



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI448759037

Thank you for your request for information relating to a contract as a possible call-off contract.

You have requested the following information:

I am doing a research project investigating call-off contracts in the public sector. I have identified a potential call-off contract awarded by Coventry City Council, but I can't find details of the framework agreement it was awarded from.

I have attached an Excel file that contains the information I am looking at. The last two columns (Title of framework used and Contracts Finder or TED link of framework agreement) is where I am missing information - please could you fill these in.

Please note that I have identified this contract as a possible call-off contract, so there is a chance it is not a call-off. It could be, for instance, procured directly (without being called off from a framework agreement), or could be itself a notice of the establishment of a framework agreement. Therefore I would kindly ask you to specify in this instance what kind of procurement was used in the Title of framework used column.

I have provided the title, description, details of the email contact from the notice, the publication date, and procedure type used to award the potential call-off, as well as a URL link to the call-off in question and a unique reference ID for the potential call-off. Please let me know if there is anything else you need to complete the request.

In response to your request, we refer you to the attached document.

The supply of information in response to a FOI request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance

reference	title	description	url	name	email
		<p>In line with the 'Getting the Best from Complaints Social Care Complaints and Representations for Children,</p> <p>Young People and Others' guidance Coventry City Council recognises a good procedure ensures that children</p> <p>and young people who make representations should have their concerns swiftly resolved, and, wherever</p> <p>possible, by the people who provide the service locally. The purpose of this procurement is to recruit a 'bank'</p> <p>of Independent Complaints Investigating Officers, Independent Persons, Independent Chairs of Review Panels and Review Panellists who will undertake, in line with statutory guidance for local authority children's services</p> <p>representations and complaints procedures, a Stage 2 investigation or Stage 3 review panel.</p>			
bab0b0c4-4ce6-4ce0-9f40-a0d3bef61af8_award	Independent Childrens Complaints Investigation	The procurement documents are available for unrestricted and full direct access, free of charge, at www.cswjets.co.uk	https://www.contractsfinder.service.gov.uk/Notice/bab0b0c4-4ce6-4ce0-9f40-a0d3bef61af8	Alex Marsden	alex.marsden@coventry.gov.uk

title of framework used

contract finder or TED link of
framework used (if applicable)

Call-off from a dynamic
purchasing system which was
originally procured directly by
Coventry City Council (COV -
Independent Children's
Complaints Service DPS)

<https://www.contractsfinder.service.gov.uk/notice/8a8bf6a8-9c59-4ee0-86d8-1a7a06415c7f?origin=SearchResults&p=1>

Link to the open DPS framework
advertised by Coventry City Council.
Award notices are sent quarterly and
are an amalgamation of the preceding 3
month call-offs