



Information Governance Team

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15 December 2022

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI471663194

Thank you for your request for information relating to taxi fares in 2005-2019.

You have requested the following information:

1. Historic data of typical taxi (hackney carriage) fares in 2005-2019 (namely minimum fare, fare per mile or minute, extra charges, if applicable etc.)

Please see the attached document.

2. When did hackney carriages start to accept credit/debit card payments?

We confirm that we do not hold this information and are advising you as per Section 1(1) of the Act. To assist you further, we can advise that we made it mandatory for vehicles to have cashless payment machines on the 21 October 2019 if the customer wanted to pay by card however some hackney carriages may have accepted credit/debit card payments before this date.

3. Have hackney carriages implemented online booking system (like Uber application)? If yes, when?

We confirm that we do not hold this information and are advising you as per Section 1(1) of the Act. We do not hold this information in the Council.

The supply of information in response to a FOI/EIR request does not confer an automatic right to re-use the information. You can use any information supplied for the purposes of private study and

non-commercial research without requiring further permission. Similarly, information supplied can also be re-used for the purposes of news reporting. An exception to this is photographs. Please contact us if you wish to use the information for any other purpose.

For information, we publish a variety of information such as: [FOI/EIR Disclosure Log](#), [Publication Scheme](#), [Facts about Coventry](#) and [Open Data](#) that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance

HACKNEY CARRIAGE FARES IN COVENTRY

Unless a lower fare is agreed before the journey starts:

	Day-Time (6am to 10pm)	Night-Time (10pm to 6am)	Holidays
For the first 1.098 Km (Approx. $\frac{2}{3}$ mile) or 5 minutes (or part)	£2.20	£3.00	* See below
Then for every 0.224 Km (Approx. $\frac{1}{7}$ mile) or 1 minute 1 second (or part)	20p	20p	

When the speed is below approximately 8 miles per hour only the time charge applies.

EXTRA CHARGES

Each Additional Passenger:	20p excluding babies in arms (Two children under 10 years, count as one for fare calculation only.)
Each Dog:	20p excluding dogs assisting disabled people
Each Package:	20p other than normal hand luggage
Wheelchair:	No charge
Soiling/Cleaning Charge:	£40

*Holidays	Christmas : : : : (6pm 24 Dec to 6am 27 Dec)	New Year : : : : (6pm 31 Dec to 6am 2 Jan)	Easter Sunday/Monday Spring Bank Holiday Summer Bank Holiday May Day Bank Holiday (For 24 hours starting at 00.00am on the day)
For the first 1.098 Km (Approx. $\frac{2}{3}$ mile) or 5 minutes (or part)	£3.30	£3.30	£3.30
Then for every 0.224 Km (Approx. $\frac{1}{7}$ mile) or 1 minute 1 second (or part)	30p	30p	20p

IN CASE OF COMPLAINT - Note the drivers badge & taxi number
and write to the Taxi Licensing Office, Whitley Depot, 259 London Road, Coventry CV3 4AR
or email: taxi.licensing@coventry.gov.uk

JUNE 2004

HACKNEY CARRIAGE FARES IN COVENTRY

Unless a lower fare is agreed before the journey starts:

	Day-Time (6am to 10pm)	Night-Time (10pm to 6am)	Holidays
For the first 1.098 Km (Approx. $\frac{2}{3}$ mile) or 5 minutes (or part)	£2.20	£3.00	* See below
Then for every 0.207 Km (Approx. $\frac{1}{8}$ mile) or 56 seconds (or part)	20p	20p	

When the speed is below approximately 8 miles per hour only the time charge applies.

EXTRA CHARGES

Each Additional Passenger:	20p excluding babies in arms (Two children under 10 years, count as one for fare calculation only.)
Each Dog:	20p excluding dogs assisting disabled people
Each Package:	20p other than normal hand luggage
Wheelchair:	No charge
Soiling/Cleaning Charge:	£40

*Holidays	Christmas	New Year	Easter Sunday/Monday May Day Bank Holiday Spring Bank Holiday Summer Bank Holiday (For 24 hours starting at 00.00am on the day)
	:	:	
	:	:	
	:	:	
	(6pm 24 Dec to 6am 27 Dec)	(6pm 31 Dec to 6am 2 Jan)	
For the first 1.098 Km (Approx. $\frac{2}{3}$ mile) or 5 minutes (or part)	£3.30	£3.30	£3.30
Then for every 0.207 Km (Approx. $\frac{1}{8}$ mile) or 56 seconds (or part)	30p	30p	20p

IN CASE OF COMPLAINT - Note the drivers badge & taxi number
and write to the Taxi Licensing Office, Whitley Depot, 259 London Road, Coventry CV3 4AR
or email: taxi.licensing@coventry.gov.uk

JUNE 2005

HACKNEY CARRIAGE FARES IN COVENTRY

1. For journeys commencing and ending within the Metropolitan District of Coventry

Unless a lower fare is agreed before the journey starts:

	Day-Time (6am to 10pm)	Night-Time (10pm to 6am)	Holidays (See below)
For the first 1.387 Km (Approx. ⁹ / ₁₀ mile) or 6 minutes 46 seconds (or part)	£2.80	£3.60	£3.90
Then for every 0.183 Km (Approx. ¹ / ₁₀ mile) or 54 seconds (or part)	20p	20p	30p

When the speed is below approximately 8 miles per hour only the time charge applies.

Soiling/Cleaning Charge: £40

Holidays

Christmas

(6pm 24 Dec to 6am 27 Dec)

New Year

(6pm 31 Dec to 6am 2 Jan)

Easter Sunday & Monday

May Day Bank Holiday

Spring Bank Holiday

Summer Bank Holiday

(For 24 hours starting at 00.00am on the day)

2. For journeys ending outside the Metropolitan District of Coventry

The law does not permit a taxi driver to charge more than the price shown on the meter (which will be calculated at the rates shown above) unless the journey ends outside the City boundary and you and the driver have agreed a different fare **BEFORE** the journey commences.

IN CASE OF COMPLAINT - Note the driver's badge & taxi number

and write to the Taxi Licensing Office, Whitley Depot, 259 London Road, Coventry CV3 4AR
or email: taxi.licensing@coventry.gov.uk

JUNE 2006



HACKNEY CARRIAGE FARES IN COVENTRY

1. For journeys commencing and ending within the City of Coventry

Unless a lower fare is agreed before the journey starts:

	Day-Time (6am to 10pm)	Night-Time (10pm to 6am)	Holidays (See below)
For the first 1.229 Km (Approx. ⁸ / ₁₀ mile) or 6 minutes (or part)	£2.80	£3.60	£3.90
Then for every 0.162 Km (Approx. ¹ / ₁₀ mile) or 48 seconds (or part)	20p	20p	30p

When the speed is below approximately 8 miles per hour only the time charge applies.

Soiling/Cleaning Charge: £40

Holidays

Christmas

(6pm 24 Dec to 6am 27 Dec)

New Year

(6pm 31 Dec to 6am 2 Jan)

Easter Sunday & Monday

May Day Bank Holiday

Spring Bank Holiday

Summer Bank Holiday

(For 24 hours starting at 00.00am on the day)

2. For journeys ending outside the City of Coventry

The law does not permit a taxi driver to charge more than the price shown on the meter (which will be calculated at the rates shown above) unless the journey ends outside the City boundary and you and the driver have agreed a different fare **BEFORE** the journey commences.

IN CASE OF COMPLAINT - Note the driver's badge number & taxi number and Telephone 024 7683 2183 or write to the Taxi Licensing Office, Whitley Depot, 259 London Road, Coventry CV3 4AR or email: taxi.licensing@coventry.gov.uk

SEPTEMBER 2008



HACKNEY CARRIAGE FARES IN COVENTRY

1. For journeys commencing and ending within the City of Coventry

Unless a lower fare is agreed before the journey starts:

	Day-Time (6am to 10pm)	Night-Time (10pm to 6am)	Holidays (See below)
For the first 0.922 Km or 4.5 minutes (or part)	£2.80	£3.60	£3.90
Then for every 0.162 Km or 48 seconds (or part)	25p	25p	35p

When the speed is below approximately 8 miles per hour only the time charge applies.

Soiling/Cleaning Charge: £40

Holidays	Christmas (6pm 24 Dec to 6am 27 Dec)	Easter Sunday & Monday May Day Bank Holiday Spring Bank Holiday Summer Bank Holiday (For 24 hours starting at 00.00am on the day)
	New Year (6pm 31 Dec to 6am 2 Jan)	

2. For journeys ending outside the City of Coventry

The law does not permit a taxi driver to charge more than the price shown on the meter (which will be calculated at the rates shown above) unless the journey ends outside the City boundary and you and the driver have agreed a different fare **BEFORE** the journey commences.

IN CASE OF COMPLAINT - Note the driver's badge number & taxi number and Telephone 024 7683 2183 or write to the Taxi Licensing Office, Whitley Depot, 259 London Road, Coventry CV3 4AR or email: taxi.licensing@coventry.gov.uk

SEPTEMBER 2014