



Information Governance Team

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Dear Sir/Madam

Freedom of Information Act 2000 (FOIA)

Request ID: FOI606368079

Thank you for your request for information relating to Automation Strategy.

You have requested the following information:

1. What is the Council's strategy and roadmap for AI and Process Automation?

We are not currently using AI.

2. If neither have yet been adopted, when will they be?

3. Who are/will be the key stakeholders and decision makers for these technologies?

4. What technologies/vendors are currently in use (eg Blue Prism, Open AI, Druid AI) and which version, and are they on premise or cloud hosted?

5. How many processes have been automated and how many licences have been purchased?

6. How many additional processes does the council expect to have automated in the next 12 months?

7. What is the typical licence utilisation rate for RPA, where it exists?

8. What/who does the automation team consist of, who leads it, and who do they report into

(if external delivery, which supplier)?

9. How are any bots maintained?

10. When are any licences due for renewal?

For Questions 2 to 10, these are not applicable.

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Yours faithfully

Information Governance