

# Are you worried about a child, young person or their family? Updated April 2023

Here are some useful numbers and links for services that can provide support

## 24/7 Crisis line

For urgent calls for children and young people who are experiencing a mental health crisis contact the 24/7 Rise Crisis team on

**Freephone 08081 966798**  
(select option 2)

## Dimensions Tool

The Dimensions of Health and Wellbeing is a free online tool providing self-care information to support adults, children and young people in Coventry and Warwickshire. You can rate yourself or another person against a number of dimensions related to health and wellbeing. The Dimensions tool is available 24/7 and creates a Dimensions report which provides information about self-care, local services and support.

To access the Dimensions of Health and Wellbeing please go to [www.cwrise.com/dimensions-tool/](http://www.cwrise.com/dimensions-tool/)

## Coventry City Council Family Hubs

Children, young people, and families can access information, advice, guidance through a Family Hub in their local area. The Family Hub works with a range of multi-agency early help partners so children and young people can get the right help at the right time.

**0800 887 0545**  
[www.coventry.gov.uk/earlyhelp](http://www.coventry.gov.uk/earlyhelp)

## Family Health and Lifestyles Service

Helping children and young people take responsibility for their own health and adopt a healthy lifestyle through: School Nurses, Health Visitors, Stop Smoking Services, the Be Active Be Healthy team, Infant Feeding Team Family Nurse Partnership and MAMTA. Please see the video below for an overview of the service.

There is also **ChatHealth**, a free confidential text service **07507 331 949** for 11-18-year-olds.  
**024 7518 9190**

[www.swft.nhs.uk/our-services/children-and-young-peoples-services/coventry-family-health-and-lifestyle-service-0-19-years](http://www.swft.nhs.uk/our-services/children-and-young-peoples-services/coventry-family-health-and-lifestyle-service-0-19-years)

## Kooth

Kooth is an emotional wellbeing support offer that provides anonymised freeonline advice, support and guidance to youngpeople aged 11 to 25 years. Kooth allows young

people to access a community whereby they can find support through magazine articles, peer to peer discussion forums, a self-help activity hub as well as online 1:1 counselling support. Please see the video below for an overview of the service.

Short video about Kooth:  
[vimeo.com/318731977](https://vimeo.com/318731977)  
[www.kooth.com](http://www.kooth.com)

## Positive Choices

A free confidential service for young people aged between 5 and 24 to talk about their own drug and alcohol use or if they are impacted by another's substance misuse, unhealthy partner relationships and sexual health. Support is flexible to suit the need of the young person. We offer face to face and online appointments and work one to one and in groups including at our Ecotherapy allotment project.

**024 7655 3130**  
To make a referral or speak with a member of the team, please contact [coventrypp.info@cgl.org.uk](mailto:coventrypp.info@cgl.org.uk)  
[www.changegrowlive.org/positive-choices-coventry](http://www.changegrowlive.org/positive-choices-coventry)

## Children and young people MH Service

If you would like to talk about a child or young person, you can have a consultation with a mental health clinician within the Navigation Hub.

**Rise Navigation hub**  
**0300 200 2021**  
[www.cwrise.com](http://www.cwrise.com)

## Virtual School

Is the Child Looked After (CLA) or previously looked after (PCLA)? The virtual school can offer support and advice to schools, nurseries and colleges.

**024 7697 5535**  
[virtualschool@coventry.gov.uk](mailto:virtualschool@coventry.gov.uk)  
[www.coventry.gov.uk/virtualschool](http://www.coventry.gov.uk/virtualschool)

## Children Looked After (CLA) Service

Children Looked After service offers therapeutic interventions to children and young people aged 5-18, who are currently looked after by Coventry local authority and are living within a 20-mile radius of Coventry. Support includes Attachment difficulties, breakdown of relationships, Self-harm, early trauma, and behavioural difficulties Therapeutic parenting PACE, DDP. Referrals from

Professionals sent to Rise Navigation hub on  
**0300 200 2021**  
[www.cwrise.com](http://www.cwrise.com)

## Coventry and Warwickshire Relate

Relate provide a counselling support offer to children and young people across Coventry and Warwickshire. Time For You children and young people's service is one-to-one counselling support for those affected by issues such as family breakdown, bullying and peer relationships, bereavement, step-families, or the absence of a family member in their life. The offer is delivered in the majority of local primary, secondary, and SEN Schools, in Coventry. Wish service is another offer which supports children and young people that have witnessed / experienced Domestic violence and abuse. All referrals to this project need to come via social care. Services are provided remotely and face to face.

