



Information Governance Team

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05 October 2022

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI456207993

Thank you for your request for information relating to Digital Transformation strategy.

You have requested the following information:

- 1. What IT projects are planned to take place within the organization over the next 5 years and when? Please specifically include details of networking, telephony and communications.**
- 2. What are the key parts of your Digital Transformation strategy for the next 3 years?**
- 3. What adoption of Internet of Things and Smart Cities has been implemented?**
- 4. What adoption of Internet of Things or Smart Cities is being considered or planned?**
- 5. With more employees now working in a hybrid environment, what measures are in place to facilitate this securely?**

For Questions 1 to 5, following careful consideration, the information you requested falls under the exemption(s) in Section 21 of the Freedom of Information Act 2000, which relates to 'information reasonably accessible to the applicant by other means.'

The exemption applies as the information is published and publicly available to view by accessing the Council website, please use the following link:

<https://www.coventry.gov.uk/councilplan>

This exemption is not subject to the public interest test.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance