Annual Performance Report 2021-22



Coventry had a year in the spotlight as the UK City of Culture, with more than a million people attending 700 events inperson and online.



Employment remains lower than before the pandemic; efforts are being stepped up to upskill people to take up new job opportunities.



New developments in the city will create more opportunities for residents, from the new Railway Station building to Two Friargate and City Centre South.



Assaults, harassment and domestic abuse have all increased. In line with the new domestic abuse act, a strategy has been developed to support victims and their children.



The number of **people** receiving long-term support from adult social care is stable; and for children, family valued has been introduced to support families better.



Demand for homelessness services have increased. A new **Vulnerable Persons** Forum is being piloted to provide joined-up help.



An independent Climate Change Board has been established to address climate mitigation, development of a circular economy & biodiversity.



Recycling and composting rates have decreased. This is, in part, due to the suspension of collections earlier this year due to industrial action.



The Council has committed to plant a tree for every citizen over the next decade. This year, 20.000 trees have been planted.



Coventry City Council





Increasing the economic prosperity of the city and region











94.7% year-on-year increase in footfall (21/22)



4,028,000 visitor trips (2020)



-2.6 change in Council Tax Base from the 2009 base (21/22)



93% of school leavers aged 16+

continuing to a "sustained education, apprenticeship or employment destination" (19/20)



10,120 active enterprises

333 enterprises per 10,000 residents (2021)



184 new jobs created

with the support of the Job Shop of which 152 were through the Kickstart Scheme (21/22)



71.2%Resident employment rate (Jan-Dec 21)

5.5%

Unemployment (model-based) (Jan-Dec 21)

4.4%

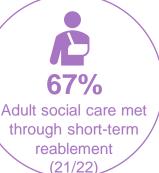
16-17-year-olds not in education, employment, or training (NEET) including not knowns (2021)

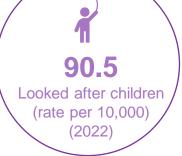




Improving outcomes & tackling inequalities within our communities











61.1 Male healthy life expectancy at birth (2018-20)



64.0 Female healthy life expectancy at birth (2018-20)



8,473 Fly-tips reported in the city (21/22)



105.6 Crime rate per 1,000 population (21/22)



112 First time entrants to the youth justice system (21/22)



34.7% Repeat victims of domestic abuse reported (21/22)



3,531 people receiving long-term adult social care support That is a rate of 1,183 per 100,000 (2022)



62% satisfied with care support

people who use adult social care services (21/22)



90% attending a good/outstanding school

Including primary, secondary and special schools (2022)





Tackling the causes and consequences of climate change





of trips into/out of central Coventry by vehicles (2021)





98% of both principal and non-principal roads in a good/acceptable condition (21/22)



81% of unclassified roads in a good/acceptable condition (21/22)



46% of footways and pavements in a good/acceptable condition (21/22)



438

Electric vehicle charging points in the city (21/22)



72

Council vehicles that are zero carbon emission (from 4 in 2021) (2022)



311

Car occupant road casualties (2021)



97

Pedestrian road casualties (2021)



64

Cyclist road casualties (2021)



26

Powered two-wheeler casualties (2021)





Continued financial sustainability of the Council





£315m

Business rates total rateable value



94%

Council tax collection rate (21/22)



£2_2m

Investment income secured (21/22)



4,209.53 full-time equivalent employees in the Council (2022)



12.97 days of staff sickness per full-time equivalents (21/22)



£8,914,277

spent on agency staff (21/22)



415,254

transactions completed through self-service channels (21/22)



91.9% / 94.8%

of households with access to full fibre and/or gigabit internet (2022)



3.44

average Digital Exclusion Risk Index score by lower super output area (2021) (scores are from 0 to 10 with 10 representing a high risk of digital exclusion)



1,323

participated in the latest staff survey (that is, 27% of our employees) (2021)



