

## **Information Governance Team**

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA) Request ID: FOI490584385

Thank you for your request for information relating to Reducing energy consumption.

You have requested the following information:

..we are looking at ways of distributing information to households on how to reduce energy consumption. This would include things like government grants such as the Home Upgrade Grant and ECO4. Here are some of the questions that we are currently exploring, and we would greatly appreciate your input:

- 1. What methods do you utilise to distribute information regarding home energy efficiency (such as grants or energy saving advice)? e.g. Letters, phone calls etc
- 2. Do you specifically target this at low-income households, or do you distribute this to every household in your area?
- 3. Would you be able to share any of the approximate annual costs involved in these distribution methods?

We can confirm that we hold this information and it is accessible to you via the Council website, please use the following link:-

https://www.coventry.gov.uk/home-energy-warmth/energy-efficiency-improving-home

We therefore do not have to provide the information as per Section 21 of the FOIA.

For information, we publish a variety of information such as: FOI/EIR Disclosure Log, Publication

<u>Scheme</u>, <u>Facts about Coventry</u> and <u>Open Data</u> that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: <a href="mailto:infogov@coventry.gov.uk">infogov@coventry.gov.uk</a>

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email <a href="mailto:icocasework@ico.org.uk">icocasework@ico.org.uk</a>.

Please remember to quote the reference number above in your response.

Yours faithfully

## **Information Governance**