



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI425097297

Thank you for your request for information relating to Children & Young People's Services.

You have requested the following information:

1. What case management system do you use for children's services?

LCS (Liquidlogic Childrens Social care system).

2. Please provide the name(s), email(s) and telephone number(s) of the individual(s) responsible for the FIS / SEND Local Offer sites within your organisation

Family Information Service:

Family Information Service & Data Manager.

Email:

Telephone: 024 7697 5451

SEND Local Offer:

Jeannette Essex, Head of SEND & Specialist Services.

Email: Jeannette.Essex@coventry.gov.uk

Telephone: 024 7697 7028

3. Are your Local Offer pages/FIS site developed in-house or externally?

Family Information Service: Externally.
SEND Local Offer: Internally.

4. If externally, which providers currently provide your Family Information Services directories and/or SEND Local Offer site?

Family Information Service: IDOX
SEND Local Offer: Not applicable.

5. If external, please confirm the value of the FIS contract and/or Local Offer site and when it is due for renewal?

For the Family Information Service, following careful consideration, the information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

<https://www.coventry.gov.uk/contractsregister>

This exemption is not subject to the public interest test.

6. If internally, are there any plans for this to be developed by an external supplier?

There are no plans for the SEND Local Offer to be developed by an external supplier.

7. Please provide the name(s), email(s) and telephone number(s) of the individual(s) responsible for Short Breaks provision

Telephone: 02476 787980
Email: CSCCDT@coventry.gov.uk

8. Do you provide grants or direct payments for Short Breaks provision? If not, are there any plans to provide grants or direct payments in the future?

Yes we provide direct payments.

9. Do you provide a framework of approved Short Breaks providers?

Yes.

10. What was the annual spend on Short Breaks provision for 2021/22?

£474,175 inclusive of framework and non-framework providers.

11. Do parents/carers book Short Breaks provision via the council?

Yes.

12. If not, do you use an external organisation to provide this service?

We provide short-breaks internally and also externally for targeted short breaks.

13. Do you use digital solutions to assist with the application, awarding and management of Short Breaks?

We do not have a digital solution to award short breaks.

14. If so, who is the provider and when is the contract due to expire?

Not applicable, please refer to Question 13.

15. Are you considering using digital solutions to manage and oversee your Short Breaks?

This is something not currently being considered, however, this may be something we consider in the future.

16. Does the LA provide Young Carer's grants and if so, please provide the name(s), email(s) and telephone number(s) of the individual(s) at the LA responsible?

Following careful consideration, the information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

<https://www.coventry.gov.uk/carers-support/young-carers-young-adult-carers/3>

This exemption is not subject to the public interest test.

17. What was the annual spend on Young Carer's Grants for 2021/22?

We do not as a local authority issue grants or apportion any budget for grants directly paid to Young Carers. This is not part of the contractual arrangement with the Young Carers Project.

18. Are Young Carer's grants applied for direct with the council?

19. If not, do you use an external organisation to administer these?

20. Who is the external provider and what is the cost of their service and when does the contract expire?

21. Do you use digital solutions to assist with the application, awarding and management of Young Carer's grants?

22. If so, who is the provider and when is the contract due to expire?

23. Are you considering using digital solutions to manage your Young Carer's grants?

For Questions 18 to 23, these are not applicable. Please refer to Question 17.

24. Please provide the title, name(s) and email(s) of the individual(s) responsible for digital systems for Children's and YP services at the council?

- LCS, EHM and ContrOCC – Business System Manager (Children's).
- Capita – Business Systems Manager (Adult's).
- Child View – Operational Lead for Youth Justice.
- ePEP – Virtual School Head.

25. Who is the Director of Children's Services at the council and please provide their title, name and email address?

John Gregg, Director of Children.
Email: John.Gregg@coventry.gov.uk

26. Is there a Transformation Manager or Personalisation Lead or similar role? If yes please provide job title, name(s), email(s) address?

There is no specific Transformation Manager role.

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance