

Pet Grooming

Level 2 NOCN Certificate in Skills for Employment,
Training and Personal Development



Course Summary Brochure
2024/25 Academic Year

Progressive Training

Table of Key Information

Course Summary	
Training Provider	Progressive Training
Provider Contact	Angela Saunders
Contact Email	asaunders@pct.one
Contact Phone Number	07940 243144
Course Name	Pet Grooming
Qualification	NOCN Level 2 Certificate in Skills for Employment, Training and Personal Development
Days Offered	Monday, Thursday
Days Required per Week	1
Course Length	1 Year
Address	Unit 3, Burnsall Road, Canley, Coventry, CV5 6BU
Day Rate (See note below)	£155*
Age Requirements	14+ years For under 14 years of age, the syllabus can be adjusted for participation.

***Please note** that day rates are provided on the assumption that students take part in a 4-student cohort, for enquiries about increasing teacher-student ratios, please include this in your application where a revised quote will then be provided.

Summary

At Progressive Training, we offer students the opportunity to attain a Level 2 Certificate in Pet Grooming. This course builds a foundation of knowledge and skills to go on to a career in the sector, secure an apprenticeship, or continue further education in a specific field.

This 1-year, 21 Credit NOCN course covers a range of topics from fundamental health and safety techniques and procedures, to developing strong interpersonal and customer communication skills. This course not only provides a learning plan to add to a portfolio of career-related skills, but also offers the opportunity to undertake an extensive proportion of learning within Progressive's new bespoke grooming parlour for tailored learning experiences.

Course Timeline - 1 year course

This course, spanning over one year will require students to develop a portfolio of skills and experience having utilised the taught skills under the syllabus. The breakdown of the units covered in this course can be found below, as well as the evidence required to successfully complete them.

Key Insights:

- Exploration of careers in the pet grooming sector, avenues of entry, and development of a career plan.
- Fundamentals of workplace health and safety, responsibilities, and best practices.
- Develops essential communication skills, including conflict management, discussion, and presentation.
- Solidify strong customer service skills, including the importance of first impressions, assisting customers, and dealing with problems and complaints.
- Expand skills for workplace problem solving through an exploration of a variety of methods.
- Opportunity to gain entrepreneurial experience through a guided project related to the sector.

Course Unit Breakdown

Unit No.	Ofqual Unit Reference	Unit Title	Unit Level	Credit Value
1	F/505/4675	Problem Solving in the Workplace	2	2
2	H/505/5060	Interpersonal Skills	2	3
3	Y/503/3377	Speaking and Listening Skills	2	3
4	T/505/5063	Build a Personal Career Portfolio	2	3
5	T/505/4673	Health and Safety Procedures in the Workplace	2	2
6	J/505/4628	Customer Service Skills	2	2
7	F/504/6463	Undertaking an Enterprise Project	2	6
				21

In conjunction with an NOCN Certificate in employability skills, students will complete a QLS (*Quality Licence Scheme by Centre of Excellence*) qualification in Dog Grooming.

This comprehensive dog grooming course guides the student from being a complete beginner in the dog grooming industry, to a confident and competent groomer who can seek work in a parlour or go about setting up your brand new venture and attracting clients.

Course Syllabus

What will I learn on the course?



 Certified Course  Accredited Course

- ▼ Module 1: Working with Dogs 7 parts
- ▼ Module 2: Canine Anatomy and Health 7 parts
- ▼ Module 3: Essential Grooming Requirements 6 parts
- ▼ Module 4: Grooming Skills 6 parts
- ▼ Module 5: Time to Get Clean  6 parts
- ▼ Module 6: Styling Theory 8 parts
- ▼ Module 7: Styling in Practice  7 parts
- ▼ Module 8: Grooming and Paperwork 5 parts
- ▼ Module 9: Building Your Business 5 parts
- ▼ Module 10: Marketing, Customers and Growth 6 parts