021, there were 2,042 incidents recorded by the CCTV operators, this equated to a decrease of 64.8% compared to the previous period. During 2021/2022, there were 3,090 incidents recorded by the CCTV operators, this equated to an increase of 51.3% compared to the previous period. During 2022/2023, there were 3,542 incidents recorded by the CCTV operators, this equated to an increase of 14.6% compared to the previous period. During 2023/2024, there were 4,691 incidents recorded by the CCTV operators, this equated to an increase of 32.4% compared to the previous period. In 2024/2025, there were 5,578 incidents recorded by the CCTV operators, this equates to an increase of 18.9% compared to the previous period.

#### **7.4.5 Camera Use by CCTV Operators:**

The table below shows the camera use for recording incidents. During 2024/2026 the CCTV operators used the cameras on 13,749 occasions; an increase of 0.7% over the previous period of 2023/2024 of 13,653.

Camera No:	Location	Incidents per camera 2020/2021	Incidents per camera 2021/2022	Incidents per camera 2022/2023	Incidents per camera 2023/2024	Incidents per camera 2024/2025
<b>2</b>	Shelton Square	102	144	247	89	46
<b>4</b>	Market Way	0	0	0	155	121
<b>5</b>	Chauntry Place	0	0	0	0	0

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

<b>6</b>	Study Inn	0	107	343	344	259
<b>7</b>	Upper Precinct	89	120	189	282	304
<b>8</b>	Upper Precinct	74	156	238	229	194
<b>9</b>	Broadgate House	11	36	78	58	55
<b>10</b>	Broadgate House	37	210	269	473	599
<b>11</b>	Broadgate House	227	211	341	520	465
<b>12</b>	Broadgate House	8	24	173	46	32
<b>14</b>	Bull Yard	89	229	347	452	179
<b>15</b>	Precinct Cross	340	664	531	985	867
<b>16</b>	Warwick Row	9	17	78	86	30
<b>17</b>	Hertford Street	62	98	217	230	154
<b>18</b>	Much Park Street Junction 5	0	0	0	0	2
<b>19</b>	Hertford Street	69	110	238	301	158
<b>20</b>	Greyfriars Green	0	0	7	13	0
<b>21</b>	Burgess/Corporation St/Hales St	2	30	197	447	396
<b>22</b>	Sainsburys	147	281	378	572	560
<b>23</b>	Fairfax Street	0	0	299	472	514
<b>27</b>	Whitley Depot	N/A	N/A	N/A	N/A	1
<b>33</b>	High Street	34	98	143	243	255
<b>37</b>	White Friars Junction 4	0	0	32	100	124
<b>39</b>	Barracks Entry/Exit	7	64	48	62	28
<b>40</b>	Queen Victoria Road	38	44	113	150	43
<b>41</b>	City Arcade	3	144	53	89	20
<b>43</b>	Spon Street Subway	70	40	28	8	7
<b>44</b>	Co-op Service Area	N/A	N/A	N/A	N/A	3
<b>45</b>	Smithford Way	0	83	3	109	346
<b>46</b>	Smithford Way	55	0	158	311	354
<b>47</b>	Corporation Street	0	0	207	401	428
<b>48</b>	Hill Street	0	0	28	49	47
<b>55</b>	Chantry Place	44	87	145	228	260
<b>68</b>	Bayley Lane	0	0	62	98	79
<b>69</b>	Priory Place	1	256	29	56	71
<b>71</b>	Silver Street Car Park	0	0	63	66	51
<b>77</b>	Jordan Well	43	37	43	91	191
<b>79</b>	Spon Street	0	0	143	68	279
<b>81</b>	Top Shop Broadgate	224	65	378	425	716

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

<b>84</b>	Trinity Street Bollards	0	0	20	63	70
<b>85</b>	West Orchards	55	34	99	146	158
<b>86</b>	Flying Standard	0	59	419	726	823
<b>89</b>	Cook Street Gate	0	0	31	43	57
<b>92</b>	Gosford Street Phoenix	0	0	64	157	168
<b>93</b>	Short Street	0	0	7	35	34
<b>94</b>	New Union Street Junction 5	0	0	25	56	53
<b>96</b>	Grosvenor Road Subway	N/A	N/A	N/A	N/A	1
<b>98</b>	Far Gosford Street	0	0	30	119	184
<b>99</b>	Cox Street	0	0	110	203	203
<b>100</b>	Burges Middle/Cross Cheaping	82	38	127	386	384
<b>101</b>	Lady Herberts Gardens	0	0	27	41	44
<b>102</b>	Lady Herberts Gardens	8	0	40	98	88
<b>103</b>	Priory Place	1	10	21	25	31
<b>104</b>	Priory Place	2	0	18	25	28
<b>105</b>	Priory Gardens	6	3	52	74	82
<b>106</b>	White Street	9	21	66	122	108
<b>108</b>	Ring Road Junction 7	0	0	0	22	0
<b>109</b>	Gosford Clock	0	0	0	0	1
<b>111</b>	Ikea Roof	27	0	44	133	107
<b>112</b>	Spon Street	17	17	70	150	94
<b>114</b>	Memorial Park	0	0	0	0	1
<b>115</b>	Memorial Park	0	0	0	0	1
<b>116</b>	City Arcade Birdcage End	67	45	186	444	99
<b>117</b>	Ham Bar Alley	0	0	69	112	72
<b>119</b>	New Union Street	7	21	46	93	55
<b>123</b>	Stoney Stanton Road	0	0	19	54	59
<b>124</b>	Primrose Hill Street/Cox Street	13	18	59	71	55
<b>126</b>	Rear of Sainsburys	5	0	11	32	19
<b>127</b>	Swanswell Park	0	0	74	154	111
<b>128</b>	Grove Street Car Park	3	2	5	4	0
<b>129</b>	Lower Ford Street	0	0	28	106	81
<b>130</b>	Spon Street Subway	N/A	N/A	N/A	N/A	1
<b>135</b>	Greyfriars Green	N/A	N/A	N/A	N/A	8
<b>146</b>	The Squirrel	N/A	N/A	N/A	N/A	1
<b>172</b>	Whitefriars Little Park	16	13	53	110	152
<b>173</b>	Albert Street	0	0	0	25	9

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

<b>174</b>	Bishop Street/Tower Street	0	0	45	143	147
<b>175</b>	Hillfields Phillips Building	0	0	10	51	34
<b>176</b>	Hillfields Watch Building	0	0	17	35	28
<b>180</b>	Ring Road J7	0	0	0	0	52
<b>181</b>	Croft Road	0	0	0	2	3
<b>182</b>	Butts Road	0	0	0	2	0
<b>183</b>	Butts Road	0	0	0	1	1
<b>184</b>	Slip Road Junction 7	0	0	0	1	1
<b>185</b>	Slip Road Junction 7	0	0	0	2	2
<b>186</b>	Slip Road Junction 7	0	0	0	2	0
<b>187</b>	Planet Ice Junction 7	N/A	N/A	N/A	N/A	1
<b>201</b>	Spon Street Subway into City	N/A	N/A	N/A	N/A	10
<b>202</b>	Spon Street Subway Cycle Ramp	N/A	N/A	N/A	N/A	4
<b>203</b>	Grosvenor Road Subway	0	0	12	1	1
<b>204</b>	Grosvenor Road Subway	N/A	N/A	N/A	N/A	1
<b>205</b>	Much Park Street Junction 5	0	0	1	1	3
<b>206</b>	Much Park St Subway Out of City	0	0	1	2	4
<b>207</b>	New Union St Subway into City	0	0	16	2	0
<b>208</b>	Spon Street Subway into City	0	0	3	11	1
<b>209</b>	Spon Street Subway Cycle Ramp	0	0	1	2	0
<b>210</b>	Whitefriars Street Subway	0	0	1	3	1
<b>211</b>	Whitefriars Street Subway	0	0	0	3	1
<b>212</b>	Whitefriars Street Subway	0	0	0	2	5
<b>256</b>	Far Gosford Street	0	0	0	148	191
<b>298</b>	Friargate Side	N/A	N/A	N/A	N/A	3
<b>299</b>	Friargate Front	N/A	N/A	N/A	N/A	12
<b>301</b>	Memorial Park	N/A	N/A	N/A	N/A	1
<b>303</b>	Memorial Park	N/A	N/A	N/A	N/A	8
<b>304</b>	Memorial Park	N/A	N/A	N/A	N/A	0
<b>305</b>	Memorial Park	N/A	N/A	N/A	N/A	2
<b>306</b>	Memorial Park	N/A	N/A	N/A	N/A	3
<b>307</b>	Memorial Park	N/A	N/A	N/A	N/A	9
<b>308</b>	Memorial Park	N/A	N/A	N/A	N/A	2
<b>309</b>	Memorial Park	N/A	N/A	N/A	N/A	1
<b>310</b>	Memorial Park	N/A	N/A	N/A	N/A	0
<b>311</b>	Memorial Park	N/A	N/A	N/A	N/A	0
<b>312</b>	Memorial Park	N/A	N/A	N/A	N/A	0
<b>313</b>	Memorial Park	N/A	N/A	N/A	N/A	0
<b>314</b>	Memorial Park	N/A	N/A	N/A	N/A	0

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

<b>315</b>	Memorial Park	N/A	N/A	N/A	N/A	1
<b>316</b>	Memorial Park	N/A	N/A	N/A	N/A	0
<b>317</b>	Memorial Park	N/A	N/A	N/A	N/A	0
<b>321</b>	Memorial Park	N/A	N/A	N/A	N/A	0
<b>350</b>	Westminster Car Park	N/A	N/A	N/A	N/A	1
<b>351</b>	Memorial Park	N/A	N/A	N/A	N/A	0
<b>352</b>	Westminster Car Park	N/A	N/A	N/A	N/A	5
<b>353</b>	Ramada	8	4	6	6	20
<b>354</b>	Friargate Boulevard Train Station	0	0	0	0	15
<b>361</b>	Godiva Festival	N/A	N/A	N/A	N/A	1
<b>362</b>	Godiva Festival	N/A	N/A	N/A	N/A	4
<b>363</b>	Godiva Festival	N/A	N/A	N/A	N/A	4
<b>401</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	2
<b>402</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	1
<b>403</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	1
<b>404</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	1
<b>405</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	2
<b>406</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	9
<b>407</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	5
<b>408</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	25
<b>409</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	39
<b>410</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	1
<b>411</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	2
<b>412</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	0
<b>413</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	3
<b>414</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	18
<b>415</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	22
<b>416</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	4
<b>417</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	1
<b>418</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	4
<b>419</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	3
<b>420</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	10
<b>421</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	2
<b>422</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	4
<b>423</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	4
<b>424</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	0
<b>425</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	0
<b>426</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	0
<b>427</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	4

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

<b>428</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	2
<b>429</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	0
<b>430</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	2
<b>431</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	2
<b>432</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	0
<b>433</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	0
<b>434</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	0
<b>435</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	0
<b>436</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	1
<b>437</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	2
<b>439</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	2
<b>440</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	0
<b>442</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	0
<b>443</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	0
<b>445</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	0
<b>446</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	0
<b>447</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	5
<b>448</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	1
<b>449</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	2
<b>450</b>	Salt Lane Car Park	N/A	N/A	N/A	N/A	0
<b>701</b>	Transport Hub	0	0	19	34	23
<b>702</b>	Transport Hub	N/A	N/A	N/A	N/A	1
<b>703</b>	Transport Hub	N/A	N/A	N/A	N/A	0
<b>704</b>	Transport Hub	N/A	N/A	N/A	N/A	0
<b>705</b>	Transport Hub	N/A	N/A	N/A	N/A	1
<b>706</b>	Transport Hub	N/A	N/A	N/A	N/A	0
<b>707</b>	Transport Hub	N/A	N/A	N/A	N/A	0
<b>708</b>	Transport Hub	N/A	N/A	N/A	N/A	0
<b>709</b>	Transport Hub	N/A	N/A	N/A	N/A	0
<b>710</b>	Transport Hub	N/A	N/A	N/A	N/A	0
<b>711</b>	Transport Hub	N/A	N/A	N/A	N/A	0
<b>712</b>	Transport Hub	N/A	N/A	N/A	N/A	1
<b>713</b>	Transport Hub	N/A	N/A	N/A	N/A	4
<b>715</b>	Magistrates Car Park	0	0	9	12	15
<b>716</b>	Co-op	14	8	23	79	70
<b>801</b>	Ring Road Junction 1	N/A	N/A	N/A	N/A	18
<b>802</b>	Ring Road Junction 3	N/A	N/A	N/A	N/A	1
<b>803</b>	Ring Road Junction 4	N/A	N/A	N/A	N/A	0
<b>805</b>	Ring Road Junction 5	N/A	N/A	N/A	N/A	7

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

806	Friargate / Warwick Road	N/A	N/A	N/A	N/A	4
807	Friargate Slip Road	N/A	N/A	N/A	N/A	0
808	Ring Road Junction 7	N/A	N/A	N/A	N/A	39
809	Ring Road Junction 8	N/A	N/A	N/A	N/A	35
810	Ring Road Junc 9 / Upper Wells St	69	2	31	113	142
811	Fairfax Street / Cox Street	N/A	N/A	N/A	N/A	1
812	Corporation St nr Upper Well St	N/A	N/A	N/A	N/A	0
815	SBW / Oxford Street	N/A	N/A	N/A	N/A	1
816	SBW / Walsgrave Road	0	0	0	42	57
817	Walsgrave Road / Clay Lane	N/A	N/A	N/A	N/A	0
819	Walsgrave Road/Dane Road	N/A	N/A	N/A	N/A	2
820	Ansty Road/Sewall Highway	N/A	N/A	N/A	N/A	4
821	Ansty Road/Wyken Croft	N/A	N/A	N/A	N/A	3
822	Ansty Road/Clifford Bridge Road	N/A	N/A	N/A	N/A	4
823	Ansty Road/Woodway Lane	N/A	N/A	N/A	N/A	1
824	Hinkley Road/Parkway	N/A	N/A	N/A	N/A	0
825	University Hospital	N/A	N/A	N/A	N/A	2
826	Clifford Bridge Rd/Belgrave Road	N/A	N/A	N/A	N/A	2
827	Henley Road/Old Church Road	N/A	N/A	N/A	N/A	3
828	A444/Binley Rd A	N/A	N/A	N/A	N/A	7
829	A444/Binley Rd B	N/A	N/A	N/A	N/A	17
830	Binley Road/Church Lane	N/A	N/A	N/A	N/A	0
831	Binley Road	N/A	N/A	N/A	N/A	0
832	Binley Road/Hipswell Highway	N/A	N/A	N/A	N/A	2
833	Brandon Road/Brinklow Road	N/A	N/A	N/A	N/A	0
834	Brandon Road/Eastern Bypass	N/A	N/A	N/A	N/A	0
836	London Road/St James Lane	N/A	N/A	N/A	N/A	0
837	London Road/Allard Way	N/A	N/A	N/A	N/A	0
838	London Road/Whitley	N/A	N/A	N/A	N/A	1
839	London Road/Daentry Road	N/A	N/A	N/A	N/A	0
840	Whitley/A444 NB	N/A	N/A	N/A	N/A	0
841	Whitley/A444 SB	N/A	N/A	N/A	N/A	0
842	London Road/Quarryfield	N/A	N/A	N/A	N/A	4
843	Charterhouse/Gulson Road	N/A	N/A	N/A	N/A	8
845	A45/Windmill Village Hotel	N/A	N/A	N/A	N/A	0
846	A45 Dunchurch Highway	N/A	N/A	N/A	N/A	0
847	A45/Broad Lane	N/A	N/A	N/A	N/A	4
848	Dunchurch Highway	N/A	N/A	N/A	N/A	7
849	Herald Ave/ Vanguard Ave	N/A	N/A	N/A	N/A	3

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

850	A45/Matrix Churchill	N/A	N/A	N/A	N/A	0
851	A45/Sir Henry Parks Road	N/A	N/A	N/A	N/A	0
853	A45/Kenilworth Road	N/A	N/A	N/A	N/A	3
854	A45/Green Lane	N/A	N/A	N/A	N/A	0
855	A45/Leamington Road (West)	N/A	N/A	N/A	N/A	0
856	A45/Leamington Road (East)	N/A	N/A	N/A	N/A	3
857	Warwick Road/Leamington Road	N/A	N/A	N/A	N/A	1
858	Kenilworth Road/Earlsdon Ave	N/A	N/A	N/A	N/A	0
859	Holbrook Lane/Parkgate Road	N/A	N/A	N/A	N/A	0
860	Radford Rd/Light Lane	N/A	N/A	N/A	N/A	11
861	Radford Road/Lydgate3 Road	N/A	N/A	N/A	N/A	13
862	Radford Road/Beake Ave	N/A	N/A	N/A	N/A	12
863	Beake Ave/Burnaby Road	N/A	N/A	N/A	N/A	6
864	Beake Ave/Parkgate Road	N/A	N/A	N/A	N/A	1
865	Holbrook Lane/Burnaby Road	N/A	N/A	N/A	N/A	7
866	Holbrook Lane/Lythalls Lane	N/A	N/A	N/A	N/A	1
867	Wheelwright Lane/Hen Lane	N/A	N/A	N/A	N/A	0
868	Bennets Road South/Sandpits Ln	N/A	N/A	N/A	N/A	2
869	Barker Butts Lane/Moseley Ave	N/A	N/A	N/A	N/A	0
870	Holyhead Road/Barras Lane	N/A	N/A	N/A	N/A	10
871	Holyhead Road/Four Pounds Ave	N/A	N/A	N/A	N/A	12
872	Holyhead Road/Grayswood Ave	N/A	N/A	N/A	N/A	2
873	Holyhead Road/Coundon Wedge	N/A	N/A	N/A	N/A	0
875	Pickford Way/Parkhill Drive	N/A	N/A	N/A	N/A	0
875	Pickford Way/Coundon Wedge	N/A	N/A	N/A	N/A	1
876	Pickford Way Roundabout	N/A	N/A	N/A	N/A	1
877	The Butts/Windsor Street	N/A	N/A	N/A	N/A	1
878	Allesley Old Road/Hearsall Lane	N/A	N/A	N/A	N/A	8
879	Allesley Old Road/Grayswood Ave	N/A	N/A	N/A	N/A	1
880	Hearsall Common/Queensland Av	N/A	N/A	N/A	N/A	0
881	Burnaby Road/Catesby Road	N/A	N/A	N/A	N/A	0
882	Beake Avenue/Links Road	N/A	N/A	N/A	N/A	0
890	Foleshill Road / Harnall Lane	N/A	N/A	N/A	N/A	1
891	Foleshill Road/Cashes Lane	N/A	N/A	N/A	N/A	0
892	Enterprise House Island	N/A	N/A	N/A	N/A	9
893	Foleshill Road/Broad Street	N/A	N/A	N/A	N/A	0
894	Foleshill Road / Station Street	N/A	N/A	N/A	N/A	14
895	Foleshill Road/Cross Road	N/A	N/A	N/A	N/A	0
896	Foleshill Road/St Lawrence	N/A	N/A	N/A	N/A	0

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

<b>897</b>	Longford Road / Tesco Access	N/A	N/A	N/A	N/A	3
<b>898</b>	Longford Road/Windmill Road	N/A	N/A	N/A	N/A	0
<b>899</b>	Longford Road/Longford Park	N/A	N/A	N/A	N/A	0
<b>900</b>	Bedworth Road/Ibstock Road	N/A	N/A	N/A	N/A	1
<b>901</b>	Stoney St Road/Harnall Lane	N/A	N/A	N/A	N/A	8
<b>902</b>	Stoney Stanton Road	N/A	N/A	N/A	N/A	0
<b>903</b>	Stoney St Road/Broad Street	N/A	N/A	N/A	N/A	5
<b>904</b>	Stoney St Road/Cross Road	N/A	N/A	N/A	N/A	2
<b>905</b>	Bell Green Road/Sewall Highway	N/A	N/A	N/A	N/A	0
<b>910</b>	Ricoh Arena	N/A	N/A	N/A	N/A	15
<b>911</b>	Tesco Arena Park	N/A	N/A	N/A	N/A	0
<b>912</b>	Phoenix Way	N/A	N/A	N/A	N/A	0
<b>913</b>	A444 layby	N/A	N/A	N/A	N/A	0
<b>914</b>	Winding House Lane	N/A	N/A	N/A	N/A	0
<b>915</b>	Blue Ribbon Island	N/A	N/A	N/A	N/A	0
<b>916</b>	A444 nr John Wigley Way	N/A	N/A	N/A	N/A	0
<b>917</b>	A444/Bell Green RBT	N/A	N/A	N/A	N/A	3
<b>918</b>	A444/Winding House Lane	N/A	N/A	N/A	N/A	7
<b>921</b>	Broad Lane/Nod Rise	N/A	N/A	N/A	N/A	0
<b>922</b>	Broad Lane/Glendower Avenue	N/A	N/A	N/A	N/A	0
<b>923</b>	Tile Hill Lane / Templar Avenue	N/A	N/A	N/A	N/A	4
<b>924</b>	Kenilworth Road / Gibbet Hill	N/A	N/A	N/A	N/A	1
<b>925</b>	Rail Station Crossing	N/A	N/A	N/A	N/A	0
<b>926</b>	Eastern Green Bridge O/B	N/A	N/A	N/A	N/A	0
<b>927</b>	Croft Road	N/A	N/A	N/A	N/A	0
<b>1001</b>	Abbots Lane	0	0	23	53	56
<b>1002</b>	Abbots Lane	N/A	N/A	N/A	N/A	13
<b>1003</b>	Abbots Lane	N/A	N/A	N/A	N/A	6
<b>1004</b>	Abbots Lane	N/A	N/A	N/A	N/A	25
<b>1005</b>	Abbots Lane	N/A	N/A	N/A	N/A	15
<b>C90</b>	Central Library	N/A	N/A	N/A	N/A	1
<b>C400</b>	Canal Basin	N/A	N/A	N/A	N/A	1
<b>C401</b>	Canal Basin	N/A	N/A	N/A	N/A	1
<b>C402</b>	Canal Basin	N/A	N/A	N/A	N/A	1
<b>C404</b>	Canal Basin	N/A	N/A	N/A	N/A	1
<b>C405</b>	Canal Basin	N/A	N/A	N/A	N/A	1
<b>C406</b>	Canal Basin	N/A	N/A	N/A	N/A	1
<b>C407</b>	Canal Basin	N/A	N/A	N/A	N/A	1
<b>C408</b>	Canal Basin	N/A	N/A	N/A	N/A	1

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

<b>C409</b>	Canal Basin	N/A	N/A	N/A	N/A	1
<b>C410</b>	Hillfields Village	N/A	N/A	N/A	N/A	1
<b>C414</b>	Jardine Crescent	N/A	N/A	N/A	N/A	1
<b>C419</b>	Longford Park	N/A	N/A	N/A	N/A	1
<b>C420</b>	Longford Park	N/A	N/A	N/A	N/A	1
<b>Fleet 176</b>	Whitley Depot	N/A	N/A	N/A	N/A	8
<b>Fleet 180</b>	Whitley Depot	N/A	N/A	N/A	N/A	8
<b>Fleet 181</b>	Whitley Depot	N/A	N/A	N/A	N/A	4
<b>Fleet 182</b>	Whitley Depot	N/A	N/A	N/A	N/A	2
<b>Fleet 183</b>	Whitley Depot	N/A	N/A	N/A	N/A	1
<b>Fleet 184</b>	Whitley Depot	N/A	N/A	N/A	N/A	2
<b>Fleet 185</b>	Whitley Depot	N/A	N/A	N/A	N/A	1
<b>Fleet 192</b>	Whitley Depot	N/A	N/A	N/A	N/A	2
<b>Q7</b>	Central Library	N/A	N/A	N/A	N/A	1
<b>T101</b>	Fargo	N/A	N/A	N/A	N/A	8
<b>T111</b>	Holbrooks Park	N/A	N/A	N/A	N/A	7
<b>T112</b>	Holbrooks Park	N/A	N/A	N/A	N/A	16
<b>T113</b>	Holbrooks Park	N/A	N/A	N/A	N/A	0
<b>T114</b>	Holbrooks Park	N/A	N/A	N/A	N/A	0
<b>T204</b>	Tesco-Arena Park	N/A	N/A	N/A	N/A	2
<b>T208</b>	Radford Rd	N/A	N/A	N/A	N/A	1
<b>T305</b>	Foleshill Rd/St Lawrence	N/A	N/A	N/A	N/A	1
<b>T318</b>	Walsgrave Rd/Clay Lane	N/A	N/A	N/A	N/A	3
<b>T319</b>	A45/Sir Henry Parks Road	N/A	N/A	N/A	N/A	1
<b>T328</b>	London Road/Allard Way	N/A	N/A	N/A	N/A	1
<b>T347</b>	A444 Bell Green Road	N/A	N/A	N/A	N/A	3
<b>T353</b>	London Rd/St James Lane	N/A	N/A	N/A	N/A	1
<b>T356</b>	Ansty Rd/Woodway Lane	N/A	N/A	N/A	N/A	1
<b>T357</b>	Clifford bridge/Belgrave Road	N/A	N/A	N/A	N/A	1
<b>T66</b>	Ricoh Arena	N/A	N/A	N/A	N/A	2
---	UK PSD 541	N/A	N/A	N/A	N/A	7
---	UK PSD 545	N/A	N/A	N/A	N/A	16
---	UK PSD 547	N/A	N/A	N/A	N/A	4
---	UK PSD 548	N/A	N/A	N/A	N/A	10
---	UK PSD 549	N/A	N/A	N/A	N/A	17
---	UK PSD 550	N/A	N/A	N/A	N/A	18
---	UK PSD 551	N/A	N/A	N/A	N/A	27
---	UK PSD 555	N/A	N/A	N/A	N/A	5
---	UK PSD 557	N/A	N/A	N/A	N/A	24

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

---	UK PSD 558	N/A	N/A	N/A	N/A	1
---	UK PSD 559	N/A	N/A	N/A	N/A	2
---	UK PSD 588	N/A	N/A	N/A	N/A	3
---	UK PSD 834	N/A	N/A	N/A	N/A	2
---	UK PSD 927	N/A	N/A	N/A	N/A	14
---	UK PSD 940	N/A	N/A	N/A	N/A	17
---	UK PSD 961	N/A	N/A	N/A	N/A	2
---	UK PSD 971	N/A	N/A	N/A	N/A	24
---	UK PSD 992	N/A	N/A	N/A	N/A	150
---	UK PSD 994	N/A	N/A	N/A	N/A	40
---	VMI UK PSD 169	N/A	N/A	N/A	N/A	1
---	VMI UK PSD 170	N/A	N/A	N/A	N/A	9
---	VMI UK PSD 174	N/A	N/A	N/A	N/A	21
---	VMI UK PSD 186	N/A	N/A	N/A	N/A	3
Whitley 15	Car Park Allotment	N/A	N/A	N/A	N/A	1
Whitley 17	Front vehicle wash	N/A	N/A	N/A	N/A	1
Whitley 18	Fence Hydrant	N/A	N/A	N/A	N/A	1
Whitley 20	Fence Towards MRF1	N/A	N/A	N/A	N/A	3
Whitley 22	Fence towards MRF2	N/A	N/A	N/A	N/A	1
Whitley 23	Humber Road Entrance	N/A	N/A	N/A	N/A	1
Whitley 24	Salt Barn	N/A	N/A	N/A	N/A	2
Whitley 25	Main Site Entrance	N/A	N/A	N/A	N/A	1
Whitley 26	Main Site Exit	N/A	N/A	N/A	N/A	1
Whitley 6	1st Floor Corridor	N/A	N/A	N/A	N/A	1
Whitley 9	Top Corner near MRF	N/A	N/A	N/A	N/A	1

There is a total of 374 cameras included within the Coventry Communications Centre's CCTV Scheme. All cameras are monitored by the CCTV Control Room.

During 2024/25 the cameras were used on 13,749 occasions. This equates to an average of 37 usages per camera for all the CCTV scheme.

Taking the above averages for each camera system and using a similar principle to that previously adopted with other Local Authorities, all cameras registering lower than 18 incidents, this being half the average for each location, will fall into the category of being 'at risk'. During 2024/25, 288 cameras fell below the above criteria.

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

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#### **7.4.6 Viewing and Seizure of evidence**

The viewing and subsequent copying/seizure of recorded images can act as an indicator to support or refute the effectiveness of the scheme in obtaining meaningful evidence. However, it is difficult, if not impossible to ascertain from police records whether the images viewed have been used as evidence to obtain a conviction at court, assisted in any other clearance process or been used for intelligence purposes. Whilst officers complete a log when they receive evidential data, the audit trail is difficult to trace from this point and this is the case with most CCTV schemes.

The following table records how much evidential data has been reviewed and seized as evidence by the Police:

<b>Year</b>	<b>Viewings</b>	<b>CD/DVDs issued</b>	<b>Uploaded to Axon</b>	<b>Hard drive/USB</b>	<b>Stills issued</b>	<b>TOTAL ISSUED</b>
2020/2021	23	23	0	0	0	23
2021/2022	5	4	0	0	0	4
2022/2023	271	244	0	0	2	246
2023/2024	583	45	489	14	5	558
2024/2025	632	17	598	5	1	621

There have been no RIPA requests.

The following table records how many DVDs/portable storage devices (USB/hard drives)/Axon or still images have been issued as evidence to third parties:

<b>Year</b>	<b>Insurance Requests</b>	<b>Evidence issued</b>	<b>Council Requests</b>	<b>Evidence issued</b>	<b>Stills issued</b>
2021/2021	0	0	70	0	12
2021/2022	0	0	46	6	1
2022/2023	4	1	15	12	4
2023/2024	12	3	64	18	8
2024/2025	18	17	415	403	9

#### **7.4.7 Complaints**

A member of the public wishing to make a complaint about the system may do so through Coventry City Council's complaint procedure. A copy of the complaint procedure is available by writing to:

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

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The CCTV & Community Safety Manager  
Coventry City Council  
Coventry Communication Centre  
Whitley Depot  
London Road  
Coventry  
CV3 4AR

A complaints procedure has been documented. A record of the number of complaints or enquiries received will be maintained together with an outline of the action taken.

During the period of evaluation there has been one complaint received but none relate to the schemes in question. The Control Room has, however, received positive feedback from West Midlands Police and a local school for the support of staff during a serious incident and responding to a break in. The Emergency Services Unit has also received The Spire Awards for 'Above and Beyond' in October 2024, in recognition of the Team for making a difference to the Council and the people of Coventry.

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

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## **8.0 CONCLUSION AND RECOMMENDATIONS**

### **8.1 Retrieval of Statistics**

The retrieval of crime and offence statistics has proved difficult as resources have been reduced. The statistics have therefore been obtained from the Government websites and West Midlands Police website.

### **8.2 The CCTV Scheme**

Whilst it is inadvisable to rely solely on Police statistics to evaluate the effectiveness of CCTV as they are notoriously unreliable due to the complexity of the reporting procedures, it is all that is required to comply with accreditation with the British Standard. More in-depth research would need to be undertaken for a reliable conclusion to be made.

During 2024 the recorded crime has decreased by 6%. There was an increase in Shoplifting (+30%), Anti-Social Behaviour (+16%), Other Crime (+12%), Drugs (+2%). Decreases were recorded in Theft from a Person (-26%), Public Order (-23%), Burglary (-16%), Robbery (-16%), Vehicle (-11%), Bike Theft (-11%), Violence and Sexual (-10%), Other Theft (-10%), Criminal Damage/Arson (-7%) and Weapons (-6%).

During 2023/2024, there were 40,777 incidents recorded by the Police in the Coventry area. In 2024/2025 this decreased to 37,539. This equates to a decrease of 6.3%.

This is the eighth year the Evaluation Report has reviewed the number of incidents recorded in detail by the CCTV operators. The most prominent recorded incidents were Theft, followed by Shoplifting.

During 2020/2021, there were 2,042 incidents recorded by the CCTV operators, this equated to a decrease of 64.8%. During 2021/2022, there were 3,090 incidents recorded by the CCTV operators, this equated to an increase of 51.3% compared to the previous period. During 2022/2023, there were 3,542 incidents recorded by the CCTV operators, this equates to an increase of 14.6% compared to the previous period. During 2023/2024, there were 4,691 incidents recorded by the CCTV operators, this equated to an increase of 32.4% compared to the previous period. In 2024/2025, there were 5,578 incidents recorded by the CCTV operators, this equates to an increase of 18.9% compared to the previous period.

During 2024/2025 the CCTV operators used the cameras on 13,749 occasions; an increase of 0.7% over the previous period of 2023/2024 of 13,653. This equates to an average of 37 usages per camera for all the CCTV scheme.

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

---

Taking the above averages for each camera system and using a similar principle to that previously adopted with other Local Authorities, all cameras registering lower than 18 incidents, this being half the average for each location, will fall into the category of being 'at risk'. During 2024/25, 288 cameras fell below the above criteria. Further investigations into the performance of cameras and continued availability will need to be assessed especially if those cameras have been faulty for extended periods. This analysis does not mean that the 'at risk cameras' should automatically be decommissioned, as further investigation should be made.

The following table records how much evidential data has been reviewed and seized as evidence by the Police:

<b>Year</b>	<b>Viewings</b>	<b>CD/DVDs issued</b>	<b>Uploaded to Axon</b>	<b>Hard drive/USB</b>	<b>Stills issued</b>	<b>TOTAL ISSUED</b>
2020/2021	23	23	0	0	0	23
2021/2022	5	4	0	0	0	4
2022/2023	271	244	0	0	2	246
2023/2024	583	45	489	14	5	558
2024/2025	632	17	598	5	1	621

For other third-party requests, there were:

<b>Year</b>	<b>Insurance Requests</b>	<b>Evidence issued</b>	<b>Council Requests</b>	<b>Evidence issued</b>	<b>Stills issued</b>
2021/2021	0	0	70	0	12
2021/2022	0	0	46	6	1
2022/2023	4	1	15	12	4
2023/2024	12	3	64	18	8
2024/2025	18	17	415	403	9

There were no Subject Access Requests in 2024/2025.

The above is an indication that the CCTV system is having a positive impact.

The Information Commissioner's CCTV Code of Practice requires makes the following requirements:

*"You should review regularly whether the use of CCTV continues to be justified. You will have to renew your notification yearly, so this would be an appropriate time to consider the ongoing use of CCTV"*

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

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*...there should be a periodic review (at least annually) of the systems effectiveness to ensure that it is still doing what it was intended to do. If it does not achieve its purpose, it should be stopped or modified."*

**Information Commissioners Code of Practice**

The purposes and scope of the scheme are detailed in Section Four of this report and these include the prevention and detection of offences. Whilst it is not possible to make an assumption that the CCTV system is actually preventing offences it is a component part of the preventative package.

To remove or modify the use of the CCTV system may also detract from a further identified purpose, this being to reduce the fear of crime. It is therefore recommended that at present the system is effective in achieving its purpose, however, there appears to be no current research available which indicates the perceptions of the public, residents and those working in the area covered by the cameras.

**8.3 Future Evaluations**

It is recommended that Coventry City Council – Communications Centre's CCTV scheme be evaluated on an annual basis. This will ensure continued compliance with the British Standard, which is assessed each year; it will also provide compliance with legislation and the Surveillance Camera Codes.

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

**Appendix A**

Camera No:	Location
2	Shelton Square
4	Market Way
5	Chauntry Place
6	Study Inn
7	Upper Precinct
8	Upper Precinct
9	Broadgate House
10	Broadgate House
11	Broadgate House
12	Broadgate House
14	Bull Yard
15	Precinct Cross
16	Warwick Row
17	Hertford Street
18	Much Park Street Junction 5
19	Hertford Street
20	Greyfriars Green
21	Burgess/Corporation St/Hales St
22	Sainsburys
23	Fairfax Street
27	Whitley Depot
33	High Street
37	White Friars Junction 4
39	Barracks Entry/Exit
40	Queen Victoria Road
41	City Arcade
43	Spon Street Subway
44	Co-op Service Area
45	Smithford Way
46	Smithford Way
47	Corporation Street
48	Hill Street
55	Chauntry Place

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

<b>68</b>	Bayley Lane
<b>69</b>	Priory Place
<b>71</b>	Silver Street Car Park
<b>77</b>	Jordan Well
<b>79</b>	Spon Street
<b>81</b>	Top Shop Broadgate
<b>84</b>	Trinity Street Bollards
<b>85</b>	West Orchards
<b>86</b>	Flying Standard
<b>89</b>	Cook Street Gate
<b>92</b>	Gosford Street Phoenix
<b>93</b>	Short Street
<b>94</b>	New Union Street Junction 5
<b>96</b>	Grosvenor Road Subway
<b>98</b>	Far Gosford Street
<b>99</b>	Cox Street
<b>100</b>	Burges Middle/Cross Cheaping
<b>101</b>	Lady Herberts Gardens
<b>102</b>	Lady Herberts Gardens
<b>103</b>	Priory Place
<b>104</b>	Priory Place
<b>105</b>	Priory Gardens
<b>106</b>	White Street
<b>108</b>	Ring Road Junction 7
<b>109</b>	Gosford Clock
<b>111</b>	Ikea Roof
<b>112</b>	Spon Street
<b>114</b>	Memorial Park
<b>115</b>	Memorial Park
<b>116</b>	City Arcade Birdcage End
<b>117</b>	Ham Bar Alley
<b>119</b>	New Union Street
<b>123</b>	Stoney Stanton Road
<b>124</b>	Primrose Hill Street/Cox Street
<b>126</b>	Rear of Sainsburys
<b>127</b>	Swanswell Park

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

<b>128</b>	Grove Street Car Park
<b>129</b>	Lower Ford Street
<b>130</b>	Spon Street Subway
<b>135</b>	Greyfriars Green
<b>146</b>	The Squirrel
<b>172</b>	Whitefriars Little Park
<b>173</b>	Albert Street
<b>174</b>	Bishop Street/Tower Street
<b>175</b>	Hillfields Phillips Building
<b>176</b>	Hillfields Watch Building
<b>180</b>	Ring Road J7
<b>181</b>	Croft Road
<b>182</b>	Butts Road
<b>183</b>	Butts Road
<b>184</b>	Slip Road Junction 7
<b>185</b>	Slip Road Junction 7
<b>186</b>	Slip Road Junction 7
<b>187</b>	Planet Ice Junction 7
<b>201</b>	Spon Street Subway into City
<b>202</b>	Spon Street Subway Cycle Ramp
<b>203</b>	Grosvenor Road Subway
<b>204</b>	Grosvenor Road Subway
<b>205</b>	Much Park Street Junction 5
<b>206</b>	Much Park St Subway Out of City
<b>207</b>	New Union St Subway into City
<b>208</b>	Spon Street Subway into City
<b>209</b>	Spon Street Subway Cycle Ramp
<b>210</b>	Whitefriars Street Subway
<b>211</b>	Whitefriars Street Subway
<b>212</b>	Whitefriars Street Subway
<b>256</b>	Far Gosford Street
<b>298</b>	Friargate Side
<b>299</b>	Friargate Front
<b>301</b>	Memorial Park
<b>303</b>	Memorial Park
<b>304</b>	Memorial Park
<b>305</b>	Memorial Park
<b>306</b>	Memorial Park
<b>307</b>	Memorial Park

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

<b>308</b>	Memorial Park
<b>309</b>	Memorial Park
<b>310</b>	Memorial Park
<b>311</b>	Memorial Park
<b>312</b>	Memorial Park
<b>313</b>	Memorial Park
<b>314</b>	Memorial Park
<b>315</b>	Memorial Park
<b>316</b>	Memorial Park
<b>317</b>	Memorial Park
<b>321</b>	Memorial Park
<b>350</b>	Westminster Car Park
<b>351</b>	Memorial Park
<b>352</b>	Westminster Car Park
<b>353</b>	Ramada
<b>354</b>	Friargate Boulevard Train Station
<b>361</b>	Godiva Festival
<b>362</b>	Godiva Festival
<b>363</b>	Godiva Festival
<b>401</b>	Salt Lane Car Park
<b>402</b>	Salt Lane Car Park
<b>403</b>	Salt Lane Car Park
<b>404</b>	Salt Lane Car Park
<b>405</b>	Salt Lane Car Park
<b>406</b>	Salt Lane Car Park
<b>407</b>	Salt Lane Car Park
<b>408</b>	Salt Lane Car Park
<b>409</b>	Salt Lane Car Park
<b>410</b>	Salt Lane Car Park
<b>411</b>	Salt Lane Car Park
<b>412</b>	Salt Lane Car Park
<b>413</b>	Salt Lane Car Park
<b>414</b>	Salt Lane Car Park
<b>415</b>	Salt Lane Car Park
<b>416</b>	Salt Lane Car Park
<b>417</b>	Salt Lane Car Park
<b>418</b>	Salt Lane Car Park
<b>419</b>	Salt Lane Car Park
<b>420</b>	Salt Lane Car Park

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

<b>421</b>	Salt Lane Car Park
<b>422</b>	Salt Lane Car Park
<b>423</b>	Salt Lane Car Park
<b>424</b>	Salt Lane Car Park
<b>425</b>	Salt Lane Car Park
<b>426</b>	Salt Lane Car Park
<b>427</b>	Salt Lane Car Park
<b>428</b>	Salt Lane Car Park
<b>429</b>	Salt Lane Car Park
<b>430</b>	Salt Lane Car Park
<b>431</b>	Salt Lane Car Park
<b>432</b>	Salt Lane Car Park
<b>433</b>	Salt Lane Car Park
<b>434</b>	Salt Lane Car Park
<b>435</b>	Salt Lane Car Park
<b>436</b>	Salt Lane Car Park
<b>437</b>	Salt Lane Car Park
<b>439</b>	Salt Lane Car Park
<b>440</b>	Salt Lane Car Park
<b>442</b>	Salt Lane Car Park
<b>443</b>	Salt Lane Car Park
<b>445</b>	Salt Lane Car Park
<b>446</b>	Salt Lane Car Park
<b>447</b>	Salt Lane Car Park
<b>448</b>	Salt Lane Car Park
<b>449</b>	Salt Lane Car Park
<b>450</b>	Salt Lane Car Park
<b>701</b>	Transport Hub
<b>702</b>	Transport Hub
<b>703</b>	Transport Hub
<b>704</b>	Transport Hub
<b>705</b>	Transport Hub
<b>706</b>	Transport Hub
<b>707</b>	Transport Hub
<b>708</b>	Transport Hub
<b>709</b>	Transport Hub
<b>710</b>	Transport Hub
<b>711</b>	Transport Hub
<b>712</b>	Transport Hub

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

<b>713</b>	Transport Hub
<b>715</b>	Magistrates Car Park
<b>716</b>	Co-op
<b>801</b>	Ring Road Junction 1
<b>802</b>	Ring Road Junction 3
<b>803</b>	Ring Road Junction 4
<b>805</b>	Ring Road Junction 5
<b>806</b>	Friargate / Warwick Road
<b>807</b>	Friargate Slip Road
<b>808</b>	Ring Road Junction 7
<b>809</b>	Ring Road Junction 8
<b>810</b>	Ring Road Junc 9 / Upper Wells St
<b>811</b>	Fairfax Street / Cox Street
<b>812</b>	Corporation St nr Upper Well St
<b>815</b>	SBW / Oxford Street
<b>816</b>	SBW / Walsgrave Road
<b>817</b>	Walsgrave Road / Clay Lane
<b>819</b>	Walsgrave Road/Dane Road
<b>820</b>	Ansty Road/Sewall Highway
<b>821</b>	Ansty Road/Wyken Croft
<b>822</b>	Ansty Road/Clifford Bridge Road
<b>823</b>	Ansty Road/Woodway Lane
<b>824</b>	Hinkley Road/Parkway
<b>825</b>	University Hospital
<b>826</b>	Clifford Bridge Rd/Belgrave Road
<b>827</b>	Henley Road/Old Church Road
<b>828</b>	A444/Binley Rd A
<b>829</b>	A444/Binley Rd B
<b>830</b>	Binley Road/Church Lane
<b>831</b>	Binley Road
<b>832</b>	Binley Road/Hipswell Highway
<b>833</b>	Brandon Road/Brinklow Road
<b>834</b>	Brandon Road/Eastern Bypass
<b>836</b>	London Road/St James Lane
<b>837</b>	London Road/Allard Way
<b>838</b>	London Road/Whitley
<b>839</b>	London Road/Daventry Road
<b>840</b>	Whitley/A444 NB
<b>841</b>	Whitley/A444 SB

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

<b>842</b>	London Road/Quarryfield
<b>843</b>	Charterhouse/Gulson Road
<b>845</b>	A45/Windmill Village Hotel
<b>846</b>	A45 Dunchurch Highway
<b>847</b>	A45/Broad Lane
<b>848</b>	Dunchurch Highway
<b>849</b>	Herald Ave/ Vanguard Ave
<b>850</b>	A45/Matrix Churchill
<b>851</b>	A45/Sir Henry Parks Road
<b>853</b>	A45/Kenilworth Road
<b>854</b>	A45/Green Lane
<b>855</b>	A45/Leamington Road (West)
<b>856</b>	A45/Leamington Road (East)
<b>857</b>	Warwick Road/Leamington Road
<b>858</b>	Kenilworth Road/Earlsdon Ave
<b>859</b>	Holbrook Lane/Parkgate Road
<b>860</b>	Radford Rd/Light Lane
<b>861</b>	Radford Road/Lydgate3 Road
<b>862</b>	Radford Road/Beake Ave
<b>863</b>	Beake Ave/Burnaby Road
<b>864</b>	Beake Ave/Parkgate Road
<b>865</b>	Holbrook Lane/Burnaby Road
<b>866</b>	Holbrook Lane/Lythalls Lane
<b>867</b>	Wheelwright Lane/Hen Lane
<b>868</b>	Bennets Road South/Sandpits Ln
<b>869</b>	Barker Butts Lane/Moseley Ave
<b>870</b>	Holyhead Road/Barras Lane
<b>871</b>	Holyhead Road/Four Pounds Ave
<b>872</b>	Holyhead Road/Grayswood Ave
<b>873</b>	Holyhead Road/Coundon Wedge
<b>875</b>	Pickford Way/Parkhill Drive
<b>875</b>	Pickford Way/Coundon Wedge
<b>876</b>	Pickford Way Roundabout
<b>877</b>	The Butts/Windsor Street
<b>878</b>	Allesley Old Road/Hearsall Lane
<b>879</b>	Allesley Old Road/Grayswood Ave
<b>880</b>	Hearsall Common/Queensland Av
<b>881</b>	Burnaby Road/Catesby Road
<b>882</b>	Beake Avenue/Links Road

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

<b>890</b>	Foleshill Road / Harnall Lane
<b>891</b>	Foleshill Road/Cashs Lane
<b>892</b>	Enterprise House Island
<b>893</b>	Foleshill Road/Broad Street
<b>894</b>	Foleshill Road / Station Street
<b>895</b>	Foleshill Road/Cross Road
<b>896</b>	Foleshill Road/St Lawrence
<b>897</b>	Longford Road / Tesco Access
<b>898</b>	Longford Road/Windmill Road
<b>899</b>	Longford Road/Longford Park
<b>900</b>	Bedworth Road/Ibstock Road
<b>901</b>	Stoney St Road/Harnall Lane
<b>902</b>	Stoney Stanton Road
<b>903</b>	Stoney St Road/Broad Street
<b>904</b>	Stoney St Road/Cross Road
<b>905</b>	Bell Green Road/Sewall Highway
<b>910</b>	Ricoh Arena
<b>911</b>	Tesco Arena Park
<b>912</b>	Phoenix Way
<b>913</b>	A444 layby
<b>914</b>	Winding House Lane
<b>915</b>	Blue Ribbon Island
<b>916</b>	A444 nr John Wigley Way
<b>917</b>	A444/Bell Green RBT
<b>918</b>	A444/Winding House Lane
<b>921</b>	Broad Lane/Nod Rise
<b>922</b>	Broad Lane/Glendower Avenue
<b>923</b>	Tile Hill Lane / Templar Avenue
<b>924</b>	Kenilworth Road / Gibbet Hill
<b>925</b>	Rail Station Crossing
<b>926</b>	Eastern Green Bridge O/B
<b>927</b>	Croft Road
<b>1001</b>	Abbots Lane
<b>1002</b>	Abbots Lane
<b>1003</b>	Abbots Lane
<b>1004</b>	Abbots Lane
<b>1005</b>	Abbots Lane
<b>C90</b>	Central Library
<b>C400</b>	Canal Basin

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

<b>C401</b>	Canal Basin
<b>C402</b>	Canal Basin
<b>C404</b>	Canal Basin
<b>C405</b>	Canal Basin
<b>C406</b>	Canal Basin
<b>C407</b>	Canal Basin
<b>C408</b>	Canal Basin
<b>C409</b>	Canal Basin
<b>C410</b>	Hillfields Village
<b>C414</b>	Jardine Crescent
<b>C419</b>	Longford Park
<b>C420</b>	Longford Park
<b>Fleet 176</b>	Whitley Depot
<b>Fleet 180</b>	Whitley Depot
<b>Fleet 181</b>	Whitley Depot
<b>Fleet 182</b>	Whitley Depot
<b>Fleet 183</b>	Whitley Depot
<b>Fleet 184</b>	Whitley Depot
<b>Fleet 185</b>	Whitley Depot
<b>Fleet 192</b>	Whitley Depot
<b>Q7</b>	Central Library
<b>T66</b>	Ricoh Arena
<b>T101</b>	Fargo
<b>T111</b>	Holbrooks Park
<b>T112</b>	Holbrooks Park
<b>T113</b>	Holbrooks Park
<b>T114</b>	Holbrooks Park
<b>T204</b>	Tesco-Arena Park
<b>T208</b>	Radford Rd
<b>T305</b>	Foleshill Rd/St Lawrence
<b>T318</b>	Walsgrave Rd/Clay Lane
<b>T319</b>	A45/Sir Henry Parks Road
<b>T328</b>	London Road/Allard Way
<b>T347</b>	A444 Bell Green Road
<b>T353</b>	London Rd/St James Lane
<b>T356</b>	Ansty Rd/Woodway Lane
<b>T357</b>	Clifford bridge/Belgrave Road
<b>---</b>	UK PSD 541
<b>---</b>	UK PSD 545

**Coventry City Council - Communications Centre**  
**CCTV Evaluation Report**  
**1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025**  
**British Standard 7958**

---	UK PSD 547
---	UK PSD 548
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---	UK PSD 558
---	UK PSD 559
---	UK PSD 588
---	UK PSD 834
---	UK PSD 927
---	UK PSD 940
---	UK PSD 961
---	UK PSD 971
---	UK PSD 992
---	UK PSD 994
---	VMI UK PSD 169
---	VMI UK PSD 170
---	VMI UK PSD 174
---	VMI UK PSD 186
Whitley 6	1st Floor Corridor
Whitley 9	Top Corner near MRF
Whitley 15	Car Park Allotment
Whitley 17	Front vehicle wash
Whitley 18	Fence Hydrant
Whitley 20	Fence Towards MRF1
Whitley 22	Fence towards MRF2
Whitley 23	Humber Road Entrance
Whitley 24	Salt Barn
Whitley 25	Main Site Entrance
Whitley 26	Main Site Exit