



Information Governance Team

Postal Address:
Coventry City Council
PO Box 15
Council House
Coventry
CV1 5RR

www.coventry.gov.uk

E-mail: infogov@coventry.gov.uk

Phone: 024 7697 5408

14 July 2022

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI430887064

Thank you for your request for information relating to Municipal Waste and Software Applications.

You have requested the following information:

Under the Freedom of Information Act 2000, I kindly request the following information in the context of domestic waste bin/sack collection services, as opposed to trade/commercial collections or waste disposal.

1. Are you currently in a partnership with other councils for waste IT system operations or procurement? If in a partnership please name the partner councils?

No.

2. Do you currently operate waste services (collections) directly, or through a waste contractor such as Biffa, Suez or Veolia. If through a contractor, please name them.

Directly, although collections are outsourced to Tom White currently due to industrial action.

3. Which of the IT systems below do you use for the management of day-to-day municipal bin collections:

a. Yotta

b. Bartec Collective

c. Whitespace/Powersuite

d. Selected Interventions / Echo

e. Core (Suez)

f. Webaspx

g. Other: [please name]

Bartec Collective.

4. When is your current contract for the IT system OR outsourced waste contract for waste collections management due to expire?

Following careful consideration, the information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

<https://www.coventry.gov.uk/contractsregister>

To assist, the relevant contact reference is COV – 12066.

This exemption is not subject to the public interest test.

What main software do you use for operational management of:

5. Grounds/parks maintenance

None used.

6. Street cleansing

Map Layers.

7. Pest control

Granicus.

8. Cemeteries

Epilogue.

9. Playgrounds and play equipment

No system used.

10. Geographic Information System (GIS)

MapInfo and Spectrum Spatial.

11. Customer Relationship Management (CRM)

Granicus

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance