



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI498798463

Thank you for your request for information relating to Cashless public parking.

You have requested the following information:

1. How many car parks in the Local Authority no longer accept cash or PIN payment? (i.e. How many car parks in the Local Authority only offer payment via app or mobile payment)

All of our car parks accept payment by cash or credit / debit card and none of the car parks operated by the Council only accept via an app or mobile phone.

2. Where are these located?

Not applicable - see response to Question 1.

3. How much does the council pay for third party providers such as Mipermit or RingGo to operate?

Clarification: Please can I request for the last 5 years please compared to 2000-2005.

We do not pay the supplier as the customer (i.e. the motorist) pays a convenience fee per transaction for using the service third party app service. Where the supplier acts as a merchant to process cashless parking payments on behalf of the Council, the supplier deducts an amount equivalent to 3% of the transaction value from the revenue remitted to the Council.

Please also note Coventry City Council was not using payment apps for Parking during 2000 – 2005.

4. How much does the Local Authority profit from public usage of cashless third party apps to pay for parking?

Nothing – the Council does not profit from using cashless third party payment services apps.

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If you are unhappy with the handling of your request, you can ask us to review our response. Requests for reviews should be submitted within 40 days of the date of receipt of our response to your original request – email: infogov@coventry.gov.uk

If you are unhappy with the outcome of our review, you can write to the Information Commissioner, who can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or email icocasework@ico.org.uk.

Please remember to quote the reference number above in your response.

Yours faithfully

Information Governance