**024 7622 5863**  
[info@relatecoventry.org](mailto:info@relatecoventry.org)  
[www.relatecoventry.org](http://www.relatecoventry.org)

## Coventry SEND Support Service

Coventry SEND Support Service continues to offer support to schools through their link SEND professionals. This includes work with families, children and young people and setting staff; this support is usually agreed through the setting SENCo or other members of the leadership team. In the event of 'critical incidents' including sudden or unexpected deaths, members of the school leadership team can contact the Educational Psychology Service to seek advice and support - please ring 024 7678 8400 and an EP will get back to you as soon as possible and where possible on the same day.

**024 7678 8400**  
**BSCLimbrickWoodCentre**  
[@coventry.gov.uk](mailto:@coventry.gov.uk)  
[www.coventry.gov.uk/coventry-send-support-service](http://www.coventry.gov.uk/coventry-send-support-service)

## NSPCC National Services

As part of the NSPCC's fight for every childhood, we work directly with children and families in our service centres across the UK and Channel Islands and give support to thousands of adults and young people in need through the NSPCC Helpline. We work with primary schools up and down the country through our Speak Out Stay Safe programme, helping children to keep themselves safe.

Our projects such as Together for Childhood help children who've experienced abuse, support parents, and work to transform the way

communities come together to prevent child cruelty.

[www.nspcc.org.uk/keeping-children-safe/childrens-mental-health/](http://www.nspcc.org.uk/keeping-children-safe/childrens-mental-health/)

0808 800 5000

Childline Tel: 0800 1111

## Compass Coventry

Compass offers free and confidential support for children & young people with mild to moderate mental wellbeing needs.

We support children & young people from 5 to 18 years, and up to 25, if they have a SEND need or are a Care Leaver. They also support parents, carers & professionals who are worried about a child or young person's mental wellbeing.

We provide self-help resources, information & advice, 1:1 or group intervention, counselling and family-based support to help children & young people understand the issues they are struggling with, provide strategies to cope and achieve positive mental wellbeing.

Telephone – 02467 186 206

Email – [compass.cypeip@nhs.net](mailto:compass.cypeip@nhs.net)

[www.compass-uk.org/services/compass-coventry-children-and-young-peoples-mental-health-service/](http://www.compass-uk.org/services/compass-coventry-children-and-young-peoples-mental-health-service/)

## CW Mind

A range of new offers are available for children and young people in Coventry. Find out more here.

To make a referral following the link

<https://cwmind.org.uk/supporting-children-and-young-people/>

024 7663 1835

[cyp@cwmind.org.uk](mailto:cyp@cwmind.org.uk)

## Community Autism Support Service (CASS)

The Community Autism Support Service (CASS) for Coventry and Warwickshire is being developed and improved.

The service supports children, young people and adults who are awaiting a neurodevelopmental assessment, those diagnosed with autism, and their families and carers.

Telephone support Monday to Friday, 8am to 8pm by calling 024 7601 2333

<https://casspartnership.org.uk/>

<https://cwmind.org.uk/cass-children-and-young-people/>

## Vibes (ASC) Youth Clubs

About us: The youth clubs are for young people that have a diagnosis of Autism Spectrum Condition (ASC), who live in Coventry and are aged between 7-18. The groups are split up by age as follows: Younger Group: 7-10 years, Middle Group: 11-15 years, Older Group: 16-18 years. The service is designed to meet the needs of young people who are able to independently participate in the activities. The clubs do not have the capacity to provide high level support.

024 7663 1835

[vibes@cwmind.org.uk](mailto:vibes@cwmind.org.uk)

[www.cwmind.org.uk/asc-social-clubs/](http://www.cwmind.org.uk/asc-social-clubs/)

## Young Black Men's Project

An early intervention and prevention mental health programme run by black men, for young black men. The service works to raise awareness of mental health and tackle stigma within the community.

024 7663 1835

[ybm@cwmind.org.uk](mailto:ybm@cwmind.org.uk)

[www.cwmind.org.uk/young-black-men-2](http://www.cwmind.org.uk/young-black-men-2)

## Positive Youth Foundation

The Positive Youth Foundation (PYF) is a registered charity that provides a wide range of high-quality programmes and opportunities for some of the most vulnerable young people in Coventry aged 8-25.

