Coventry City Council

Provider Causing Concern Process Overview for Coventry Childcare Providers and Local Authority Officers

The Provider Causing Concern Process (PCCP) is a robust 4 stage process which aims to provide a package of intensive support to ensure childcare providers, who are judged at less than the 'expected' standard, by Ofsted at inspection, or who have been asked to engage because they meet one of the additional criteria, are supported to make swift and effective progress to raise the quality of provision, outcomes for children and compliance with the statutory requirements for the delivery of early education funded places.

Progress will be achieved through the development of a comprehensive, bespoke action plan, which targets specific areas of concern. A designated Local Authority Officer will work in partnership with the Childminder, Owner / Manager to provide tailored coaching, advice, and guidance throughout the process.

Progress against the bespoke action plan is monitored during regular support visits and regularly reviewed by the Local Authority to ensure all actions are addressed swiftly and within agreed timescales.

A Local Authority Panel* (LA Panel) takes place to assess the Provider's capacity to improve against actions recorded on the action plan.

Action plans are carefully composed to address one or more of the following;

- support a Provider who has received an inspection grading of
  - 'needs attention', 'urgent improvement' or 'not met' in the 'leadership and governance category
    and /or
  - 'not met' in the safeguarding standards category
- support a Provider who has not yet received a first inspection from Ofsted to meet the requirements of the Statutory Framework for the Early Years Foundation Stage ~ September 2025
- address actions set at a Position of Trust (POT) meeting
- ensure the Provider delivers early education entitlement funding in line with local and national requirements.
- Support a childminder who is registered with a Childminder Agency, because the Childminder Agency received an ineffective Ofsted judgement at their most recent inspection.

There are 4 stages to the PCCP. The stage at which a Provider enters the process is dependent on specific criteria. Please see individual stages for further information.

Failure to achieve timely and significant progress may result in the withdrawal of

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Local Authority ***Funding and Support***, as determined by the LA Panel. The final determination in respect of funding lies with the LA panel.

Appendix

Explanation of terminology
***Local Authority Panel Members** (LA Panel) Include but may not be limited to • Early Years Senior Officers • The designated LA Officer
** **Local Authority funding:** This includes i. The withdrawal or suspension of the Providers ability to deliver all early education entitlement funding. The Local Authority will offer support to parents to find alternative provision for children. ii. Grant funding such as that provided for capital, revenue and SEND funding.
** **Local Authority support** This includes but may not be limited to i. Advice guidance and support provided by any that Early Years, Local Authority Officers ii. Access to free training and that which is subsided by the LA**.**

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