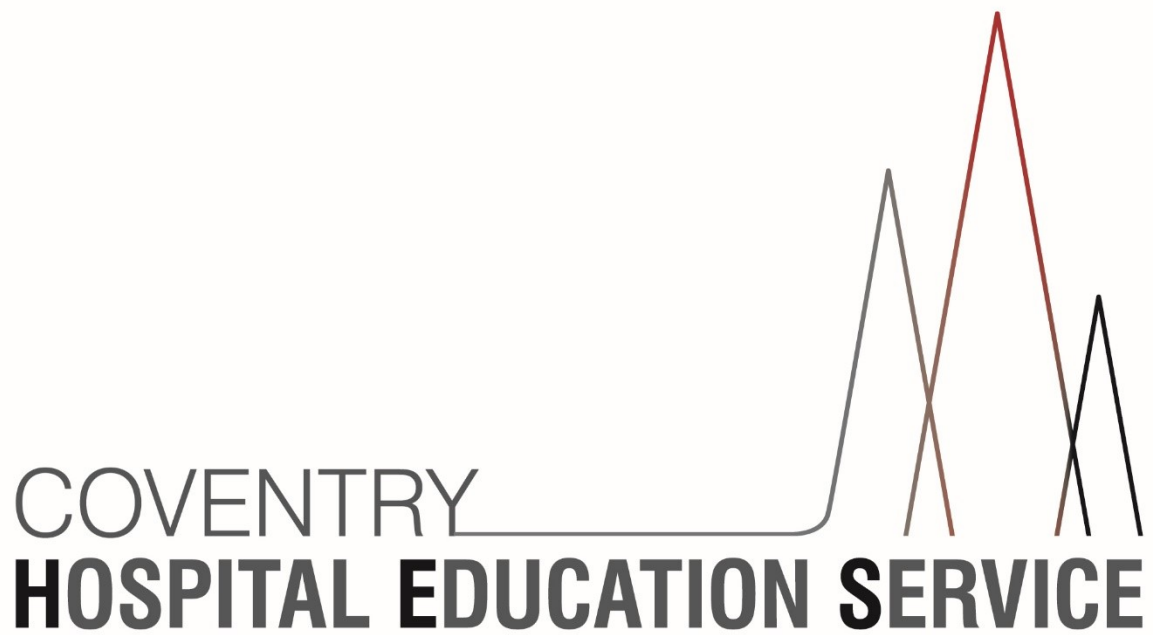


Early Help Guidance

Hospital Education Service



Last reviewed on: 16.01.2024

Next review due by: 01.10.2024

Early Help Offer

At the Hospital Education Service, we understand just how complicated family life can be and that there may be situations where you need extra help and support. If you need to share information or have a difficult situation you need to make us aware of we will always find the time to listen. Please come and talk to us.

What is Early Help?

Early help means providing help for children, young people, and families as soon as problems start to emerge or where it is likely that issues will impact on the children's outcomes.

Early Help Assessment Co-ordinator

Our allocated school EHAC is Claire Smith. Our safeguarding team meet regularly with Claire to discuss support for pupils and how best to work closely families to ensure they receive the support they require.

Early help...

- Is for children of all ages and not just the very young.
- Can be very effective in supporting a child, young person and /or their family at the beginning of early help intervention or to step down from statutory services as well as preventing escalation of issues.
- Is important because there is clear evidence that it results in better outcomes for the children.

At the Hospital Education Service we support families and pupils by:

- Taking the time to listen to children's concerns. Class teachers and teaching assistants are usually the first people to notice if a child is worried or who a child wishes to confide in.
- providing pastoral support and arranging intervention if needed. We have a 'Report a Concern' button for anyone to use to report their worries confidentially.
- Having a team of trained staff who provide pastoral support around the school.

- Liaising and regularly meeting with the Local Authority Early Help Co-ordinator. They can arrange for further intervention outside of school if needed.
- Working with families by mapping out support if needed

How will we know when Early Help is needed?

Parents, carers, children and staff may tell us that support is required, or practitioners may identify that there are emerging needs and services might be required, as there are worries or concerns about a child.

We will assess the needs of the family and this may identify that an Early Help Assessment and the subsequent action that needs to be taken. There are also agencies which you can contact independently should you wish to do so, who might be able to help and provide the support for your family.

Family Hubs

Below are more details and information about Early Help:

[Early Help – Coventry City Council](#)

[Family hubs – Coventry City Council](#)

Early help support 0800 8870545

Coventry has 8 Family Hubs and our local Family Hubs are;

- ❖ [Aspire Family Hub](#)
- ❖ [Families for All Hub](#)
- ❖ [Harmony Hub](#)
- ❖ [The Moat Family Hub](#)
- ❖ [Mosaic Family Hub](#)
- ❖ [Park Edge Family Hub](#)
- ❖ [Pathways Family Hub](#)
- ❖ [Wood Side Family Hub](#)

If accessing this document online, please click on the Hub name for more information.

Family Hubs have Facebooks Groups to follow where they share information and activities