



Information Governance Team

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19 December 2022

Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI470823330

Thank you for your request for information relating to Community Equipment Service.

You have requested the following information:

1. Do you operate an in-house service for community equipment or is it outsourced?

In-house service.

If you are an outsourced service, then thank you for your time and I have no further questions.

2. If you are an in-house service who is your current community equipment service software provider?

Tunstall / Oysta / Canary
Ethitec

3. How many prescribing staff do you have throughout your community equipment service?

Two, ICES clinical lead and telecare clinical advisor.

For Ethitec, 12 Admin and 1,711 users.

4. Did you tender for your current system or was it procured through a framework?

Tunstall / Oysta / Canary: Procured through a framework.

Ethitec: The provider was appointed following a series of meeting /demos/ quotes however, Coventry City Council now pay an annual premium to continue to use ELMS2. CCC are currently under license until 17/5/2023.

5. If tendered, when did you last tender for your current contract?

Not applicable.

6. What date did your current contract start?

Ethitec: 30 April 2018

7. How long is your current contract and does it include an extension period?

Ethitec: The license is until 17 May 2023.

8. Please provide the financial value of the contract in the last 12 months

Ethitec: £8,005.98 annual charges including update version

9. Was hardware included in your contract

Ethitec: No.

Clarification:

By Community Equipment, we mean the Service providing equipment for Assisted Daily Living for Hospital Avoidance or Discharge.

The equipment range from Complex Aids such as Hoists and Beds with Pressure Care Equipment to Simple Aids such as Bath Boards, Toilet Seat and Walking Aids.

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance