

Adult Social Care

Easy read guide to Direct Payments



● Easy read guide to Direct Payments

This leaflet is for people who want to know about Direct Payments. Direct Payments is money that Coventry City Council can give you to buy the care and support you need.

● About Direct Payments?

A Direct Payment is money can Coventry City Council give you. It is a different way of getting the support you need.

You can buy your own support and services instead of Coventry City Council arranging them for you.

Direct Payments can help you be more independent. This means having control over your life, making your own choices and doing things for yourself.

● What can a Direct Payment be used for?

Support with personal things – like having a bath, washing, getting dressed or helping you prepare food.

A personal assistant can help you do different activities.

Short breaks at home or somewhere else so your carer can take a break. This is sometimes called respite break or replacement care.


You could use a direct payment to pay for equipment and activities as agreed with your allocated worker.

● What will a Direct Payment mean for me?

With a Direct Payment, you will be the boss of your own life. You choose what services you use, when you use them and who you get them from.

You will need a prepaid card for the Direct Payment and will need to write down how you spend your money.

You will be in charge for arranging your own care and support. This means making sure you have extra help ready if your support worker or personal assistant goes on holiday or is sick.



● Can I have help with managing my Direct Payment?

You can get help to manage a Direct Payment – this could be from friends or family. You will still be in charge of the Direct Payment.

You can also get help from an organisation called Penderels Trust. They will give you free advice on managing a Direct Payment and talk to you about being a good boss if you use personal assistants.

You can telephone Penderels Trust on 024 7651 1611
<https://www.penderelstrust.org.uk/>

● How do I get a Direct Payment?

Your allocated worker will need to spend time with you to find out what support you need. This is called an assessment.

If your worker says you need support, they must give you the choice of Direct Payments instead of council services or a mixture of both. It is up to you if you say **YES** or **NO** to a Direct Payment.

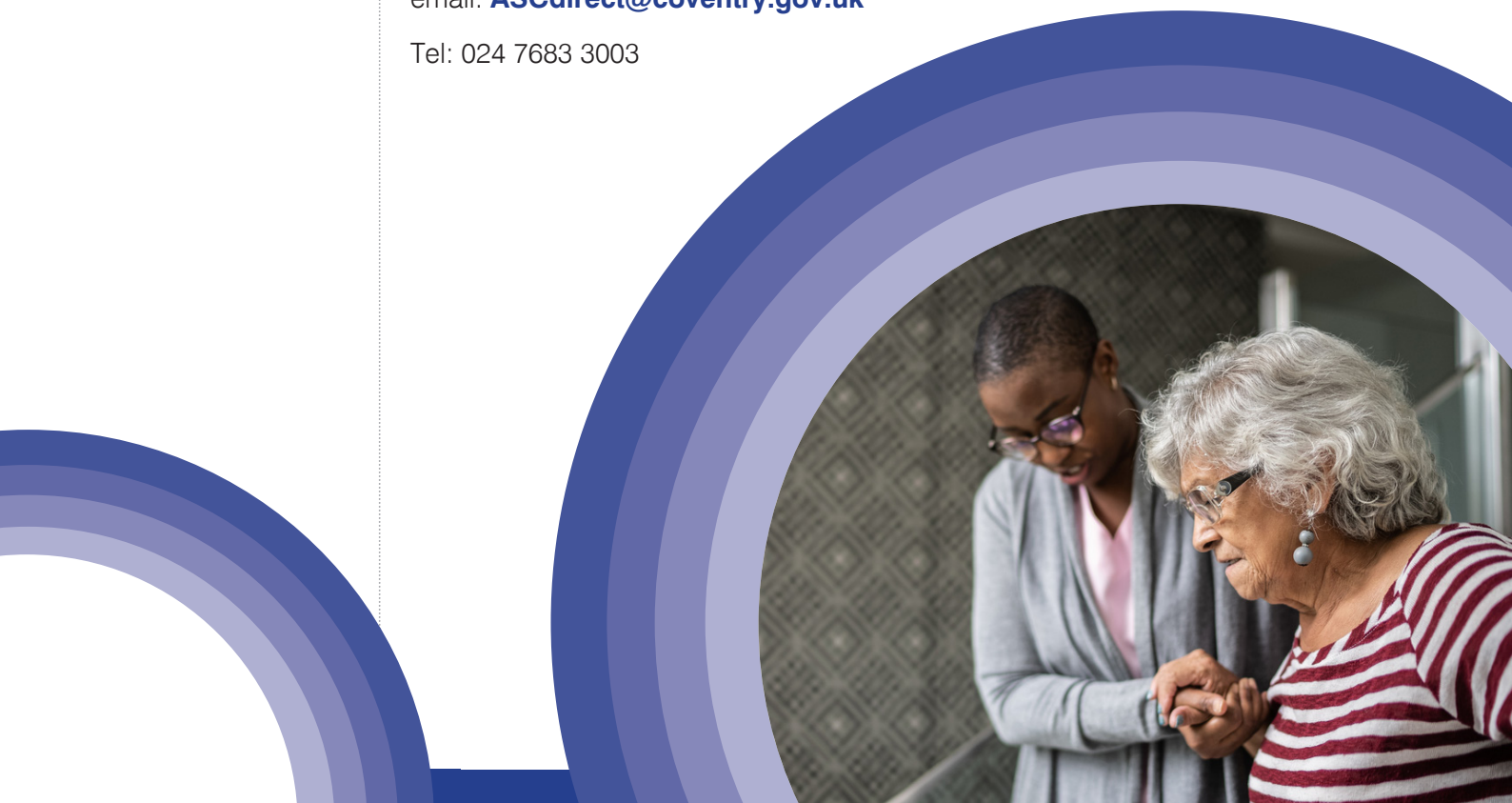
You will be given a copy of your care and support plan which will include what you will need to buy, who will help you and when this should happen.

● How do find out more about Direct Payments?

Adult Social Care Direct

email: ASCdirect@coventry.gov.uk

Tel: 024 7683 3003



○ Contact Adult Social Care Direct

Call **024 7683 3003**

or email ascdirect@coventry.gov.uk

or visit www.coventry.gov.uk/health-social-care

Speech impairment, deaf or hard of hearing? You can call using Next Generation Text (also known as Text Relay and TypeTalk): **18001 024 7683 3003**

If you require this information in another language or format, please email ascdirect@coventry.gov.uk

Jeśli potrzebujesz zawartych informacji w innym języku lub formacie, prosimy o wiadomość e-mail na adres ascdirect@coventry.gov.uk

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ascdirect@coventry.gov.uk 'ਤੇ ਈਮੇਲ ਕਰੋ

اگر آپ کو یہ معلومات کسی دوسری زبان یا فارمیٹ میں درکار ہوں تو براۓ مہربانی ascdirect@coventry.gov.uk پر ای میل کریں۔

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Dacă aveți nevoie de aceste informații într-o altă limbă sau format, vă rugăm trimiteți email la: ascdirect@coventry.gov.uk

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