Our work can offer valuable support for children and young people, including newly arrived refugees and migrants, experiencing early signs of stress and anxiety.

024 7615 8550

[info@positiveyouthfoundation.org](mailto:info@positiveyouthfoundation.org)

[www.positiveyouthfoundation.org/our-work/](http://www.positiveyouthfoundation.org/our-work/)

## Grapevine Coventry and Warwickshire

Teenvine Next Steps and Teenvine Plus are intensive programmes run by Grapevine, available for young people with SEND (diagnosed or undiagnosed) who are struggling with school/service engagement or need extra support accessing community and becoming more independent. Teenvine Next Steps offers 1:1 and small group support for 6-12 months. Teenvine Plus offers family, 1:1 and group opportunities for upto 12 months. Contact Sarah or Paul for more information and a link to the referral form. Young people can be self-referred, family referred or professional referred.

[www.instagram.com/teenvineplus](https://www.instagram.com/teenvineplus)

[www.facebook.com/teenvineplus](https://www.facebook.com/teenvineplus)

[www.facebook.com/teenvinenextsteps](https://www.facebook.com/teenvinenextsteps)

[www.grapevinecovandwarks.org](http://www.grapevinecovandwarks.org)

### Contact:

Paul Kedwards (Teenvine Next Steps)

07942 266 545

[pkedwards@grapevinecovandwarks.org](mailto:pkedwards@grapevinecovandwarks.org)

Sarah Grove (Teenvine Plus) 07846 956 603

[sgrove@grapevinecovandwarks.org](mailto:sgrove@grapevinecovandwarks.org)

Coventry Youth Activists (CYA) are a campaigns group changing young lives in Coventry. CYA members decide on the issues that matter to them and set about making positive change for themselves and others.

[mgillespie@grapevinecovandwarks.org](mailto:mgillespie@grapevinecovandwarks.org)

[candrew@grapevinecovandwarks.org](mailto:candrew@grapevinecovandwarks.org)

[www.grapevinecovandwarks.org/what-we-do/shifting-power/](http://www.grapevinecovandwarks.org/what-we-do/shifting-power/)

## Adult MH Support

A wide range of support including one-to-one, mental health courses to help people better understand and manage their own mental health.

[www.cwmind.org.uk](http://www.cwmind.org.uk)

### Pathfinder One-to-Ones

024 7622 9988

[pathways@cwmind.org.uk](mailto:pathways@cwmind.org.uk)

[www.wbc.cwmind.org.uk/pathfinder](http://www.wbc.cwmind.org.uk/pathfinder) to <https://cwmind.org.uk/pathfinder/>

### Recovery Wellbeing Academy

[www.recoveryandwellbeing.co.uk](http://www.recoveryandwellbeing.co.uk)

### Community Support

024 7652 0681

[www.cwmind.org.uk/community-support-service](http://www.cwmind.org.uk/community-support-service)

## Coventry Safe Haven

A drop-in available to anyone aged 18+ for out-of-hours mental health support. A welcoming, safe, comfortable, non-judgmental and non-clinical environment, that provides information and emotional support.

07921 876 065

[coventryhaven.mhm@nhs.net](mailto:coventryhaven.mhm@nhs.net)

[www.mhm.org.uk/coventry-safe-haven](http://www.mhm.org.uk/coventry-safe-haven)

## Improving Access to Psychological Therapy (IAPT)

Helping those aged 16+ with symptoms of anxiety or depression.

024 7667 1090

[www.healthymindservice.com](http://www.healthymindservice.com)

## Other useful websites:

[cwmind.org.uk/get-help/](http://cwmind.org.uk/get-help/)

[www.cwmind.org.uk/resources-for-children-and-young-people/](http://www.cwmind.org.uk/resources-for-children-and-young-people/)

[www.coventry.gov.uk/adultmhs](http://www.coventry.gov.uk/adultmhs)

[www.coventry.gov.uk/sendiasmhw](http://www.coventry.gov.uk/sendiasmhw)

[www.coventry.gov.uk/children-families/positive-parenting](http://www.coventry.gov.uk/children-families/positive-parenting)

[www.coventry.gov.uk/children-families/ready-steady-grow/2](http://www.coventry.gov.uk/children-families/ready-steady-grow/2)

[www.annafreud.org/insights/news/](http://www.annafreud.org/insights/news/)



[www.coventry.gov.uk](http://www.coventry.gov.uk)



Coventry City Council