



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI408125699

Thank you for your request for information relating to homecare and the national living wage.

You have requested the following information:

1. Does your council currently make it a contractual condition that your externally commissioned homecare providers must pay their homecare workers for their travel time?

Providers are paid an amortised (all in) rate. It is expected that mileage etc. is paid from this rate.

2. Does your council ever review the payslips and minimum wage records of your externally commissioned providers to monitor compliance with the national living wage?

The Council's Adult Social Care Commissioning department do not review payslips for staff recruited by commissioned providers. Recruitment checks are conducted as part of quality assurance visits, salary information is part of the staff contract and detailed within the letter of job offer within staff files.

3. Please list the steps that your council has taken to ensure that your externally commissioned care providers are paying their home care workers at least the national living wage.

Providers are contracted to ensure they are paying their workers National Living Wage (NLW).

Providers must meet their legal obligations in relation to the NLW for this contract.

4. What action, if any, would the council take against any externally commissioned care providers that have been found to be non-compliant with paying the national living wage?

Providers would be held in breach of contract if they failed to pay NLW.

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance