

Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA) Request ID: FOI485106426

Thank you for your request for information relating to Caseloads.

You have requested the following information:

- The average social worker caseload for adult social care and children's social care per year for the years 2017, 2018, 2019, 2020, 2021, and 2022.

With regards to the average social worker caseload for Adult's Social Care, we confirm that we do not hold this information and are informing you as per Section 1(1) of the Act. Our Adult Social Care team do not routinely report the caseload for social workers. This would need to be conducted via a specific and detailed workload audit.

To advise and assist, our Adult Social Care team last undertook the workload audit in 2019/20 and they plan to repeat this audit this year. Please see below:

- Hospital Team average 20.6
- Occupational Therapy average 25.8
- Intake services average 13.8
- Older people review average 24.1
- Short term services average 21.4
- Older People case management average 26.9
- All Age Transitions average 18.9
- All Age case management average 19.6

With regards to the average social worker caseload for Children's Social Care, we refer you to the attached table.

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For information, we publish a variety of information such as: <u>FOI/EIR Disclosure Log</u>, <u>Publication Scheme</u>, <u>Facts about Coventry</u> and <u>Open Data</u> that you may find of useful if you are looking for information in the future.

If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infoqov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance

Year	Children's Services social worker average case load per full-time equivalent worker ^{1,2,3}
2017	16.8
2018	15.1
2019	13.4
2020	17
2021	14.7
2022	13.4