



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI442752463

Thank you for your request for information relating to homecare contracts.

You have requested the following information:

In light of the fact that you have re-commissioned your homecare contracts very recently (or were scheduled to) could you please answer the questions below?

If you are unable to provide the information because you are still going through the commissioning process and are therefore unable to provide any updated answers then it would be appreciated if you could tell me when you expect the process to be finished by.

1. Please list all the providers of homecare services that you currently commission

Greensquare Accord
ICare
Radis
Consummate Care
Platinum Care
Advanced Care
Clements Health Care
Premier Care
Integral Care
Allied Health Care
CareMark

PBL Care
UK Care Services
Care Associates
Meridian
Universal Care Services
Carers Trust Heart of England
Intercare

2. Please list the start and end date of their contracts

Greensquare Accord, 19 June 2017 to 12 August 2023
ICare, 17 January 2022 to 16 January 2027
Radis, 13 February 2017 to 12 August 2023
Consummate Care, 2010 to 18 June 2024
Platinum Care, 2010 to 18 June 2024
Intercare, 19 June 2017 to 18 June 2024
Advanced Care, 19 June 2017 to 18 June 2024
Clements Health Care, 6 April 2022 to 18 June 2024

Premier Care, 10 May 2017 to 18 June 2024
learning disability contract, 19 August 2022 to 18 June 2024

Integral Care, 8 April 2020 to 31 March 2023
Allied Health Care, 2 December 2019 to 18 June 2024
CareMark, 19 June 2017 to 18 June 2024
PBL Care, 17 January 2022 to 16 January 2027

UK Caring Services, 6 April 2022 to 18 June 2024 long term contract
30 March 2021 to 31 March 2023 short term contract

Care Associates, 2010 to 18 June 2024

Meridian, 19 June 2017 to 18 June 2024 long term contract
13 February 2017 to 12 August 2023 short term contract

Universal Care Services, 19 June 2017 to 18 June 2024
Carers Trust Heart of England, 19 June 2017 to 18 June 2024

3. Please tell me how many staff each provider employs to provide this service? (If the exact number is not known, please give an approximate number)

We confirm that we do not hold this information and are advising you as per Section 1(1) of the Act. This information is not held by the Council.

4. Please can you also indicate the nature of each contract? (i.e. whether they are spot contracts or guaranteed a certain number of hours)

Long term providers: Spot
Short Term providers: Block

5. If the providers are paid for guaranteed hours, please indicate how many each contractor is allocated

Short Term providers: 585 to 665 hours.

Long Term providers: 1,110 to 1,165 hours.

6. Do you have any in-house provision of homecare services? If so how many hours in total allocated?

No in-house homecare services.

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For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance