



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI426727735

Thank you for your request for information relating to Recycling and Reuse Centre visit booking requirement.

You have requested the following information:

1. Could the council please declare the reasons behind the booking requirements to visit Recycling and Reuse Centre?

During the initial lockdown period public waste sites were not permitted to open. To facilitate reopening public sites, booking systems were introduced to allow the number of visitors to be managed and to maintain health and safety in the workplace. We have maintained the system in line with our neighbouring authorities which helps us to protect resources for Coventry City Council tax payers. The Coventry facility is funded for Coventry residents only, not those from surrounding local authority areas. The booking system has improved traffic management and there are no longer queues to access from the dual carriageway. Emissions from vehicles queuing have been reduced and our refuse collection vehicles are not stuck waiting amongst residents' cars.

2. Could you please also declare if any consultation was carried out?

No consultation was required as this was following Safety in the Workplace guidance and allowed the site to operate during COVID-19 restrictions. There remains a duty of care in the workplace to minimise the impact of staff absence due to COVID-19.

3. Could you also elaborate operation cost of this booking system that is employing people to check booking system and ID?

The associated overall costs are managed within the normal budget. Staffing costs are managed

within the budget and the reduction of non-Coventry City tax-payers waste and business waste (which we are not permitted to accept under our waste permit) has allowed this.

The computer system was already in place so there was no cost for this. The porta-cabin was installed under the site improvement budget and was within the budget. The two handheld tablets were already held onsite at the Coventry & Solihull Waste Disposal Company (CSWDC) so we utilised this at no cost.

4. Could you also disclose cost of clearing fly tipping before and after this arrangements.

We confirm that we do not hold this information and are advising you as per Section 1(1) of the Act. There is no separate budget for disposal of fly tipping along with cleaning and disposal costs. The joint waste disposal account covers all costs as one.

5. Is this arrangement temporary or permanent.

We confirm that this arrangement is permanent. Further information is available for you to access via the below link:

<https://www.coventrytelegraph.net/news/coventry-news/booking-system-coventry-tip-made-19107326>

a. If it is temporary what need to happen for residents to visit Recycling and Reuse Centre without booking. If there is any documentation supporting need for this arrangements and any discussion in decision making body.

Not applicable.

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance